ForgeOps Documentation

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Table of Contents

Start here
Assess your skill level
Support from ForgeRock
forgeopsrepository
CDK documentation
About the CDK
Architecture
Setup
Deployment
UI and API access
Shutdown and removal
Overview
Additional setup
About custom images
Types of configuration
Property value substitution
amimage
idmimage
CDM documentation
About the CDM
Architecture
Setup
Deployment
UI and API access
Removal
Next steps
Overview
Base Docker images
Identity Gateway
Monitoring
Security
Benchmarks

Overview 140 Volume snapshots 140 DS utilities 144 Upgrade from version 7.1 150 Upgrade to a newer patch release 156 forgeopscommand 160 Overview 171 Kubernetes logs and other diagnostics 174 DS diagnostic tools 178 Theamsterpod 181 Staged CDK and CDM installation 184 Ingress issues 190 Third-party software versions 192 Kustomize 194 Skaffold 196 Minikube 198 Shell autocompletion 203 CDM architecture 203 CDM architecture 204 Upgrade CDM 203 Overview 203 About the CDM. 204 Deployment. 210 Up and API access 212
DS utilities.144Upgrade from version 7.1150Upgrade to a newer patch release156forgeopscommand160Overview171Kubernetes logs and other diagnostics174DS diagnostic tools178Theamsterpod181Staged CDK and CDM installation184Ingress issues190Third-party software versions192Kustomize194Skaffold196Minikube198Shell autocompletion200Legacy CDM203Overview203About the CDM.205Setup210Deployment.210Ul and API access212
Upgrade from version 7.1150Upgrade to a newer patch release156forgeopscommand160Overview171Kubernetes logs and other diagnostics174DS diagnostic tools178Theamsterpod181Staged CDK and CDM installation184Ingress issues190Third-party software versions192Kustomize194Skaffold196Minikube198Shell autocompletion200Legacy CDM203Overview203About the CDM205Setup210Deployment210Ut and API access212
Upgrade to a newer patch release156forgeopscommand160Overview171Kubernetes logs and other diagnostics174DS diagnostic tools178Theamsterpod181Staged CDK and CDM installation184Ingress issues190Third-party software versions192Kustomize194Skaffold196Minikube198Shell autocompletion203About the CDM203CDM architecture205Setup210Deployment210U and API access212
forgeopscommand 160 Overview 171 Kubernetes logs and other diagnostics 174 DS diagnostic tools 178 Theamsterpod 178 Staged CDK and CDM installation 181 Staged CDK and CDM installation 184 Ingress issues 190 Third-party software versions 192 Kustomize 194 Skaffold 196 Minikube 198 Shell autocompletion 200 Legacy CDM 203 Overview 203 About the CDM 203 Steup 210 Deployment 212
Overview171Kubernetes logs and other diagnostics174DS diagnostic tools178Theamsterpod181Staged CDK and CDM installation184Ingress issues190Third-party software versions192Kustomize194Skaffold196Minikube198Shell autocompletion200Legacy CDM203Overview203About the CDM205Setup210Deployment212
Kubernetes logs and other diagnostics174DS diagnostic tools178Theamsterpod181Staged CDK and CDM installation184Ingress issues190Third-party software versions192Kustomize194Skaffold196Minikube198Shell autocompletion200Legacy CDM203Overview203About the CDM205Setup210Deployment210UI and API access212
DS diagnostic tools
DS diagnostic tools
Theamsterpod181Staged CDK and CDM installation184Ingress issues190Third-party software versions192Kustomize194Skaffold196Minikube198Shell autocompletion200Legacy CDM203Overview203About the CDM203CDM architecture205Setup210Ul and API access212
Staged CDK and CDM installation184Ingress issues190Third-party software versions192Kustomize194Skaffold196Minikube198Shell autocompletion200Legacy CDM203Overview203About the CDM203CDM architecture205Setup210Ul and API access212
Ingress issues190Third-party software versions192Kustomize194Skaffold196Minikube198Shell autocompletion200Legacy CDM203Overview203About the CDM203CDM architecture205Setup210Deployment210Ul and API access212
Third-party software versions 192 Kustomize 194 Skaffold 196 Minikube 198 Shell autocompletion 200 Legacy CDM 203 About the CDM 203 CDM architecture 205 Setup 210 Upployment 210 Ul and API access 212
Kustomize194Skaffold196Minikube198Shell autocompletion200Legacy CDM203Overview203About the CDM203CDM architecture205Setup210Deployment210UI and API access212
Skaffold 196 Minikube 198 Shell autocompletion 200 Legacy CDM 203 Overview 203 About the CDM. 203 CDM architecture 205 Setup 210 Deployment. 210 UI and API access 212
Minikube 198 Shell autocompletion 200 Legacy CDM 0verview 203 About the CDM 203 CDM architecture 205 Setup 210 Deployment 210 UI and API access 212
Shell autocompletion 200 Legacy CDM Overview 203 About the CDM. 203 CDM architecture 203 Setup 205 Setup 210 Deployment. 210 Ul and API access 212
Legacy CDM Overview About the CDM CDM architecture CDM CDM Architecture CDM
Overview 203 About the CDM. 203 CDM architecture 205 Setup 210 Deployment. 210 UI and API access 212
Overview 203 About the CDM. 203 CDM architecture 205 Setup 210 Deployment. 210 UI and API access 212
CDM architecture205Setup210Deployment.210UI and API access212
Setup
Deployment
UI and API access
CDM removal
Next steps
Legacy backup and restore
Overview
Google Cloud Storage setup
AWS Cloud Storage setup 223 Azure Cloud Storage setup 224
A/Ure Cloud Storage Setup 774
5 1
Backup scheduling
Backup scheduling
Backup scheduling. 225 Restore 228

Start here

PingIdentity.

ForgeRock provides several resources to help you get started in the cloud. These resources demonstrate how to deploy the Ping Identity Platform on Kubernetes. Before you proceed, review the following precautions:

- Deploying ForgeRock software in a containerized environment requires advanced proficiency in many technologies. See Assess Your Skill Level for details.
- If you don't have experience with complex Kubernetes deployments, then either engage a certified ForgeRock consulting partner or deploy the platform on traditional architecture.
- Don't deploy ForgeRock software in Kubernetes in production until you have successfully deployed and tested the software in a non-production Kubernetes environment.

For information about obtaining support for Ping Identity Platform software, see Support from ForgeRock.

> Important

ForgeRock only offers ForgeRock software or services to legal entities that have entered into a binding license agreement with ForgeRock. When you install ForgeRock's Docker images, you agree either that: 1) you are an authorized user of a ForgeRock customer that has entered into a license agreement with ForgeRock governing your use of the ForgeRock software; or 2) your use of the ForgeRock software is subject to the ForgeRock Subscription License Agreement located at link:https://www.forgerock.com/terms.

Introducing the CDK and CDM

The forgeops repository and DevOps documentation address a range of our customers' typical business needs. The repository contains artifacts for two primary resources to help you with cloud deployment:

- **Cloud Developer's Kit (CDK)**. The CDK is a minimal sample deployment for development purposes. Developers deploy the CDK, and then access AM's and IDM's admin UIs and REST APIs to configure the platform and build customized Docker images for the platform.
- **Cloud Deployment Model (CDM)**. The CDM is a reference implementation for ForgeRock cloud deployments. You can get a sample Ping Identity Platform deployment up and running in the cloud quickly using the CDM. After deploying the CDM, you can use it to explore how you might configure your Kubernetes cluster before you deploy the platform in production.

The CDM is a robust sample deployment for demonstration and exploration purposes only. *It is not a production deployment*.

	CDK	CDM
Fully integrated AM, IDM, and DS installations	1	1
Randomly generated secrets	1	٠
Resource requirement	Namespace in a GKE, EKS, AKS, or Minikube cluster	GKE, EKS, or AKS cluster
Can run on Minikube	1	

	CDK	CDM
Multi-zone high availability		1
Replicated directory services		1
Ingress configuration		1
Certificate management		1
Prometheus monitoring, Grafana reporting, and alert management		1

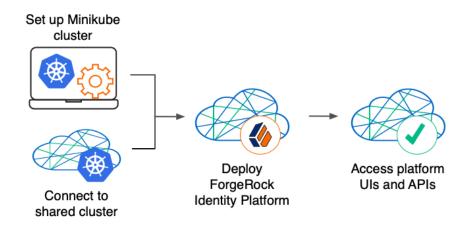
ForgeRock's DevOps documentation helps you deploy the CDK and CDM:

- CDK documentation. Tells you how to install the CDK, modify the AM and IDM configurations, and create customized Docker images for the Ping Identity Platform.
- CDM documentation. Tells you how to quickly create a Kubernetes cluster on Google Cloud, Amazon Web Services (AWS), or Microsoft Azure, install the Ping Identity Platform, and access components in the deployment.
- How-tos. Contains how-tos for customizing monitoring, setting alerts, backing up and restoring directory data, modifying CDM's default security configuration, and running lightweight benchmarks to test DS, AM, and IDM performance.
- ForgeOps 7.2 release notes. Keeps you up-to-date with the latest changes to the forgeops repository.

Try out the CDK and the CDM

Before you start planning a production deployment, deploy either the CDK or the CDM—or both. If you're new to Kubernetes, or new to the Ping Identity Platform, deploying these resources is a great way to learn. When you've finished deploying them, you'll have sandboxes suitable for exploring ForgeRock cloud deployment.

Deploy the CDK



The CDK is a minimal sample deployment of the Ping Identity Platform. If you have access to a cluster on Google Cloud, EKS, or AKS, you can deploy the CDK in a namespace on your cluster. You can also deploy the CDK locally in a standalone Minikube environment, and when you're done, you'll have a local Kubernetes cluster with the platform orchestrated on it.

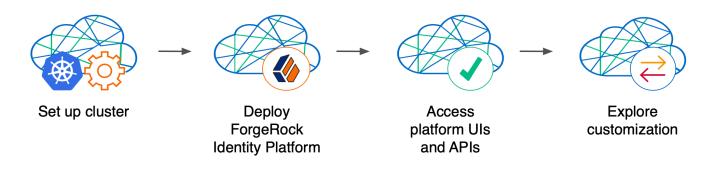
Prerequisite technologies and skills:

- Git
- Docker
- Kubernetes, running on Google Cloud, AWS, or Azure

More information:

CDK documentation

Deploy the CDM



Deploy the CDM on Google Cloud, AWS, or Microsoft Azure to quickly spin up the platform for demonstration purposes. You'll get a feel for what it's like to deploy the platform on a Kubernetes cluster in the cloud. When you're done, you won't have a production-quality deployment. But you will have a robust, reference implementation of the platform.

After you get the CDM up and running, you can use it to test deployment customizations—options that you might want to use in production, but are not part of the CDM. Examples include, but are not limited to:

- Running lightweight benchmark tests
- Making backups of CDM data, and restoring the data
- Securing TLS with a certificate that's dynamically obtained from Let's Encrypt
- Using an ingress controller other than the Ingress-NGINX controller
- Resizing the cluster to meet your business requirements
- · Configuring Alert Manager to issue alerts when usage thresholds have been reached

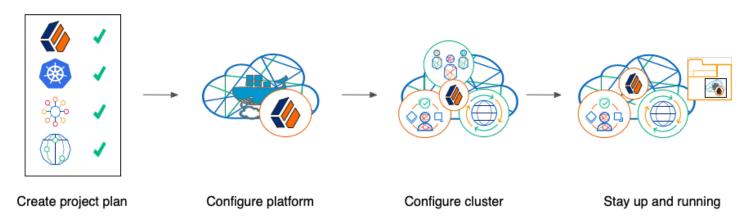
Prerequisite technologies and skills:

- Git
- Google Cloud, AWS, or Azure
- Kubernetes, running on Google Cloud, AWS, or Azure

More information:

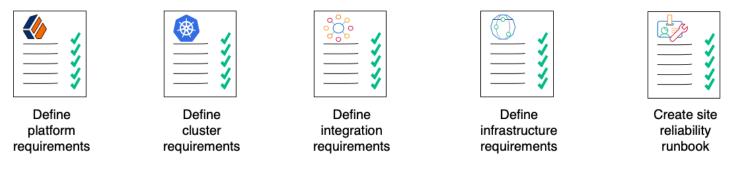
CDM documentation

Build your own service



Perform the following activities to customize, deploy, and maintain a production Ping Identity Platform implementation in the cloud:

Create a project plan



After you've spent some time **exploring the CDK and CDM**, you're ready to define requirements for your production deployment. *Remember, the CDM is not a production deployment*. Use the CDM to explore deployment customizations, and incorporate the lessons you've learned as you build your own production service.

