# Evaluation

These topics cover the tasks you need to quickly get a test or demo AM instance running.



ForgeRock® Identity Platform serves as the basis for our simple and comprehensive Identity and Access Management solution. We help our customers deepen their

relationships with their customers, and improve the productivity and connectivity of their employees and partners. For more information about ForgeRock and about the platform, see https://www.forgerock.com<sup>[]</sup>.

# Access Management (AM)

AM provides a service called *access management*, which manages access to resources, such as a web page, an application, or a web service, that are available over the network. Once it is set up, AM provides an infrastructure for managing users, roles, and access to resources. In this chapter, you manage access to a single web page.

AM centralizes access control by handling both *authentication* and *authorization*. Authentication is the process of identifying an individual, for example, by confirming a successful login. Authorization is the process of granting access to resources to authenticated individuals.

AM centralizes authentication by using a variety of authentication modules that connect to identity repositories that store identities and provide authentication services. The identity repositories can be implemented as LDAP directories, relational databases, RADIUS, Windows authentication, one-time password services, and other standardsbased access management systems.

Authentication trees provide fine-grained authentication by allowing multiple paths and decision points throughout the authentication flow. They are made up of authentication nodes, which define actions taken during authentication. Authentication nodes are more granular than modules, with each node performing a single task, such as collecting a username or making a simple decision. Authentication nodes can have multiple outcomes, rather than just success or failure. AM lets you create complex yet customer-friendly authentication experiences by linking nodes together, creating loops, and nesting nodes within a tree.

AM centralizes authorization by letting you use AM to manage access policies separate from applications and resources. Instead of building access policy into a web application, you install an agent with the web application to request policy decisions from AM. This way you can avoid issues that could arise when developers must embed policy decisions into their applications. With AM, if policy changes or an issue is found after the application is deployed, you have only to change the policy definition in AM, not deploy a new version of the application. AM makes the authorization decisions, and web and Java agents enforce the decisions on AM's behalf.

Keep on reading to try AM's access management capabilities by installing AM and configuring an authentication tree.

# Step 1. Prepare your server

To install AM in a demo or test environment, perform the following prerequisite tasks:

### Check disk space

AM's distribution .war file includes an embedded DS server, which stores AM's configuration data and serves as an identity store.

The DS server requires free disk space equal to or greater than 5 GB, plus 5% of the total size of the filesystem in the \$HOME directory of the user running the container.

### Prepare a fully qualified domain name (FQDN)

AM requires that you use fully qualified domain names. This is because AM uses HTTP cookies to keep track of sessions for single sign-on (SSO), and setting and reading cookies depends on the server name and domain.

For information on preparing an FQDN, see Prepare a fully qualified domain name.

### Install a supported Java development kit (JDK)

AM is a Java web application, so you need to download and install a supported JDK. For a list of JDK versions that AM supports, refer to Java.

For information on installing a JDK, see Install a JDK and Apache Tomcat.

**IMPORTANT** -

Ensure that the JDK's default truststore, for example, \$JAVA\_HOME/lib/security/cacerts, has, at least, 644 permissions:

### \$ sudo chmod 644 \$JAVA\_HOME/lib/security/cacerts

### Why is this required?

When evaluating AM, the installation process deploys an embedded DS instance that AM uses as configuration store, user store, and <u>CTS store</u>. To connect to the DS instance using LDAPS, AM requires access to the self-signed certificate that DS generates.

If you are <u>installing AM for evaluation purposes</u>, AM creates a copy of your JDK's default lib/security/cacerts truststore, names it truststore, and places it in /path/to/openam/security/keystores/.

AM then attempts to add the DS self-signed certificate to that store, with an alias of ds-ca-cert .

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If the lib/security/cacerts truststore does not have the default password of changeit, and/or if it does not have at least 644 permissions, then AM installation will fail, as it will not be able to open the truststore to add the DS certificate.

You can change the permissions back as they were originally after installing AM.