Analyze your business requirements and define how the Ping Identity Platform needs to be configured to meet your needs. Identify systems to be integrated with the platform, such as identity databases and applications, and plan to perform those integrations. Assess and specify your deployment infrastructure requirements, such as backup, system monitoring, Git repository management, CI/CD, quality assurance, security, and load testing.

Be sure to do the following when you transition to a production environment:

- Obtain and use certificates from an established certificate authority.
- Create and test your backup plan.
- Use a working production-ready FQDN.
- Implement monitoring and alerting utilities.

Prerequisite technologies and skills:

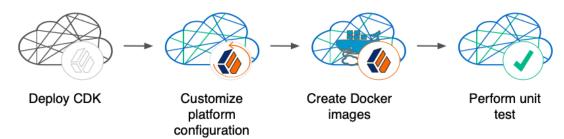
- · Project planning and management
- Git

- Docker
- Google Cloud, AWS, or Azure
- Kubernetes, running on Google Cloud, AWS, or Azure
- Ping Identity Platform
- Applications and databases that you plan to integrate with Ping Identity Platform
- CI/CD for a production deployment in the cloud
- Integration testing
- Deployment hardening and security
- Benchmarking and load testing
- Site reliability

More information:

All the DevOps documentation

Configure the platform



With your **project plan defined**, you're ready to configure the Ping Identity Platform to meet the plan's requirements. Install the CDK on your developers' computers. Configure AM and IDM. If needed, include integrations with external applications in the configuration. Iteratively unit test your configuration as you modify it. Build customized Docker images that contain the configuration.

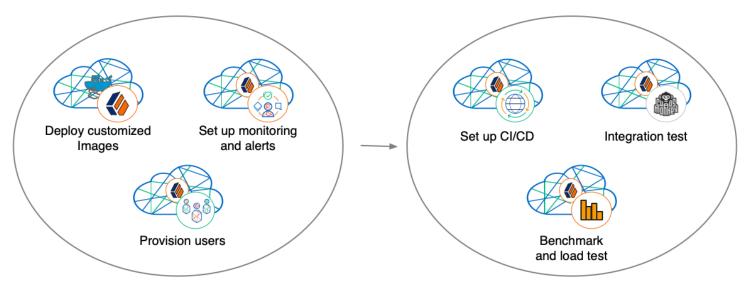
Prerequisite technologies and skills:

- Ping Identity Platform
- Git
- Kubernetes, running on Google Cloud, AWS, or Azure
- Docker

More information:

CDK documentation

Configure your cluster



With your **project plan defined**, you're ready to configure a Kubernetes cluster that meets the requirements defined in the plan. Install the platform using the customized Docker images developed in **Configure the Platform**. Provision the ForgeRock identity repository with users, groups, and other identity data. Load test your deployment, and then size your cluster to meet service level agreements. Perform integration tests. Harden your deployment. Set up CI/CD for your deployment. Create monitoring alerts so that your site reliability engineers are notified when the system reaches thresholds that affect your SLAs. Implement database backup and test database restore. Simulate failures while under load to make sure your deployment can handle them.

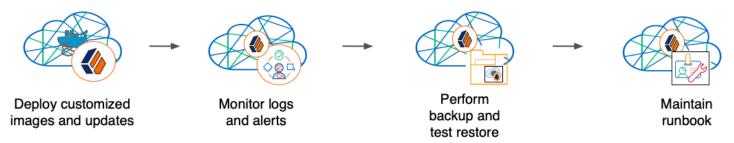
Prerequisite technologies and skills:

- Google Cloud, AWS, or Azure
- Git
- Kubernetes, running on Google Cloud, AWS, or Azure
- Ping Identity Platform
- CI/CD for a production deployment in the cloud
- Integration testing
- Deployment hardening and security
- Kubernetes backup and restore
- Benchmarking and load testing
- Site reliability

More information:

- How-tos
- CDM documentation

Stay up and running



By now, you've configured the platform, configured a Kubernetes cluster, and deployed the platform with your customized configuration. Run your Ping Identity Platform deployment in your cluster, continually monitoring it for performance and reliability. Take backups as needed.

Prerequisite technologies and skills:

- Git
- Google Cloud, AWS, or Azure
- Kubernetes, running on Google Cloud, AWS, or Azure
- Ping Identity Platform
- CI/CD for a production deployment in the cloud
- Kubernetes backup and restore
- Site reliability

More information:

• How-tos

Assess your skill level



PingIdentity.

Benchmarking and load testing

I can:

- Write performance tests, using tools such as Gatling and Apache JMeter, to ensure that the system meets required performance thresholds and service level agreements (SLAs).
- Resize a Kubernetes cluster, taking into account performance test results, thresholds, and SLAs.
- Run Linux performance monitoring utilities, such as top.

CI/CD for cloud deployments

I have experience:

- Designing and implementing a CI/CD process for a cloud-based deployment running in production.
- Using a cloud CI/CD tool, such as Tekton, Google Cloud Build, Codefresh, AWS CloudFormation, or Jenkins, to implement a CI/CD process for a cloud-based deployment running in production.
- Integrating GitOps into a CI/CD process.

Docker

I know how to:

- Write Dockerfiles.
- Create Docker images, and push them to a private Docker registry.
- Pull and run images from a private Docker registry.

I understand:

- The concepts of Docker layers, and building images based on other Docker images using the FROM instruction.
- The difference between the COPY and ADD instructions in a Dockerfile.

Git

I know how to:

- Use a Git repository collaboration framework, such as GitHub, GitLab, or Bitbucket Server.
- Perform common Git operations, such as cloning and forking repositories, branching, committing changes, submitting pull requests, merging, viewing logs, and so forth.

External application and database integration

I have expertise in:

- AM policy agents.
- · Configuring AM policies.
- Synchronizing and reconciling identity data using IDM.
- Managing cloud databases.
- Connecting Ping Identity Platform components to cloud databases.

Ping Identity Platform

I have:

- Attended ForgeRock University training courses.
- Deployed the Ping Identity Platform in production, and kept the deployment highly available.
- Configured DS replication.
- Passed the ForgeRock Certified Access Management and ForgeRock Certified Identity Management exams (highly recommended).

Google Cloud, AWS, or Azure (basic)

l can:

- Use the graphical user interface for Google Cloud, AWS, or Azure to navigate, browse, create, and remove Kubernetes clusters.
- Use the cloud provider's tools to monitor a Kubernetes cluster.
- Use the command user interface for Google Cloud, AWS, or Azure.
- Administer cloud storage.

Google Cloud, AWS, or Azure (expert)

In addition to the basic skills for Google Cloud, AWS, or Azure, I can

- Read the cluster creation shell scripts in the forgeops repository to see how the CDM cluster is configured.
- Create and manage a Kubernetes cluster using an infrastructure-as-code tool such as Terraform, AWS CloudFormation, or Pulumi.
- Configure multi-zone and multi-region Kubernetes clusters.
- Configure cloud-provider identity and access management (IAM).

- Configure virtual private clouds (VPCs) and VPC networking.
- Manage keys in the cloud using a service such as Google Key Management Service (KMS), Amazon KMS, or Azure Key Vault.
- Configure and manage DNS domains on Google Cloud, AWS, or Azure.
- Troubleshoot a deployment running in the cloud using the cloud provider's tools, such as Google Stackdriver, Amazon CloudWatch, or Azure Monitor.
- Integrate a deployment with certificate management tools, such as cert-manager and Let's Encrypt.
- Integrate a deployment with monitoring and alerting tools, such as Prometheus and Alertmanager.

I have obtained one of the following certifications (highly recommended):

- Google Certified Associate Cloud Engineer Certification.
- AWS professional-level or associate-level certifications (multiple).
- Azure Administrator.

Integration testing

I can:

- Automate QA testing using a test automation framework.
- Design a chaos engineering test for a cloud-based deployment running in production.
- Use chaos engineering testing tools, such as Chaos Monkey.

Kubernetes (basic)

I've gone through the tutorials at kubernetes.io, and am able to:

- Use the kubectl command to determine the status of all the pods in a namespace, and to determine whether pods are operational.
- Use the kubectl describe pod command to perform basic troubleshooting on pods that are not operational.
- · Use the kubectl command to obtain information about namespaces, secrets, deployments, and stateful sets.
- Use the kubectl command to manage persistent volumes and persistent volume claims.

Kubernetes (expert)

In addition to the basic skills for Kubernetes, I have:

- Configured role-based access to cloud resources.
- Configured Kubernetes objects, such as deployments and stateful sets.
- · Configured Kubernetes ingresses.

- Configured Kubernetes resources using Kustomize.
- Passed the Cloud Native Certified Kubernetes Administrator exam (highly recommended).

Kubernetes backup and restore

I know how to:

- Schedule backups of Kubernetes persistent volumes on volume snapshots.
- Restore Kubernetes persistent volumes from volume snapshots.

I have experience with one or more of the following:

- Volume snapshots on Google Kubernetes Engine (GKE), Amazon Elastic Kubernetes Service (EKS), or Azure Kubernetes Service (AKS)
- A third-party Kubernetes backup and restore product, such as Velero, Kasten K10, TrilioVault, Commvault, or Portworx PX-Backup.

Project planning and management for cloud deployments

I have planned and managed:

- A production deployment in the cloud.
- A production deployment of Ping Identity Platform.

Security and hardening for cloud deployments

I can:

- Harden a Ping Identity Platform deployment.
- Configure TLS, including mutual TLS, for a multi-tiered cloud deployment.
- Configure cloud identity and access management and role-based access control for a production deployment.
- Configure encryption for a cloud deployment.
- Configure Kubernetes network security policies.
- Configure private Kubernetes networks, deploying bastion servers as needed.
- Undertake threat modeling exercises.
- Scan Docker images to ensure container security.
- · Configure and use private Docker container registries.

Site reliability engineering for cloud deployments

l can:

- Manage multi-zone and multi-region deployments.
- Implement DS backup and restore in order to recover from a database failure.
- Manage cloud disk availability issues.
- Analyze monitoring output and alerts, and respond should a failure occur.
- Obtain logs from all the software components in my deployment.
- Follow the cloud provider's recommendations for patching and upgrading software in my deployment.
- Implement an upgrade scheme, such as blue/green or rolling upgrades, in my deployment.
- Create a Site Reliability Runbook for the deployment, documenting all the procedures to be followed and other relevant information.
- Follow all the procedures in the project's Site Reliability Runbook, and revise the runbook if it becomes out-of-date.

Support from ForgeRock

PingIdentity.

This appendix contains information about support options for the ForgeOps Cloud Developer's Kit, the ForgeOps Cloud Deployment Model, and the Ping Identity Platform.

ForgeOps (ForgeRock DevOps) support

ForgeRock has developed artifacts in the **forgeops** ^C Git repository for the purpose of deploying the Ping Identity Platform in the cloud. The companion **DevOps documentation** provides examples, including the ForgeOps Cloud Developer's Kit (CDK) and the ForgeOps Cloud Deployment Model (CDM), to help you get started.

These artifacts and documentation are provided on an "as is" basis. ForgeRock does not guarantee the individual success developers may have in implementing the code on their development platforms or in production configurations.

Licensing

ForgeRock only offers ForgeRock software or services to legal entities that have entered into a binding license agreement with ForgeRock. When you install ForgeRock's Docker images, you agree either that: 1) you are an authorized user of a ForgeRock customer that has entered into a license agreement with ForgeRock governing your use of the ForgeRock software; or 2) your use of the ForgeRock software is subject to the ForgeRock Subscription License Agreement located at link:https://www.forgerock.com/ terms.

Support

ForgeRock provides support for the following resources:

- Artifacts in the **forgeops** ^C Git repository:
 - Files used to build Docker images for the Ping Identity Platform:
 - Dockerfiles
 - Scripts and configuration files incorporated into ForgeRock's Docker images
 - Canonical configuration profiles for the platform
 - Kustomize bases and overlays
 - Skaffold configuration files
- ForgeRock DevOps Documentation

For more information about support for specific directories and files in the **forgeops** repository, see the **Repository reference**.

ForgeRock provides support for the Ping Identity Platform. For supported components, containers, and Java versions, see the following:

- PingAM Release Notes □
- PingIDM Release Notes □
- PingDS Release Notes ^[2]
- PingGateway Release Notes ^[2]

Support limitations

ForgeRock provides no support for the following:

- Artifacts other than Dockerfiles, Kustomize bases, Kustomize overlays, and Skaffold YAML configuration files in the forgeops C Git repository. Examples include scripts, example configurations, and so forth.
- Non-ForgeRock infrastructure. Examples include Docker, Kubernetes, Google Cloud Platform, Amazon Web Services, Microsoft Azure, and so forth.
- Non-ForgeRock software. Examples include Java, Apache Tomcat, NGINX, Apache HTTP Server, Certificate Manager, Prometheus, and so forth.
- Deployments that deviate from the published CDK and CDM architecture. Deployments that do not include the following architectural features are not supported:
 - PingAM (AM) and PingIDM (IDM) are integrated and deployed together in a Kubernetes cluster.
 - IDM login is integrated with AM.
 - AM uses PingDS (DS) as its data repository.
 - IDM uses DS as its repository.
- ForgeRock publishes reference Docker images for testing and development, but these images should *not* be used in production. For production deployments, it is recommended that customers build and run containers using a supported operating system and all required software dependencies. Additionally, to help ensure interoperability across container images and the ForgeOps tools, Docker images must be built using the Dockerfile templates as described here.

Third-party Kubernetes services

The ForgeOps reference tools are provided for use with Google Kubernetes Engine, Amazon Elastic Kubernetes Service, and Microsoft Azure Kubernetes Service. (ForgeRock supports running the identity platform on IBM RedHat OpenShift but does not provide the reference tools for IBM RedHat OpenShift.)

ForgeRock supports running the platform on Kubernetes. ForgeRock does not support Kubernetes itself. You must have a support contract in place with your Kubernetes vendor to resolve infrastructure issues. To avoid any misunderstandings, it must be clear that ForgeRock cannot troubleshoot underlying Kubernetes issues.

Modifications to ForgeRock's deployment assets may be required in order to adapt the platform to your Kubernetes implementation. For example, ingress routes, storage classes, NAT gateways, etc., might need to be modified. Making the modifications requires competency in Kubernetes, and familiarity with your chosen distribution.

Documentation access

ForgeRock publishes comprehensive documentation online:

• The ForgeRock Knowledge Base C offers a large and increasing number of up-to-date, practical articles that help you deploy and manage ForgeRock software.

While many articles are visible to community members, ForgeRock customers have access to much more, including advanced information for customers using ForgeRock software in a mission-critical capacity.

• ForgeRock developer documentation, such as this site, aims to be technically accurate with respect to the sample that is documented. It is visible to everyone.

Problem reports and information requests

If you are a named customer Support Contact, contact ForgeRock using the Customer Support Portal \square to request information, or report a problem with Dockerfiles, Kustomize bases, Kustomize overlays, or Skaffold YAML configuration files in the CDK or the CDM.

When requesting help with a problem, include the following information:

- Description of the problem, including when the problem occurs and its impact on your operation.
- Steps to reproduce the problem.

If the problem occurs on a Kubernetes system other than Minikube, GKE, EKS, or AKS, we might ask you to reproduce the problem on one of those.

• HTML output from the debug-logs command. For more information, see Kubernetes logs and other diagnostics.

Suggestions for fixes and enhancements to unsupported artifacts

ForgeRock greatly appreciates suggestions for fixes and enhancements to unsupported artifacts in the forgeops^[2] repository.

If you would like to report a problem with or make an enhancement request for an unsupported artifact in either repository, create a GitHub issue on the repository.

Contact information

ForgeRock provides support services, professional services, training through ForgeRock University, and partner services to assist you in setting up and maintaining your deployments. For a general overview of these services, see https://www.forgerock.com^[2].

ForgeRock has staff members around the globe who support our international customers and partners. For details on ForgeRock's support offering, including support plans and service-level agreements (SLAs), visit https://www.forgerock.com/support[□].

About the forgeops repository



Use ForgeRock's forgeops repository ^C to customize and deploy the Ping Identity Platform on a Kubernetes cluster.

The repository contains files needed for customizing and deploying the Ping Identity Platform on a Kubernetes cluster:

- Files used to build Docker images for the Ping Identity Platform:
 - Dockerfiles
 - Scripts and configuration files incorporated into ForgeRock's Docker images
 - Canonical configuration profiles for the platform
- Kustomize bases and overlays
- Skaffold configuration files

In addition, the repository contains numerous utility scripts and sample files. The scripts and samples are useful for:

- Deploying ForgeRock's CDK and CDM quickly and easily
- · Exploring monitoring, alerts, and security customization
- Modeling a CI/CD solution for cloud deployment

See **Repository reference** for information about the files in the repository, recommendations about how to work with them, and the support status for the files.

Repository updates

New forgeops repository features become available in the release/7.2-20240117 branch of the repository from time to time.

When you start working with the **forgeops** repository, clone the repository. Depending on your organization's setup, you'll clone the repository either from ForgeRock's public repository on GitHub, or from a fork. See **Git clone or Git fork**? for more information.

Then, check out the release/7.2-20240117 branch and create a working branch. For example:

- \$ git checkout release/7.2-20240117
- \$ git checkout -b my-working-branch

ForgeRock recommends that you regularly incorporate updates to the release/7.2-20240117 into your working branch:

- 1. Get emails or subscribe to the ForgeOps RSS feed to be notified when there have been updates to ForgeOps 7.2.
- 2. Pull new commits in the release/7.2-20240117 branch into your clone's release/7.2-20240117 branch.
- 3. Rebase the commits from the new branch into your working branch in your forgeops repository clone.

It's important to understand the impact of rebasing changes from the **forgeops** repository into your branches. **Repository reference** provides advice about which files in the **forgeops** repository to change, which files not to change, and what to look out for when you rebase. Follow the advice in **Repository reference** to reduce merge conflicts, and to better understand how to resolve them when you rebase your working branch with updates that ForgeRock has made to the **release/7.2-20240117** branch.

Repository reference

For more information about support for the forgeops repository, see Support from ForgeRock.

Directories

bin

Example scripts you can use or model for a variety of deployment tasks.

Recommendation: Don't modify the files in this directory. If you want to add your own scripts to the **forgeops** repository, create a subdirectory under bin, and store your scripts there.

Support Status: Sample files. Not supported by ForgeRock.

cicd

Example files for working with Google Cloud Build CI/CD.

Recommendation: Don't modify the files in this directory. If you want to add your own CI/CD support files to the **forgeops** repository, create a subdirectory under cicd, and store your files there.

Support Status: Sample files. Not supported by ForgeRock.

cluster

Example scripts and artifacts that automate cluster creation.

Recommendation: Don't modify the files in this directory. If you want to add your own cluster creation support files to the **forgeops** repository, create a subdirectory under cluster, and store your files there.

Support Status: Sample files. Not supported by ForgeRock.

config

Deprecated. Supported an older implementation of the CDK.

docker

Contains three types of files needed to build Docker images for the Ping Identity Platform: Dockerfiles, support files that go into Docker images, and configuration profiles.

Dockerfiles

Common deployment customizations require modifications to Dockerfiles in the docker directory.

Recommendation: Expect to encounter merge conflicts when you rebase changes from ForgeRock into your branches. Be sure to track changes you've made to Dockerfiles, so that you're prepared to resolve merge conflicts after a rebase.

Support Status: Dockerfiles. Support is available from ForgeRock.

Support Files Referenced by Dockerfiles

When customizing ForgeRock's default deployments, you might need to add files to the docker directory. For example, to customize the AM WAR file, you might need to add plugin JAR files, user interface customization files, or image files.

Recommendation: If you only add new files to the docker directory, you should not encounter merge conflicts when you rebase changes from ForgeRock into your branches. However, if you need to modify any files from ForgeRock, you might encounter merge conflicts. Be sure to track changes you've made to any files in the docker directory, so that you're prepared to resolve merge conflicts after a rebase.

Support Status:

Scripts and other files from ForgeRock that are incorporated into Docker images for the Ping Identity Platform: Support is available from ForgeRock.

User customizations that are incorporated into custom Docker images for the Ping Identity Platform: Support is not available from ForgeRock.

Configuration Profiles

Add your own configuration profiles to the docker directory using the export command. Do not modify the canonical CDK profile or ForgeRock's internal-use only am-only, idm-only, ds-only, and ig-only configuration profiles.

Recommendation: You should not encounter merge conflicts when you rebase changes from ForgeRock into your branches.

Support Status: Configuration profiles. Support is available from ForgeRock.

etc

Files used to support several examples, including the CDM.

Recommendation: Don't modify the files in this directory (or its subdirectories). If you want to use CDM automated cluster creation as a model or starting point for your own automated cluster creation, then create your own subdirectories under etc, and copy the files you want to model into the subdirectories.

Support Status: Sample files. Not supported by ForgeRock.

jenkins-scripts

For ForgeRock internal use only. Do not modify or use.

kustomize

Artifacts for orchestrating the Ping Identity Platform using Kustomize.

Recommendation: Common deployment customizations, such as changing the deployment namespace and providing a customized FQDN, require modifications to files in the kustomize/overlay directory. You'll probably change, at minimum, the kustomize/overlay/all/kustomization.yaml file.

Expect to encounter merge conflicts when you rebase changes into your branches. Be sure to track changes you've made to files in the kustomize directory, so that you're prepared to resolve merge conflicts after a rebase.

Support Status: Kustomize bases and overlays. Support is available from ForgeRock.

legacy-docs

Documentation for deploying the Ping Identity Platform using DevOps techniques. Includes documentation for supported and deprecated versions of the **forgeops** repository.

Recommendation: Don't modify the files in this directory.

Support Status:

Documentation for supported versions of the **forgeops** repository: **Support is available from ForgeRock**.

Documentation for deprecated versions of the forgeops repository: Not supported by ForgeRock.

Files in the top-level directory

.gcloudignore, .gitchangelog.rc, .gitignore

For ForgeRock internal use only. Do not modify.

LICENSE

Software license for artifacts in the forgeops repository. Do not modify.

Makefile

For ForgeRock internal use only. Do not modify.

notifications.json

For ForgeRock internal use only. Do not modify.

README.md

The top-level forgeops repository README file. Do not modify.

skaffold.yaml

Contains configuration used by the forgeops build command to build Docker images for the Ping Identity Platform. Note that the forgeops build command calls Skaffold to build Docker images. Do not modify.

Git clone or Git fork?

For the simplest use cases—a single user in an organization installing the CDK or CDM for a proof of concept, or exploration of the platform—cloning ForgeRock's public **forgeops** repository from GitHub provides a quick and adequate way to access the repository.

If, however, your use case is more complex, you might want to fork the **forgeops** repository, and use the fork as your common upstream repository. For example:

- Multiple users in your organization need to access a common version of the repository and share changes made by other users.
- Your organization plans to incorporate **forgeops** repository changes from ForgeRock.

• Your organization wants to use pull requests when making repository updates.