### Install a supported web container

Although AM can run in a number of application servers, download <u>Apache Tomcat</u><sup>[2]</sup> for now.

For a list of versions that AM supports, refer to <u>Application containers</u>.

For information on installing Apache Tomcat, see Install a JDK and Apache Tomcat.

### Download ForgeRock Access Management

The <u>ForgeRock BackStage download site</u> <sup>□</sup> hosts downloadable versions of AM.

For a list of supported operating systems, refer to <u>Operating systems</u>.

NOTE -

The procedures to set up the software are written for use on a UNIX-like system.

If you are running Microsoft Windows, adapt these examples accordingly.

# Prepare a fully qualified domain name

Before deploying and installing AM, give your system a DNS alias, such as openam.example.com. You can add a DNS alias by editing your <u>hosts file</u>  $\square$ .

TIP -

If you already have a DNS server set up, or use a service such as <u>localtest.me</u> $\square$ , you can use those instead of editing your hosts file.

1. Add the aliases to your hosts file using your preferred text editor:

```
# Edit /etc/hosts
$ sudo vi /etc/hosts
Password:
$ cat /etc/hosts | grep openam
127.0.0.1 localhost openam.example.com
```

2. Proceed to install a JDK and Apache Tomcat.

## Install a JDK and Apache Tomcat

AM runs as a Java web application inside an application container. Apache Tomcat is an application container that runs on a variety of platforms. The following instructions are loosely based on the RUNNING.txt file delivered with Apache Tomcat:

1. Extract the JDK download file:

```
$ mkdir -p /path/to/JDK
$ unzip ~/Downloads/openjdk-X_bin.zip -d /path/to/JDK
```

2. Extract the Apache Tomcat download file:

```
$ mkdir -p /path/to/tomcat
$ unzip ~/Downloads/apache-tomcat-X.X.XX.zip -d
/path/to/tomcat
```

3. Create an Apache Tomcat script to set the JAVA\_HOME environment variable to the file system location of the JDK and to set the heap and metaspace size appropriately. For example:



4. (UNIX-like systems only) Make the scripts in Apache Tomcat's bin/ directory executable:



- 5. If you have a custom installation that differs from the documented Apache Tomcat installation, make sure to set Apache Tomcat's CATALINA\_TMPDIR to a writable directory to ensure the installation succeeds. This temporary directory is used by the JVM (java.io.tmpdir) to write disk-based storage policies and other temporary files.
- 6. Make sure that your system's firewall does not block the port that Apache Tomcat uses ( 8080 by default).

See the Apache documentation for instructions for allowing traffic through the firewall on a specific port for the version of Apache Tomcat on your system. A variety of firewalls are in use on Linux systems. The version your system uses depends on your specific distribution.

7. Start Apache Tomcat:

\$ /path/to/tomcat/bin/startup.sh

It might take Apache Tomcat several seconds to start. When it has successfully started, you should see information indicating how long startup took in the /path/to/tomcat/logs/catalina.out log file.

INFO: Server startup in 4655 ms

8. Go to Apache Tomcat's homepage; for example, http://openam.example.com:8080.

If Apache Tomcat works correctly, the homepage displays a success message: "If you're seeing this, you've successfully installed Tomcat. Congratulations!".

9. Proceed to <u>Step 2. Deploy AM</u>.

# Step 2. Deploy AM

Deploying AM creates a default configuration that you can access as AM's administrative user, amAdmin.

## Deploy ForgeRock Access Management

Deploy AM into Apache Tomcat, and configure it for use:

1. Copy the AM .war file to deploy in Apache Tomcat as openam.war :

\$ cp AM-7.2.2.war /path/to/tomcat/webapps/openam.war

It can take Apache Tomcat several seconds to deploy AM.

- 2. Go to the deployed AM application; for example, http://openam.example.com:8080/openam/.
- 3. On the AM configuration screen, click **Create Default Configuration**.