If you've forked the forgeops repository:

- You'll need to synchronize your fork with ForgeRock's public repository on GitHub when ForgeRock releases a new release tag.
- Your users will need to clone your fork before they start working instead of cloning the public **forgeops** repository on GitHub. Because procedures in the CDK documentation and the CDM documentation tell users to clone the public repository, you'll need to make sure your users follow different procedures to clone the forks instead.
- The steps for initially obtaining and updating your repository clone will differ from the steps provided in the documentation. You'll need to let users know how to work with the fork as the upstream instead of following the steps in the documentation.

CDK documentation



PingIdentity.

The CDK is a minimal sample deployment of the Ping Identity Platform on Kubernetes that you can use for demonstration and development purposes. It includes fully integrated AM, IDM, and DS installations, and randomly generated secrets.

If you have access to a cluster on Google Cloud, EKS, or AKS, you can deploy the CDK in a namespace on your cluster. You can also deploy the CDK locally in a standalone Minikube environment, and when you're done, you'll have a local Kubernetes cluster with the platform orchestrated on it.

CDK checklist

- □ Become familiar with the CDK
- □ Understand CDK architecture
- □ Set up your local environment
- Deploy the platform
- □ Access platform UIs and APIs
- (Optional) Develop custom Docker images

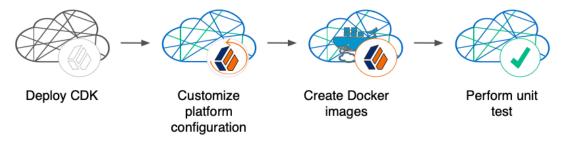
About the Cloud Developer's Kit



The CDK is a minimal sample deployment of the Ping Identity Platform on Kubernetes that you can use for demonstration and development purposes. It includes fully integrated AM, IDM, and DS installations, and randomly generated secrets.

CDK deployments orchestrate a working version of the Ping Identity Platform on Kubernetes. They also let you build and run customized Docker images for the platform.

This documentation describes how to deploy the CDK, and then use it to create and test customized Docker images containing your custom AM and IDM configurations.



Before deploying the platform in production, you must customize it using the CDK. To better understand how this activity fits into the overall deployment process, see Configure the Platform.

Containerization

The CDK uses **Docker** for containerization. Start with evaluation-only Docker images from ForgeRock that include canonical configurations for AM and IDM. Then, customize the configurations, and create your own images that include your customized configurations.

For more information about Docker images for the Ping Identity Platform, see About custom images.

Orchestration

The CDK uses Kubernetes C for container orchestration. The CDK has been tested on the following Kubernetes implementations:

- Single-node deployment suitable for demonstrations, proofs of concept, and development:
 - ∘ Minikube^[]
- Cloud-based Kubernetes orchestration frameworks suitable for development and production deployment of the platform:
 - Google Kubernetes Engine (GKE)
 - 。Amazon Elastic Kubernetes Service (Amazon EKS)ビ
 - Azure Kubernetes Service (AKS)^[]

Next step

Become familiar with the CDK

- Understand CDK architecture
- □ Set up your local environment
- Deploy the platform

□ Access platform UIs and APIs

□ (Optional) Develop custom Docker images

CDK architecture

. .



You deploy the CDK to get the Ping Identity Platform up and running on Kubernetes. CDK deployments are useful for demonstrations and proofs of concept. They're also intended for development—building custom Docker images for the platform.

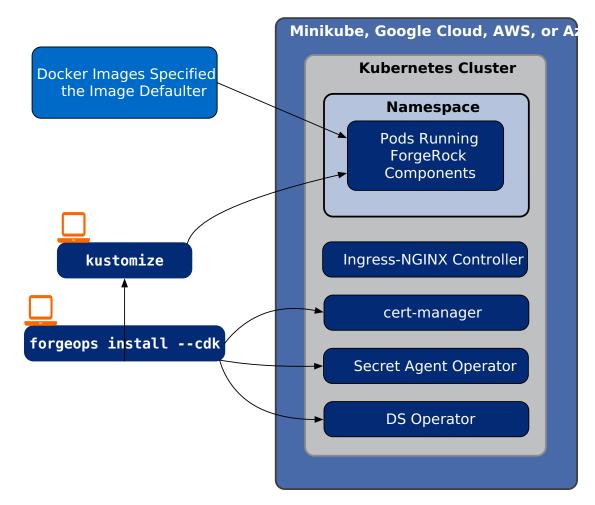
î Important

Do not use the CDK as the basis for a production deployment of the Ping Identity Platform.

Before you can deploy the CDK, you must have:

- Access to a Kubernetes cluster with the Ingress-NGINX controller deployed on it.
- Access to a namespace in the cluster.
- Third-party software installed in your local environment, as described in the Setup section that pertains to your cluster type.

This diagram shows the CDK components:



The forgeops install command **deploys the CDK** in a Kubernetes cluster:

• Installs Docker images for the platform specified in the image defaulter ^[2]. Initially, the image defaulter specifies the ForgeOps-provided Docker images for ForgeOps 7.2 release, available from the public registry. These images use ForgeRock's canonical configurations for AM and IDM.

- Installs additional software as needed^[1]:
 - Secret Agent operator. Generates Kubernetes secrets for Ping Identity Platform deployments. More information here.
 - **DS operator.** Deploys and manages DS instances running in a Kubernetes cluster. More information here **C**.
 - cert-manager software. Provides certificate management services for the cluster. More information here.

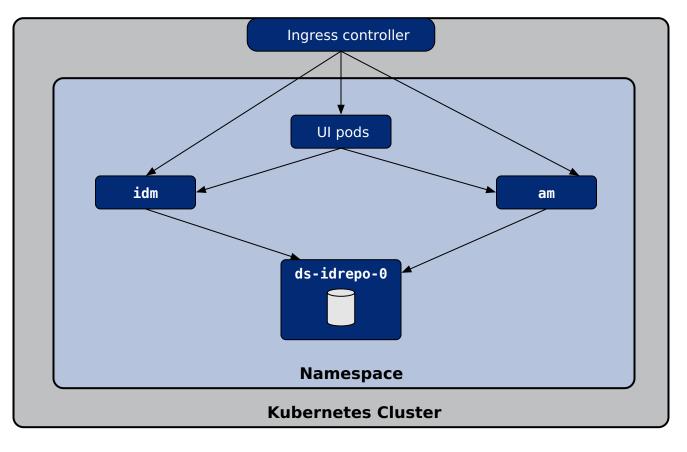
After you've deployed the CDK, you can access AM and IDM UIs and REST APIs to customize the Ping Identity Platform's configuration. You can then create Docker images that contain your customized configuration by using the forgeops build command. This command:

- Builds Kubernetes manifests based on the Kustomize bases and overlays in your local forgeops repository clone.
- Updates the image defaulter file to specify the customized images, so that the next time you deploy the CDK, your customized images will be used.

See am image and idm image for detailed information about building customized AM and IDM Docker images.

CDK pods

After deploying the CDK, you'll see the following pods running in your namespace:



am

Runs PingAM.

When AM starts in a CDK deployment, it obtains its configuration from the AM Docker image specified in the image defaulter \square .

After the am pod has started, a job is triggered that populates AM's application store with several agents and OAuth 2.0 client definitions that are used by the CDK.

ds-idrepo-0

The ds-idrepo-0 pod provides directory services for:

- The identity repository shared by AM and IDM
- The IDM repository
- The AM application and policy store
- AM's Core Token Service

idm

Runs PingIDM.

When IDM starts in a CDK deployment, it obtains its **configuration** from the IDM Docker image specified in the **image** defaulter^[2].

In containerized deployments, IDM must retrieve its configuration from the file system and not from the IDM repository. The default values for the **openidm.fileinstall.enabled** and **openidm.config.repo.enabled** properties in the CDK's system.properties file ensure that IDM retrieves its configuration from the file system. Do not override the default values for these properties.

UI pods

Several pods provide access to ForgeRock common user interfaces:

- admin-ui
- end-user-ui
- login-ui

Next step

Become familiar with the CDK

Understand CDK architecture

- Set up your local environment
- Deploy the platform
- Access platform UIs and APIs
- (Optional) Develop custom Docker images

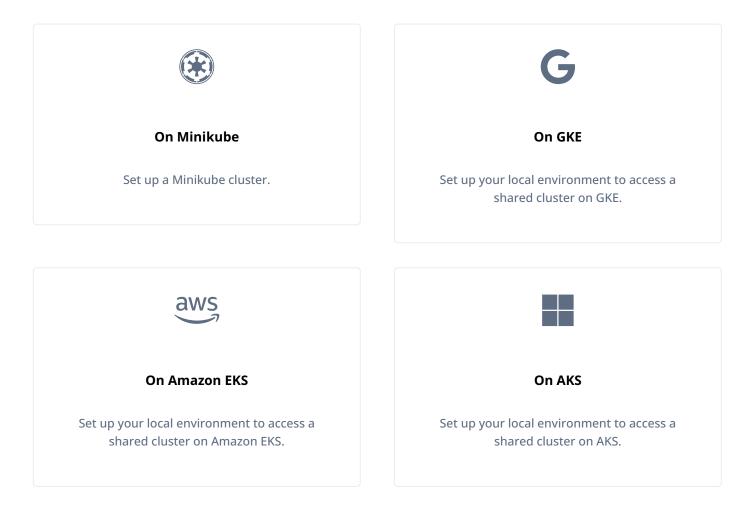
1. If any of these software components are already installed in your cluster, they are not reinstalled.

Setup



Important information for users running Microsoft Windows

Important information for users running macOS on ARM-based (M1) chipsets



After you've completed these environment setup tasks, you're ready to deploy the Ping Identity Platform in your namespace on your Kubernetes cluster.

Important information for users running Microsoft Windows

ForgeRock supports deploying the CDK and CDM using macOS and Linux. If you have a Windows computer, you'll need to create a Linux VM. We tested using the following configurations:

- Hypervisor: Hyper-V, VMWare Player, or VMWare Workstation
- Guest OS: Current Ubuntu LTS release with 12 GB memory and 60 GB disk space
- Nested virtualization enabled in the Linux VM.

Perform all the procedures in this documentation within the Linux VM. In this documentation, the local computer refers to the Linux VM for Windows users.

() Important

The Minikube implementation on Windows Subsystem for Linux (WSL2) has networking issues. As a result, consistent access to the ingress controller or the apps deployed on Minikube is not possible. This issue is tracked here \square . Do not deploy CDK or CDM on WSL2 until this issue is resolved.

Important information for users running macOS on ARM-based (M1) chipsets

Running the CDK is currently not supported on macOS systems running an ARM-based chipset, such as the Apple M1 or Apple M1 Max.

See the Release Notes for a workaround.

CDK deployment



PingIdentity.

After you've set up your environment, deploy the CDK:

- 1. Set the active namespace in your local Kubernetes context to the namespace that you created when you performed the setup task.
- 2. Run the forgeops install command:

```
$ cd /path/to/forgeops/bin
$ ./forgeops install --cdk --fqdn cdk.example.com
```

By default, the forgeops install --cdk command uses the ForgeOps-provided Docker images for ForgeOps 7.2 release, available from the public registry However, if you have **built custom images for the Ping Identity Platform**, the forgeops install --cdk command uses your custom images.

If you prefer not to deploy the CDK using a single forgeops install command, see Alternative deployment techniques for more information.

介 Important

ForgeRock only offers ForgeRock software or services to legal entities that have entered into a binding license agreement with ForgeRock. When you install ForgeRock's Docker images, you agree either that: 1) you are an authorized user of a ForgeRock customer that has entered into a license agreement with ForgeRock governing your use of the ForgeRock software; or 2) your use of the ForgeRock software is subject to the ForgeRock Subscription License Agreement located at link:https://www.forgerock.com/terms.

3. In a separate terminal tab or window, run the kubectl get pods command to monitor status of the deployment. Wait until all the pods are ready.

Your namespace should have the pods shown in this diagram.

4. (Optional) Install a TLS certificate instead of using the default self-signed certificate in your CDK deployment. See TLS certificate for details.

Alternative deployment techniques

If you prefer not to deploy the CDK using a single forgeops install command, you can use one of these options:

- Deploy the CDK component by component instead of with a single command. Staging the deployment can be useful if you need to troubleshoot a deployment issue.
- The forgeops install command generates Kustomize manifests that let you recreate your CDK deployment. The manifests are written to the /path/to/forgeops/kustomize/deploy directory of your **forgeops** repository clone. Advanced users who prefer to work directly with Kustomize manifests that describe their CDK deployment can use the generated content in the kustomize/deploy directory as an alternative to using the forgeops command:
 - Generate an initial set of Kustomize manifests by running the forgeops install command. If you prefer to generate the manifests without installing the CDK, you can run the forgeops generate command.
 - Run kubectl apply -k commands to deploy and remove CDK components. Specify a manifest in the kustomize/ deploy directory as an argument when you run kubectl apply -k commands.

• Use GitOps to manage CDK configuration changes to the kustomize/deploy directory instead of making changes to files in the kustomize/base and kustomize/overlay directories.

Next step

Become familiar with the CDK

Understand CDK architecture

Set up your local environment

Deploy the platform

- Access platform UIs and APIs
- □ (Optional) Develop custom Docker images

UI and API access



Now that you've **deployed the Ping Identity Platform**, you'll need to know how to access its administration tools. You'll use these tools to build customized Docker images for the platform.

This page shows you how to access the Ping Identity Platform's administrative UIs and REST APIs.

You access AM and IDM services through the Kubernetes ingress controller using their admin UIs and REST APIs.

You can't access DS through the ingress controller, but you can use Kubernetes methods to access the DS pods.

For more information about how AM and IDM are configured in the CDK, see **Configuration** in the **forgeops** repository's top-level README file.

AM services

To access the AM admin UI:

- 1. Set the active namespace in your local Kubernetes context to the namespace in which you have deployed the CDK.
- 2. Obtain the amadmin user's password:

```
$ cd /path/to/forgeops/bin
$ ./forgeops info | grep amadmin
179rd8en9rffa82rcf1qap1z0gv1hcej (amadmin user)
```

- 3. Open a new window or tab in a web browser.
- 4. Go to https://cdk.example.com/platform.

The Kubernetes ingress controller handles the request, routing it to the login-ui pod.

The login UI prompts you to log in.

5. Log in as the amadmin user.

The Ping Identity Platform admin UI appears in the browser.

6. Select Native Consoles > Access Management.

The AM admin UI appears in the browser.

To access the AM REST APIs:

1. Start a terminal window session.

2. Run a curl command to verify that you can access the REST APIs through the ingress controller. For example:

```
$ curl \
--insecure \
--request POST \
--header "Content-Type: application/json" \
--header "X-OpenAM-Username: amadmin" \
--header "X-OpenAM-Password: 179rd8en9rffa82rcf1qap1z0gv1hcej" \
--header "Accept-API-Version: resource=2.0" \
--data "{}" \
"https://cdk.example.com/am/json/realms/root/authenticate"
{
    "tokenId":"AQIC5wM2. . .TU30Q*",
    "successUrl":"/am/console",
    "realm":"/"
}
```

IDM services

To access the IDM admin UI:

- 1. Set the active namespace in your local Kubernetes context to the namespace in which you have deployed the CDK.
- 2. Obtain the amadmin user's password:

```
$ cd /path/to/forgeops/bin
$ ./forgeops info | grep amadmin
vr58qt11ihoa31zfbjsdxxrqryfw0s31 (amadmin user)
```

- 3. Open a new window or tab in a web browser.
- 4. Go to https://cdk.example.com/platform.

The Kubernetes ingress controller handles the request, routing it to the login-ui pod.

The login UI prompts you to log in.

5. Log in as the amadmin user.

The Ping Identity Platform admin UI appears in the browser.

6. Select Native Consoles > Identity Management.

The IDM admin UI appears in the browser.

To access the IDM REST APIs:

- 1. Start a terminal window session.
- 2. If you haven't already done so, get the amadmin user's password using the forgeops info command.

- 3. AM authorizes IDM REST API access using the OAuth 2.0 authorization code flow ^[2]. The CDK comes with the idm-adminui client, which is configured to let you get a bearer token using this OAuth 2.0 flow. You'll use the bearer token in the next step to access the IDM REST API:
 - 1. Get a session token for the amadmin user:

```
$ curl \
    --request POST \
    --insecure \
    --header "Content-Type: application/json" \
    --header "X-OpenAM-Username: amadmin" \
    --header "X-OpenAM-Password: vr58qt11ihoa31zfbjsdxxrqryfw0s31" \
    --header "Accept-API-Version: resource=2.0, protocol=1.0" \
    "https://cdk.example.com/am/json/realms/root/authenticate"
{
    "tokenId":"AQIC5wM. . .TU30Q*",
    "successUrl":"/am/console",
    "realm":"/"}
```

2. Get an authorization code. Specify the ID of the session token that you obtained in the previous step in the -- Cookie parameter:

```
Ś curl ∖
 --dump-header - 
 --insecure \
 --request GET \
 --Cookie "iPlanetDirectoryPro=AQIC5wM. . .TU30Q*" \
 "https://cdk.example.com/am/oauth2/realms/root/authorize?redirect_uri=https://
cdk.example.com/platform/appAuthHelperRedirect.html&client_id=idm-admin-
ui&scope=openid%20fr:idm:*&response_type=code&state=abc123"
HTTP/2 302
server: nginx/1.17.10
date: . . .
content-length: 0
location: https://cdk.example.com/platform/appAuthHelperRedirect.html
?code=3cItL9G52DIiBdfXRngv2_dAaYM&iss=http://cdk.example.com:80/am/oauth2&state=abc123
&client_id=idm-admin-ui
set-cookie: route=1595350461.029.542.7328; Path=/am; Secure; HttpOnly
x-frame-options: SAMEORIGIN
x-content-type-options: nosniff
cache-control: no-store
pragma: no-cache
set-cookie: OAUTH_REQUEST_ATTRIBUTES=DELETED; Expires=Thu, 01 Jan 1970 00:00:00 GMT; Path=/;
HttpOnly; SameSite=none
strict-transport-security: max-age=15724800; includeSubDomains
x-forgerock-transactionid: ee1f79612f96b84703095ce93f5a5e7b
```

3. Exchange the authorization code for an access token. Specify the access code that you obtained in the previous step in the code URL parameter:

```
$ curl --request POST \
--insecure \
--data "grant_type=authorization_code" \
--data "code=3cItL9G52DIiBdfXRngv2_dAaYM" \
--data "client_id=idm-admin-ui" \
--data "redirect_uri=https://cdk.example.com/platform/appAuthHelperRedirect.html" \
"https://cdk.example.com/am/oauth2/realms/root/access_token"
{
"access_token":"oPzGzGFY1SeP2RkI-ZqaRQC1cDg",
"scope":"openid fr:idm:*",
"id_token":"eyJ0eXAiOiJKV
 . . .
 sO4HYqlQ",
"token_type":"Bearer",
"expires_in":239
}
```

4. Run a curl command to verify that you can access the **openidm/config** REST endpoint through the ingress controller. Use the access token returned in the previous step as the bearer token in the authorization header.

The following example command provides information about the IDM configuration:

```
$ curl \
 --insecure \
--request GET \
 --header "Authorization: Bearer oPzGzGFY1SeP2RkI-ZqaRQC1cDg" \
 --data "{}" \
"https://cdk.example.com/openidm/config"
{
 "_id":"",
 "configurations":
  [
   {
    "_id":"ui.context/admin",
   "pid":"ui.context.4f0cb656-0b92-44e9-a48b-76baddda03ea",
   "factoryPid":"ui.context"
   },
    . . .
   1
}
```

DS command-line access

The DS pods in the CDK are not exposed outside of the cluster. If you need to access one of the DS pods, use a standard Kubernetes method:

- Execute shell commands in DS pods using the kubectl exec command.
- Forward a DS pod's LDAPS port (1636) to your local computer. Then, you can run LDAP CLI commands like ldapsearch. You can also use an LDAP editor such as Apache Directory Studio to access the directory.

For all CDM directory pods, the directory superuser DN is **uid=admin**. Obtain this user's password by running the **forgeops info** command.

Next step

Become familiar with the CDK

Understand CDK architecture

Set up your local environment

Deploy the platform

Access platform UIs and APIs

(Optional) Develop custom Docker images

CDK shutdown and removal

.

PingIdentity.

When you're done working with the CDK, shut it down and remove it from your namespace:

1. If you've made changes to the AM and IDM configurations in the Git repository on the CDK that you want to save, export the changes to your local **forgeops** repository clone. If you don't export the configurations before you run the forgeops delete command, all the changes that you've made to the configurations will be lost.

For more information on syncing changes to your local **forgeops** repository clone, see:

- am image
- idm image
- 2. Run the forgeops delete command which deletes all CDK artifacts, including PVCs and the AM and IDM configurations in Git:

\$ cd /path/to/forgeops/bin
\$./forgeops delete --namespace my-namespace

Respond Y to the two OK to delete. . .? prompts.

Overview

PingIdentity.

This section covers how developers build custom Docker images for the Ping Identity Platform. It also contains important conceptual material that you need to understand before you start creating Docker images.

Developer checklist

Setup:

Perform additional setup

Concepts:

- □ Understand custom images
- □ Understand types of configuration
- □ Understand property value substitution

Custom Docker images:

- □ Customize the AM image
- □ Customize the IDM image

Additional setup



PingIdentity.

This page covers setup tasks that you'll need to perform before you can develop custom Docker images for the Ping Identity Platform. Complete all of the tasks on this page before proceeding.

Additional third-party software

You should have already installed third-party software when you set up your local environment before installing the CDK. Depending on how you have installed the CDK, you might need to install additional software before you can build custom Docker images for the platform:

Software	Version	Homebrew package
Docker Desktop	4.26.1	docker (cask)
Software	Version	Homebrew package
Docker Desktop	4.26.1	docker (cask)
Software	Version	Homebrew package
Docker Engine	24.0.7	n/a

Configure your environment to write to your Docker registry

Set up your local environment to write Docker images:

Set up your local environment to execute docker commands on Minikube's Docker engine.

ForgeRock recommends using the built-in Docker engine when developing custom Docker images using Minikube. When you use Minikube's Docker engine, you don't have to build Docker images on a local engine and then push the images to a local or cloudbased Docker registry. Instead, you build images using the same Docker engine that Minikube uses. This streamlines development.

To set up your local computer to use Minikube's Docker engine:

1. Run the docker-env command in your shell:

\$ eval \$(minikube docker-env)

2. Stop Skaffold from pushing Docker images to a remote Docker registry ^[1]:

```
$ skaffold config set --kube-context minikube local-cluster true
set value local-cluster to true for context minikube
```

For more information about using Minikube's built-in Docker engine, see Use local images by re-using the Docker daemon[□] in the Minikube documentation.

In the environment you're setting up, Skaffold builds Docker images using the Docker software you've installed on your local computer. After it builds the images, Skaffold pushes them to a Docker registry available to your GKE cluster.

For Skaffold to be able to push the Docker images:

- Docker must be running on your local computer.
- Your local computer needs credentials that let Skaffold push the images to the Docker registry available to your cluster.
- Skaffold needs to know the location of the Docker registry.

To set up your local computer to push Docker images:

- 1. If it's not already running, start Docker on your local computer. For more information, see the Docker documentation.
- 2. Set up a Docker credential helper:

\$ gcloud auth configure-docker

- 3. Run the kubectx command to obtain the Kubernetes context.
- 4. Configure Skaffold with the Docker registry location you obtained from your cluster administrator and the Kubernetes context you obtained in Context for the shared cluster:

\$ skaffold config set default-repo my-docker-registry --kube-context my-kubernetes-context

In the environment you're setting up, Skaffold builds Docker images using the Docker software you've installed on your local computer. After it builds the images, Skaffold pushes them to a Docker registry available to your EKS cluster.