4. Review the software license agreement. If you agree to the license, click I accept the license agreement, and click Continue.

Forgenock Access management Configurator	×
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I accept the license agreement	

5. Set the **Default User [amAdmin]** password to changeit , and click **Create Configuration** to configure AM.

ForgeRock Access Management Configurator				
Default Configuratio	on Option			
<ul> <li>Credentials</li> </ul>	Provide Default User Passwords			
	Use this option for a quick setup. Only the password for the super user is required. All other configuration parameters are defaulted for you.			
	* Indicates required field			
	Default User Password			
	Default User [amAdmin]			
	*Password			
	* Confirm Password			
Create Configuration	Cancel			
NOTE				
When configuri	ing AM for real-world use do not use this password. It is only to			
get started with	$\Delta AM$ The amAdmin user is the default AM administrator who			
has full control	over the AM configuration.			

6. Click the **Proceed to Login** link, then log in as amAdmin with the password you configured in a previous step, changeit.

After login, AM directs you to the **Realms** page.

# Realms

Use realms to organize subjects and configuration data. Within each realm you can configure identity stores, administration privileges, authentication chains, authorization policies, and other realm-specific settings.



AM stores its configuration, including the embedded DS server, in a directory named after the deployment URI. In other words, if AM is deployed under /openam, then it saves its configuration under \$HOME/openam/.

TIP

If you need to delete your configuration, the quickest way to start over is to stop Apache Tomcat, delete the AM configuration directory, and restart the AM web application to start the process from the beginning.

AM is now configured, and ready for use.

7. After successfully logging in to the AM admin UI, proceed to <u>Step 3. Configure AM</u>.

# Step 3. Configure AM

Authentication trees provide fine-grained authentication by allowing multiple paths and decision points throughout the authentication flow.

Authentication trees are made up of authentication nodes, which define actions taken during authentication. Authentication nodes are granular, with each node performing a single task, such as collecting a username or making a simple decision. Authentication nodes can have multiple outcomes rather than just success or failure.

TIP

AM provides a number of sample authentication trees to demonstrate how nodes can be put together. For information on setting up authentication trees, see <u>Configure authentication trees</u>.

## Configure an authentication tree

Follow these steps to create an authentication tree that you can use to log in to AM:

- 1. On the **Realms** page of the AM admin UI, choose the realm in which to create the authentication tree.
- 2. On the **Realm Overview** page, click **Authentication** in the menu on the left, and click **Trees**.
- 3. On the **Trees** page, click **Create Tree**.

Enter a tree name; for example, myAuthTree, and click **Create**.

The authentication tree designer is displayed, with the Start entry point connected to the Failure exit point, and a Success node.

The authentication tree designer provides the following features on the toolbar:

Button	Usage
a ta	Lay out and align nodes according to the order they are connected.
×	Toggle the designer window between normal and full-screen layout.
应	Remove the selected node. Note that the Start entry point cannot be deleted.

Authentication tree designer toolbar

- 4. Drag the following nodes from the **Components** panel on the left-hand side and drop them into the designer area:
  - <u>Page node</u>
  - Username Collector node
  - Password Collector node

### • Data Store Decision node

The Data Store Decision authentication node uses the credentials to authenticate the user against the identity stores configured for the realm. In this example, the username and password are obtained by a combination of the Username Collector and Password Collector nodes.

- 5. Drag and drop the Username Collector and Password Collector onto the Page node, so that they will both appear on the same page when logging in.
- 6. Connect the nodes as follows:

Start •	Page Node	Data Store Decision	
	Username Collector	True False	Success
	Password Collector		Failure

TIP

You can configure the node properties by using the panel on the right side of the page. For more information on the available properties for each node, see <u>Authentication nodes configuration reference</u>.

For more information on setting up more complex authentication trees, see <u>Configure authentication trees</u>.

7. You are now ready to authenticate your first user!

Proceed to Step 4. Authenticate to AM.