For Skaffold to be able to push the Docker images:

- Docker must be running on your local computer.
- Your local computer needs credentials that let Skaffold push the images to the Docker registry available to your cluster.
- Skaffold needs to know the location of the Docker registry.

To set up your local computer to push Docker images:

- 1. If it's not already running, start Docker on your local computer. For more information, see the Docker documentation.
- 2. Log in to Amazon ECR. Use the Docker registry location you obtained from your cluster administrator:

```
$ aws ecr get-login-password | \
docker login --username AWS --password-stdin my-docker-registry
Login Succeeded
```

ECR login sessions expire after 12 hours. Because of this, you'll need to perform these steps again whenever your login session expires.^[2]

- 3. Run the kubectx command to obtain the Kubernetes context.
- 4. Configure Skaffold with the Docker registry location and the Kubernetes context:

\$ skaffold config set default-repo my-docker-registry --kube-context my-kubernetes-context

In the environment you're setting up, Skaffold builds Docker images using the Docker software you've installed on your local computer. After it builds the images, Skaffold pushes them to a Docker registry available to your AKS cluster.

For Skaffold to be able to push the Docker images:

- Docker must be running on your local computer.
- Your local computer needs credentials that let Skaffold push the images to the Docker registry available to your cluster.
- Skaffold needs to know the location of the Docker registry.

To set up your local computer to push Docker images:

- 1. If it's not already running, start Docker on your local computer. For more information, see the Docker documentation.
- 2. Install the ACR Docker Credential Helper \square .
- 3. Run the kubectx command to obtain the Kubernetes context.
- 4. Configure Skaffold with the Docker registry location you obtained from your cluster administrator and the Kubernetes context you obtained in Context for the shared cluster:

\$ skaffold config set default-repo my-docker-registry --kube-context my-kubernetes-context

Create a configuration profile

A configuration profile contains customizations to ForgeRock's canonical configuration for the CDK.

To initialize a configuration profile:

1. Verify that the configuration profile that you want to create does not already exist.

Suppose you want to create a configuration profile named my-profile. See if any of the following directories exist:

- /path/to/forgeops/docker/am/config-profiles/[.var]#my-profilemy-profile
- /path/to/forgeops/docker/idm/config-profiles/my-profile

If any of the directories exist, use a name other than my-profile when you create your configuration profile in the next steps.

- 2. Initialize the directories that hold the AM and IDM configuration profile. In this example, the name of the new configuration profile is my-profile:
 - 1. Create a new directory for the AM configuration, initializing it with the canonical cdk configuration for AM:

\$ cd /path/to/forgeops/docker \$ cp -R am/config-profiles/cdk am/config-profiles/my-profile 2. Create a new directory for the IDM configuration:

\$ mkdir -p idm/config-profiles/my-profile/conf

For the IDM configuration, it's not neccessary to copy any files into the new directory, because the **idm** Docker image from ForgeRock contains the canonical **cdk** configuration for IDM.

Initialize deployment environments

Deployment environments let you manage deployment manifests and image defaulters for multiple environments in a single forgeops repository clone.

By default, the forgeops build command updates the image defaulter in the kustomize/deploy directory.

When you specify a deployment environment, the forgeops build command updates the image defaulter in the kustomize/ deploy-environment directory. For example, if you ran forgeops build --deploy-env production, the image defaulter in the kustomize/deploy-production/image-defaulter directory would be updated.

Before you can use a new deployment environment, you must initialize a directory based on the /path/to/forgeops/kustomize/ deploy directory to support the deployment environment. Perform these steps to initialize a new deployment environment:

\$ cd /path/to/forgeops/bin \$./forgeops clean \$ cd ../kustomize \$ cp -rp deploy deploy-my-environment

🕥 Note

If you need multiple deployment environments, you'll need to initialize each environment before you can start using it.

Next step

Perform additional setup

- Understand custom images
- Understand types of configuration
- Understand property value substitution
- □ Customize the AM image
- □ Customize the IDM image

1. If your cluster's context is not minikube, replace minikube with the actual context name in the skaffold config set command.

2. You can automate logging into ECR every 12 hours by using the cron utility.

About custom images



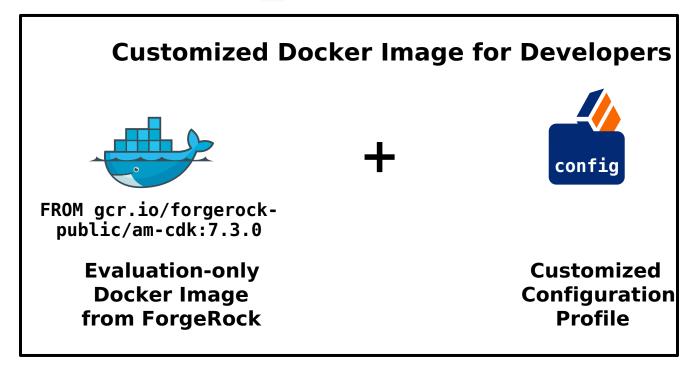
PingIdentity.

In development

To develop customized Docker images, start with ForgeRock's evaluation-only images. Then, build up your configuration profile iteratively as you customize the platform to meet your needs. Building Docker images from time to time integrates your custom configuration profile into new Docker images that are based on ForgeRock's evaluation-only images.

To develop a customized AM Docker image, see am image.

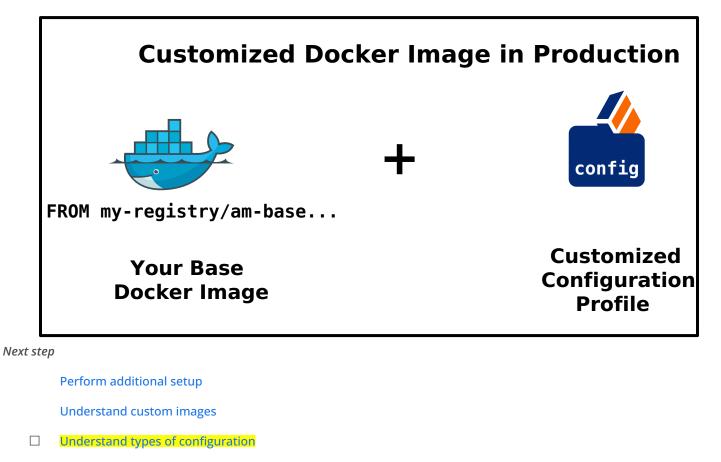
To develop a customized IDM Docker image, see idm image.



In production

Before you deploy the platform in production, you'll need to stop using Docker images that are based on ForgeRock's evaluationonly images. Instead, you'll need to build your own base images and integrate your configuration profiles into them.

To create Docker images for production deployment of the platform, see Base Docker images.



- □ Understand property value substitution
- □ Customize the AM image
- □ Customize the IDM image

Types of configuration



The Ping Identity Platform uses two types of configuration: static configuration and dynamic configuration.

Static configuration

Static configuration consists of properties and settings used by the Ping Identity Platform. Examples of static configuration include AM realms, AM authentication trees, IDM social identity provider definitions, and IDM data mapping models for reconciliation.

Static configuration is stored in JSON configuration files. Because of this, static configuration is also referred to as *file-based configuration*.

You build static configuration into the **am** and **idm** Docker images during development, using the following general process:

- 1. Change the AM or IDM configuration in the CDK using the UIs and APIs.
- 2. Export the changes to your forgeops repository clone.
- 3. Build a new AM or IDM Docker image that contains the updated configuration.
- 4. Restart Ping Identity Platform services using the new Docker images.
- 5. Test your changes. Incorrect changes to static configuration might cause the platform to become inoperable.
- 6. Promote your changes to your test and production environments as desired.

See am image and idm image for more detailed steps.

In Ping Identity Platform deployments, static configuration is *immutable*. Do not change static configuration in testing or production. Instead, if you need to change static configuration, return to the development phase, make your changes, and build new custom Docker images that include the changes. Then, promote the new images to your test and production environments.

Dynamic configuration

Dynamic configuration consists of access policies, applications, and data objects used by the Ping Identity Platform. Examples of dynamic configuration include AM access policies, AM agents, AM OAuth 2.0 client definitions, IDM identities, and IDM relationships.

Dynamic configuration can change at any time, including when the platform is running in production.

You'll need to devise a strategy for managing AM and IDM dynamic configuration, so that you can:

- Extract sample dynamic configuration for use by developers.
- Back up and restore dynamic configuration.

Tips for managing AM dynamic configuration

You can use one or both of the following techniques to manage AM dynamic configuration:

- Use the amster utility to manage AM dynamic configuration. For example:
 - 1. Make modifications to AM dynamic configuration by using the AM admin UI.

2. Export the AM dynamic configuration to your local file system by using the amster utility. You might manage these files in a Git repository. For example:

```
$ cd /path/to/forgeops/bin
$ mkdir /tmp/amster
$ ./amster export /tmp/amster
Cleaning up amster components
Packing and uploading configs
configmap/amster-files created
configmap/amster-export-type created
configmap/amster-retain created
Deploying amster
job.batch/amster created
Waiting for amster job to complete. This can take several minutes.
pod/amster-r9919 condition met
tar: Removing leading `/' from member names
Updating amster config.
Updating amster config complete.
Cleaning up amster components
job.batch "amster" deleted
configmap "amster-files" deleted
configmap "amster-export-type" deleted
configmap "amster-retain" deleted
```

3. If desired, import these files into another AM deployment by using the amster import command.

Note that the amster utility automatically converts passwords in AM dynamic configuration to configuration expressions. Because of this, passwords in AM configuration files will not appear in cleartext. For details about how to work with dynamic configuration that has passwords and other properties specified as configuration expressions, see Export Utilities and Configuration Expressions.

• Write REST API applications to import and export AM dynamic configuration. For more information, see Rest API^C in the AM documentation.

Tips for managing IDM dynamic configuration

You can use one or both of the following techniques to manage IDM dynamic configuration:

- Migrate dynamic configuration by using IDM's Data Migration Service. For more information, see Migrate Data ^C in the IDM documentation.
- Write REST API applications to import and export IDM dynamic configuration. For more information, see the Rest API Reference C in the IDM documentation.

Configuration profiles

A Ping Identity Platform *configuration profile* is a named set of configuration that describes the operational characteristics of a running ForgeRock deployment. A configuration profile consists of:

• AM static configuration

• IDM static configuration

Configuration profiles reside in the following paths in the **forgeops** repository:

- docker/am/config-profiles
- docker/idm/config-profiles

User-customized configuration profiles are stored in subdirectories of these paths. For example, a configuration profile named my-profile would be stored in the paths docker/am/config-profiles/my-profile and docker/idm/config-profiles/my-profile.

Use Git to manage the directories that contain configuration profiles.

Next step

Perform additional setup

Understand custom images

- Understand types of configuration
- Understand property value substitution
- □ Customize the AM image
- □ Customize the IDM image

About property value substitution



Many property values in ForgeRock's canonical CDK configuration profile are specified as *configuration expressions* instead of as hard-coded values. Fully-qualified domain names (FQDNs), passwords, and several other properties are all specified as configuration expressions.

Configuration expressions are property values in the AM and IDM configurations that are set when AM and IDM start up. Instead of being set to fixed, hard-coded values in the AM and IDM configurations, their values vary, depending on conditions in the run-time environment.

Using configuration expressions lets you use a single configuration profile that takes different values at run-time depending on the deployment environment. For example, you can use a single configuration profile for development, test, and production deployments.

In the Ping Identity Platform, configuration expressions are preceded by an ampersand and enclosed in braces. For example, &{am.encryption.key}.

The statement, am.encryption.pwd=&{am.encryption.key} in the AM configuration indicates that the value of the property, am.encryption.pwd, is determined when AM starts up. Contrast this with a statement, am.encryption.pwd=myPassw0rd, which sets the property to a hard-coded value, myPassw0rd, regardless of the run-time environment.

How property value substitution works

This example shows how property value substitution works for a value specified as a configuration expression in the AM configuration:

1. Search the /path/to/forgeops/config/7.0/cdk directory for the string am.encryption.pwd.

\$ grep -Ri "am.encryption.pwd"

```
./am/config/services/realm/root/iplanetamplatformservice/1.0/globalconfig/default/com-sun-identity-
servers/server-default.json: "am.encryption.pwd=&{am.encryption.key}",
```

2. Notice the line in your search results:

"am.encryption.pwd=&{am.encryption.key}",

Because the property **am.encryption.pwd** is being set to a configuration expression, its value will be determined when AM starts up.

3. Search the **forgeops** repository for the string **AM_ENCRYPTION_KEY**. You'll see that the secret agent operator sets the environment variable, **AM_ENCRYPTION_KEY**. The property, **am.encryption.pwd**, will be set to the value of the environment variable, **AM_ENCRYPTION_KEY** when AM starts up.

Configuration expressions take their values from environment variables as follows:

- Uppercase characters replace lowercase characters in the configuration expression's name.
- Underscores replace periods in the configuration expression's name.

For more information about configuration expressions, see **Property Value Substitution** in the IDM documentation.

Export utilities and configuration expressions

This section covers differences in how **forgeops** repository utilities export configuration that contains configuration expressions from a running CDK instance.

In the IDM configuration

The IDM admin UI is aware of configuration expressions.

Passwords specified as configuration expressions in the IDM admin UI are stored in IDM's JSON-based configuration files as configuration expressions.

IDM static configuration export

The **forgeops** repository's bin/config export idm command exports IDM static configuration from running CDK instances to your **forgeops** repository clone. The config utility makes no changes to IDM static configuration; if properties are specified as configuration expressions, the configuration expressions are preserved in the IDM configuration.

In the AM configuration

The AM admin UI is *not* aware of configuration expressions.

Properties cannot be specified as configuration expressions in the AM admin UI; they must be specified as string values. The string values are preserved in the AM configuration.

AM supports specifying configuration expressions in both static and dynamic configuration.

AM static configuration export

The **forgeops** repository's bin/config export am command exports AM static configuration from running CDK instances to your **forgeops** repository clone. All AM static configuration properties in the CDK, including passwords, have string values. However, after the config utility copies the AM static configuration from the CDK, it calls the AM configuration upgrader. The upgrader transforms the AM configuration, following rules in the config/am-upgrader-rules/placeholders.groovy file.

These rules tell the upgrader to convert a number of string values in AM static configuration to configuration expressions. For example, there are rules to convert all the passwords in AM static configuration to configuration expressions.

You'll need to modify the config/am-upgrader-rules/placeholders.groovy file if:

- You add AM static configuration that contains new passwords.
- You want to change additional properties in AM static configuration to use configuration expressions.

) Note

An alternative to modifying the config/am-upgrader-rules/placeholders.groovy file is using the jq command to modify the output from the config utility.

AM dynamic configuration export

The **forgeops** repository's bin/amster export command exports AM dynamic configuration from running CDK instances to your **forgeops** repository clone. When dynamic configuration is exported, it contains properties with string values. The amster utility transforms the values of several types of properties to configuration expressions:

- Passwords
- Fully-qualified domain names
- The Amster version

The Secret Agent configuration computes and propagates passwords for AM dynamic configuration. You'll need to modify the kustomize/base/secrets/secret_agent_config.yaml file if:

- You add new AM dynamic configuration that contains passwords to be generated.
- You want to hard code a specific value for an existing password, instead of using a generated password.

Limitations on property value substitution in AM

AM does not support property value substitution for several types of configuration properties. Refer to Property value substitution \square in the AM documentation for more information.

Next step

 \square

Perform additional setup
Understand custom images
Understand types of configuration
Understand property value substitution
Customize the AM image
Customize the IDM image

amimage

PingIdentity.

The am Docker image contains the AM configuration.

Customization overview

- Customize AM's configuration data by using the AM admin UI and REST APIs.
- Capture changes to the AM configuration by exporting them from the AM service running on Kubernetes to the staging area.
- Save the modified AM configuration to a configuration profile in your forgeops repository clone.
- Build an updated am Docker image that contains your customizations.
- Redeploy AM.
- Verify that changes you've made to the AM configuration are in the new Docker image.

Detailed steps

- 1. If this is your first time building a custom Docker image, verify that you performed developer setup activities:
 - Docker registry configuration
 - Configuration profile creation
- 2. Verify that:
 - The CDK is deployed.
 - The namespace in which the CDK is deployed is set in your Kubernetes context.
 - All required third-party software is installed in your local environment (Minikube|GKE|EKS|AKS).
- 3. Perform version control activities on your **forgeops** repository clone:
 - 1. Run the git status command.
 - 2. Review the state of the docker/am/config-profiles/my-profile directory.
 - 3. (Optional) Run the git commit command to commit changes to files that have been modified.
- 4. Modify the AM configuration using the AM admin UI or the REST APIs.

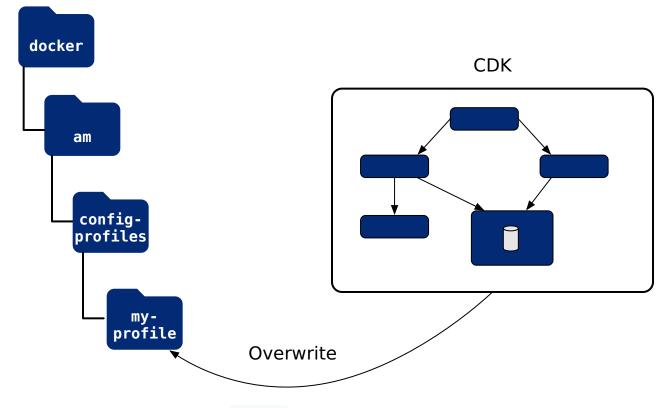
For information about how to access the AM admin UI or REST APIs, see AM Services.

See About property value substitution for important information about configuring values that vary at run-time, such as passwords and host names.

5. Export the changes you made to the AM configuration in the running Ping Identity Platform to your configuration profile:

<pre>\$ cd /path/to/forgeops/bin</pre>
<pre>\$./config export am my-profilesort</pre>
[INFO] Running export for am in am-666687d69c-lfnhx
[INFO] Updating existing profile: /path/to/forgeops/docker/am/config-profiles/my-profile
[INFO] Exported AM config
[INFO] Running AM static config through the am-config-upgrader to upgrade to the current version of
forgeops.
+ docker runrmuser 502:20volume /path/to/forgeops/docker/am/config-profiles/my-profile:/am-
config gcr.io/forgerock-io/am-config-upgrader:7.2.0
Reading existing configuration from files in /am-config/config/services
Modifying configuration based on rules in [/rules/latest.groovy]
reading configuration from file-based config files
Writing configuration to new location at /am-config/config/services
Upgrade Completed, modified configuration saved to /am-config/config/services
[INFO] Completed upgrading AM configuration
[INFO] Completed export
[INFO] Sorting configuration.
[INFO] Sorting completed.

The config export am my-profile command copies AM static configuration from the running CDK instance to your configuration profile.



6. Perform version control activities on your **forgeops** repository clone:

1. Review the differences in the files you exported to your configuration profile. For example:

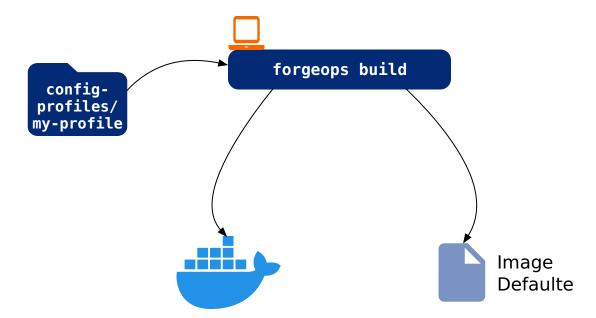
```
$ git diff
diff --git a/docker/am/config-profiles/my-profile/config/services/realm/root/selfservicetrees/
1.0/organizationconfig/default.json b/docker/am/config-profiles/my-profile/config/services/
realm/root/selfservicetrees/1.0/organizationconfig/default.json
index 970c5a257..19f4f17f0 100644
--- a/docker/am/config-profiles/my-profile/config/services/realm/root/selfservicetrees/1.0/
organizationconfig/default.json
+ b/docker/am/config-profiles/my-profile/config/services/realm/root/selfservicetrees/1.0/
organizationconfig/default.json
@@ -9,6 +9,7 @@
     "enabled": true,
     "treeMapping": {
       "Test": "Test",
       "Test1": "Test1",
+
       "forgottenUsername": "ForgottenUsername",
       "registration": "Registration",
       "resetPassword": "ResetPassword",
```

- 2. Run the git status command.
- 3. If you have new untracked files in your clone, run the git add command.
- 4. Review the state of the docker/am/config-profiles/my-profile directory.
- 5. (Optional) Run the git commit command to commit changes to files that have been modified.

7. Build a new **am** image that includes your changes to AM static configuration:

```
$ ./forgeops build am --config-profile my-profile
Generating tags...
- am → am:da3855f51-dirty
Checking cache...
- am: Not found. Building
Starting build...
Found [minikube] context, using local docker daemon.
Building [am]...
Sending build context to Docker daemon 1.989MB
Step 1/16 : FROM gcr.io/forgerock-io/am-base:7.2.0
--→ 4e0b979daa5c
. . .
Step 16/16 : WORKDIR /home/forgerock
 --→ Running in 5d74eea6f908
--→ 965d362dd194
Successfully built 965d362dd194
Successfully tagged am:da3855f51-dirty
Updated the image_defaulter with your new image for am: "am:16e5e4048..."
```

The forgeops build command calls Skaffold to build a new **am** Docker image, and to push the image to your Docker registry^[1]. It also updates the **image defaulter** \square file so that the next time you install AM, the forgeops install command gets AM static configuration from your new custom Docker image.



8. Perform version control activities on your forgeops repository clone:

- 1. Run the git status command.
- 2. Review the state of the kustomize/deploy/image-defaulter/kustomization.yaml file.
- 3. (Optional) Run the git commit command to commit changes to the image defaulter file.

9. Redeploy AM:

1. Remove AM from your CDK installation:

To prevent the forgeops delete command from deleting the PVCs, enter N in response to the prompt: OK to delete PVCs, VolumeSnapshots and Secrets? [Y/N]

```
$ ./forgeops delete am
Uninstalling component(s): ['am']
OK to delete these components? [Y/N] Y
This will erase all your PVCs(including backup PVCs), VolumeSnapshots and Secrets. This cannot
be undone.
Press "CTRL+C" now if you want to cancel
OK to delete PVCs, VolumeSnapshots and Secrets? [Y/N] N
service "am" deleted
deployment.apps "am" deleted
```

2. Redeploy AM:

\$./forgeops install am --cdk

Checking cert-manager and related CRDs: cert-manager CRD found in cluster. Checking secret-agent operator and related CRDs: secret-agent CRD found in cluster. Checking ds-operator and related CRDs: ds-operator CRD found in cluster.

Installing component(s): ['am'] platform: "cdk" in namespace: "my-namespace"

service/am created
deployment.apps/am created

Enjoy your deployment!

3. Run the kubectl get pods command to monitor the status of the AM pod. Wait until the pod is ready before proceeding to the next step.

10. To validate that AM has the expected configuration:

- Describe the AM pod. Locate the tag of the Docker image that Kubernetes loaded, and verify that it's your new custom Docker image's tag.
- Start the AM admin UI and verify that your configuration changes are present.

Next step

Perform additional setup Understand custom images Understand types of configuration Understand property value substitution Customize the AM image

1. Occasionally, Skaffold has issues with cached images. To work around a caching problem, remove Skaffold's cache by running the rm -rf \$HOME/.skaffold/cache command. If removing the cache still does not resolve the problem, use the docker pull command to manually pull the images.

idm**image**





The idm Docker image contains the IDM configuration.