# Step 4. Authenticate to AM

Now that you have completed <u>Step 3. Configure AM</u>, you can use the myAuthTree tree you created to authenticate a user.

To test your authentication tree in a web browser, go to a URL similar to the following:

```
http://openam.example.com:8080/openam/XUI/?
realm=/&service=myAuthTree#login
```

Use the correct FQDN, port number, and deployment path for your environment. Also ensure you use the correct authentication tree name, in the example above, the tree is named myAuthTree.

Log in as the built-in demo user, with the password Ch4ng31t.

FORGEROCK			
SIGN IN			
User Name			
Password			
Remember my username			
LOG IN			

On successful login, AM creates a cookie named iPlanetDirectoryPro in your browser for your domain; for example, example.com. That cookie is then available to all servers in the example.com domain, such as openam.example.com.

If you examine this cookie, you see that it has a value such as AQI5wM2L...\*AAJTS.... This is the SSO token value. The value is an encrypted reference to the session that is stored only by AM. Only AM can determine whether you are actually logged in, or whether the session is no longer valid, and you need to reauthenticate.

The AM session is used for SSO. When the browser presents the cookie to a server in the domain, the agent on the server can check with AM using the SSO Token as a reference to the session. This lets AM make policy decisions based on who is authenticated, or prompt for additional authentication, if necessary.

Your SSO session can end in a few ways. For example, when examining the cookie in your browser, you should notice that it expires when the browser session ends (when you shut down your browser). Alternatively, you can log out of AM explicitly.

Sessions can also expire. AM sets two limits: one that causes your session to expire if it remains inactive for a configurable period of time (default: 30 minutes), and another that caps the session lifetime (default: 2 hours).

Congratulations on authenticating your first user with AM!

# Next steps

AM can do much more than authenticate users. In addition to being the right foundation for building highly available, Internet-scale access management services, AM has a rich set of features that make it a strong choice for a variety of different deployments.

Find out more about them:



## User self-service features

AM provides user self-registration and password reset services that allow users access to applications without the need to call your help desk.

AM has access to the identity repositories that store user profiles. AM is therefore wellplaced to help you manage self-service features that involve user profiles.

• User self-registration. AM provides user self-registration as a feature of AM's REST APIs. New users can easily self-register in AM without assistance from administrators or help desk staff.

For information on configuring self-registration, see <u>Configure user registration</u>.

For details on building your own self-registration application using the REST API, see <u>Register a user</u>.

• **Password reset**. With AM's self-service password reset, users can help reset passwords, as well as update their existing passwords. AM handles both the case where a user knows their password and wants to change it, and also the case where the user has forgotten their password and needs to reset it, possibly after answering security questions.

For details on setting up password reset capabilities, see <u>Configure forgotten</u> <u>password reset</u>.

For details on building your own application to handle password reset using the REST API, see <u>Reset forgotten passwords</u>.

• **Dashboard service**. Users often have a number of applications assigned to them, especially if your organization has standardized SaaS, for example for email, document sharing, support ticketing, customer relationship management, web conferencing, and so forth. You can create an interface for users to access these web-based and internal applications using AM's dashboard service.

The AM cloud dashboard service makes this relatively easy to set up. For basic information on using the service, see <u>Dashboards</u>.

AM's user-facing pages are fully customizable and easy to skin for your organization. <u>UI</u> <u>customization</u> has details on how to customize user-facing pages.

## Single sign-on

Single sign-on (SSO) and cross-domain single sign-on (CDSSO) are core features of AM. Once you have set up AM, you protect as many applications in the network domain as you want. Simply install web or Java agents for the additional servers, and add policies for the resources served by the applications. Users can authenticate to start a session on any site in the domain and stay authenticated for all sites in the domain without needing to log in again (unless the session ends, or a policy requires stronger authentication).

Many organizations manage more than one domain. When you have multiple distinct domains in a single organization, cookies set in one domain are not returned to servers in another domain. In many organizations, sub-domains are controlled independently. These domains need to be protected from surreptitious takeovers like session cookie hijacking. AM's CDSSO provides a safe mechanism for your AM servers in one domain to work with web or Java agents from other domains, while allowing users to sign-on once across many domains without needing to reauthenticate. CDSSO allows users to sign on in one of your domains and not have to sign on again when they visit another of your domains.

For details on how to configure web and Java agents for CDSSO, see Implement CDSSO.

## SAML v2.0 federation

Security Assertion Markup Language (SAML) 2.0 grew out of earlier work on SAML v1.x and the Liberty Alliance. SAML defines XML-based, standard formats and profiles for federating identities. SAML v2.0 is supported by a wide range of applications including major software as a service (SaaS) offerings. AM can function as a hub in deployments where different standards are used. For details on AM's SAML v2.0 capabilities, see <u>SAML v2.0</u>.

When your deployment serves as an identity provider for a SAML federation, AM makes it easy to develop applications called Fedlets that your service providers can easily deploy to participate in the federation. For details, see <u>Implement SAML v2.0 service</u> <u>providers by using Fedlets</u>.

# OAuth 2.0 and OAuth 2.0-based standards federation

OAuth 2.0 and OpenID Connect 1.0 are open standards for authorization using REST APIs to allow users to authorize third-party access to their resources. These standards make it easier to federate modern web applications. User-Managed Access (UMA) 2.0 takes OpenID Connect a step further, and lets the end user manage access to their resources.

AM can serve as the authorization server for your clients, or as a client to another authorization server. As an authorization server, AM supports capabilities such as:

- Dynamic client registration
- Using macaroons as access and refresh tokens
- Client-side access and refresh tokens
- Proof-of-possession
- Scripted OpenID Connect claims

• Authentication requirements for ID tokens.

For more information, see:

- <u>OAuth 2.0</u>
- OpenID Connect 1.0
- User-Managed Access (UMA) 2.0

## Policy enforcement points and access policies

AM can handle large numbers of access policies, each of which gives you control over user provisioning and user entitlements. For details, see <u>Authorization</u>.

AM also supports standards-based access policies defined using the eXtensible Access Control Markup Language (XACML). XACML defines an XML Attribute-Based Access Control (ABAC) language with Role-Based Access Control (RBAC) features as well. For details on using XACML policies with AM, see <u>Import and export policies</u>.

AM also includes web agents and Java agents, which are add-on components that operate as a policy enforcement point (PEP) for a website or application. For example, you can install a web agent to enforce AM's authorization decisions on Apache HTTP Server.

### Learn more in the <u>Web Agents documentation</u> and the <u>Java Agents documentation</u>.

Furthermore, <u>ForgeRock Identity Gateway</u> works with applications where you want to protect access, but you cannot install a web or Java agent. For example, you might have a web application running in a server for which no agent has been developed. Or you might be protecting an application where you simply cannot install an agent. In that case, IG functions as a flexible reverse proxy with standard SAML v2.0 capabilities.

## Modern APIs for developers

For client application developers, AM offers REST and Java APIs.

• AM REST APIs make the common CRUD (create, read, update, delete) easy to use in modern web applications. They also offer extended actions and query capabilities for access management functionality.

To get started, see <u>REST API</u>.

• AM Java APIs let your Java and Java applications call on AM for authentication and authorization in both AM and federated environments.

For details, see the ForgeRock Access Management Java API Specification.

AM provides built-in support for many identity repositories, web servers and web application containers, access management standards, and all the flexible, configurable capabilities mentioned in this page. Yet, for some deployments you might still need to extend what AM's capabilities. For such cases, AM defines Service Provider Interfaces (SPIs) where you can integrate your own plugins. For information about extension points, and some examples, see the following:

- <u>Customize authentication trees</u>
- Policy condition script API functionality
- <u>Customize identity stores</u>
- Customizing OAuth 2.0 scope handling

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