Customization overview

- Customize IDM's configuration data by using the IDM admin UI and REST APIs.
- Capture changes to the IDM configuration by exporting them from the IDM service running on Kubernetes to the staging area.
- Save the modified IDM configuration to a configuration profile in your forgeops repository clone.
- Build an updated idm Docker image that contains your customizations.
- Redeploy IDM.
- Verify that changes you've made to the IDM configuration are in the new Docker image.

Detailed steps

- 1. If this is your first time building a custom Docker image, verify that you performed developer setup activities:
 - Docker registry configuration
 - Configuration profile creation
- 2. Verify that:
 - The CDK is deployed.
 - The namespace in which the CDK is deployed is set in your Kubernetes context.
 - All required third-party software is installed in your local environment (Minikube | GKE | EKS | AKS).
- 3. Perform version control activities on your **forgeops** repository clone:
 - 1. Run the git status command.
 - 2. Review the state of the docker/idm/config-profiles/my-profile directory.
 - 3. (Optional) Run the git commit command to commit changes to files that have been modified.
- 4. Modify the IDM configuration using the IDM admin UI or the REST APIs.

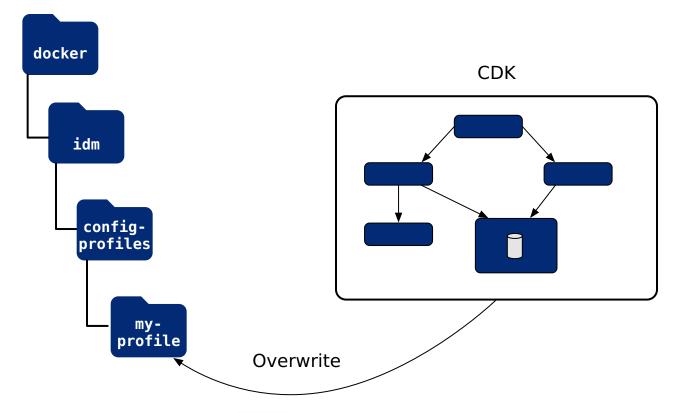
For information about how to access the IDM admin UI or REST APIs, see IDM Services.

See About property value substitution for important information about configuring values that vary at run-time, such as passwords and host names.

5. Export the changes you made to the IDM configuration in the running Ping Identity Platform to your configuration profile:

\$ cd /path/to/forgeops/bin \$./config export idm my-profile --sort [INFO] Running export for idm in idm-869679958c-g2dpf [INFO] Updating existing profile: /path/to/forgeops/docker/idm/config-profiles/my-profile/conf tar: Removing leading `/' from member names [INFO] Completed export [INFO] Sorting configuration. [INFO] Sorting completed.

The config export idm my-profile command copies IDM static configuration from the running CDK instance to your configuration profile.



- 6. Perform version control activities on your **forgeops** repository clone:
 - 1. Review the differences in the files you exported to your configuration profile. For example:

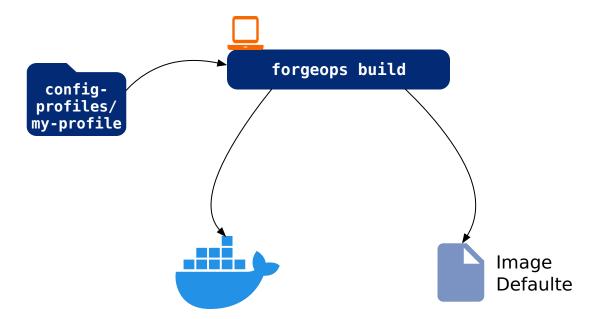
```
$ git diff
diff --git a/docker/idm/config-profiles/my-profile/conf/audit.json b/docker/idm/config-
profiles/my-profile/conf/audit.json
index 0b3dbeed6..1e5419eeb 100644
--- a/docker/idm/config-profiles/my-profile/conf/audit.json
+ b/docker/idm/config-profiles/my-profile/conf/audit.json
@@ -135,7 +135,9 @@
   },
   "exceptionFormatter": {
     "file": "bin/defaults/script/audit/stacktraceFormatter.js",
     "globals": {},
+
    "globals": {
      "Test": "Test value"
+
    },
+
     "type": "text/javascript"
   }
 }
```

- 2. Run the git status command.
- 3. If you have new untracked files in your clone, run the git add command.
- 4. Review the state of the docker/idm/config-profiles/my-profile directory.
- 5. (Optional) Run the git commit command to commit changes to files that have been modified.

7. Build a new idm image that includes your changes to IDM static configuration:

```
$ ./forgeops build idm --config-profile my-profile
Generating tags...
- idm → idm:afddab145-dirty
Checking cache...
- idm: Not found. Building
Starting build...
Found [minikube] context, using local docker daemon.
Building [idm]...
Sending build context to Docker daemon 769.5kB
Step 1/8 : FROM gcr.io/forgerock-io/idm-cdk:7.2.0
7.2.0: Pulling from forgerock-io/idm-cdk
c1ad9731b2c7: Already exists
f963d98b209f: Already exists
. . .
Step 8/8 : COPY --chown=forgerock:root . /opt/openidm
--→ a34c1222f3da
Successfully built a34c1222f3da
Successfully tagged idm:afddab145-dirty
Build [idm] succeeded
Updated the image_defaulter with your new image for idm: "idm:a34c12..."
```

The forgeops build command calls Skaffold to build a new idm Docker image and push the image to your Docker registry^[1]. It also updates the image defaulter if file so that the next time you install IDM, the forgeops install command gets IDM static configuration from your new custom Docker image.



8. Perform version control activities on your forgeops repository clone:

- 1. Run the git status command.
- 2. Review the state of the kustomize/deploy/image-defaulter/kustomization.yaml file.
- 3. (Optional) Run the git commit command to commit changes to the image defaulter file.
- 9. Redeploy IDM:
 - 1. Remove IDM from your CDK installation:

To prevent the forgeops delete command from deleting the PVCs, enter N in response to the prompt: OK to delete PVCs, VolumeSnapshots and Secrets? [Y/N]

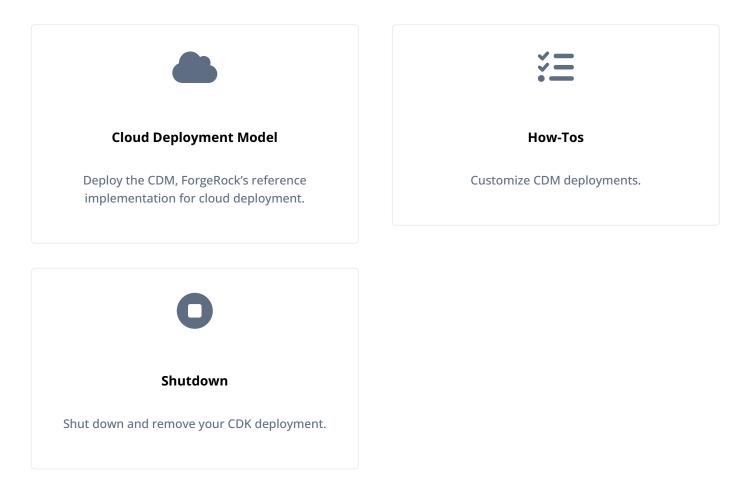
```
$ cd /path/to/forgeops/bin
$ ./forgeops delete idm
OK to delete these components? [Y/N] Y
This will erase all your PVCs(including backup PVCs), VolumeSnapshots and Secrets. This cannot
be undone.
Press "CTRL+C" now if you want to cancel
OK to delete PVCs, VolumeSnapshots and Secrets? [Y/N] N
configmap "idm" deleted
configmap "idm-logging-properties" deleted
service "idm" deleted
deployment.apps "idm" deleted
```

2. Redeploy IDM:

\$./forgeops install idm --cdk Checking secret-agent operator and related CRDs: secret-agent CRD found in cluster. Checking ds-operator and related CRDs: ds-operator CRD found in cluster. Installing component(s): ['idm'] configmap/idm created configmap/idm-logging-properties created service/idm created deployment.apps/idm created Enjoy your deployment!

- 3. Run the kubectl get pods command to monitor the status of the IDM pod. Wait until the pod is ready before proceeding to the next step.
- 10. To validate that IDM has the expected configuration:
 - Describe the IDM pod. Locate the tag of the Docker image that Kubernetes loaded, and verify that it's your new custom Docker image's tag.
 - $^{\circ}\,$ Start the IDM admin UI and verify that your configuration changes are present.





1. Occasionally, Skaffold has issues with cached images. To work around a caching problem, remove Skaffold's cache by running the rm -rf \$HOME/.skaffold/cache command. If removing the cache still does not resolve the problem, use the docker pull command to manually pull the images.

CDM documentation



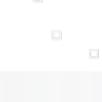
PingIdentity.

Deploy the CDM on GKE, Amazon EKS, or AKS to quickly spin up the platform for demonstration purposes. You'll get a feel for what it's like to deploy the platform on a Kubernetes cluster in the cloud. When you're done, you won't have a production-quality deployment. But you will have a robust, reference implementation of the Ping Identity Platform.

CDM checklist

- □ Become familiar with the CDM
- □ Understand CDM architecture
- □ Set up your local environment and create a cluster
- Deploy the platform
- □ Access platform UIs and APIs
- □ Plan for production deployment

About the Cloud Deployment Model



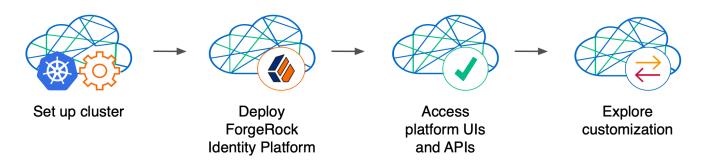
PingIdentity.

The ForgeRock Cloud Deployment Team has developed Docker images, Kustomize bases and overlays, Skaffold build profiles, utility programs, and other artifacts expressly to deploy the Cloud Deployment Model (CDM). The **forgeops** repository on GitHub contains the CDM artifacts you can use to deploy the Ping Identity Platform in a cloud environment.

The CDM is a reference implementation for ForgeRock cloud deployments. You can get a sample Ping Identity Platform deployment up and running in the cloud quickly using the CDM. After deploying the CDM, you can use it to explore how you might configure your Kubernetes cluster before you deploy the platform in production.

The CDM is a robust sample deployment for demonstration and exploration purposes only. *It is not a production deployment*.

This documentation describes how to use the CDM to stand up a Kubernetes cluster in the cloud that runs the Ping Identity Platform, and then access the platform's GUIs and REST APIs. When you're done, you can use the CDM to explore deployment customizations.



Standing up a Kubernetes cluster and deploying the platform using the CDM is an activity you might want to perform as a learning and exploration exercise before you put together a project plan for deploying the platform in production. To better understand how this activity fits in to the overall deployment process, see Deploy the CDM.

Using the CDM artifacts and this documentation, you can quickly get the Ping Identity Platform running in a Kubernetes cloud environment. You deploy the CDM to begin to familiarize yourself with some of the steps you'll need to perform when deploying the platform in the cloud for production use. These steps include creating a cluster suitable for deploying the Ping Identity Platform, installing the platform, and accessing its UIs and APIs.

Standardizes the process. The ForgeRock Cloud Deployment Team's mission is to standardize a process for deploying the Ping Identity Platform natively in the cloud. The Team is made up of technical consultants and cloud software developers. We've had numerous interactions with ForgeRock customers, and discussed common deployment issues. Based on our interactions, we standardized on Kubernetes as the cloud platform, and we developed the CDM artifacts to make deployment of the platform easier in the cloud.

Simplifies baseline deployment. We then developed artifacts—Dockerfiles, Kustomize bases and overlays, Skaffold build profiles, and utility programs—to simplify the deployment process. We deployed small-sized, medium-sized, and large-sized productionquality Kubernetes clusters, and kept them up and running 24x7. We conducted continuous integration and continuous deployment as we added new capabilities and fixed problems in the system. We maintained, benchmarked, and tuned the system for optimized performance. Most importantly, we documented the process so you could replicate it.

Eliminates guesswork. If you use our CDM artifacts and follow the instructions in this documentation without deviation, you can successfully deploy the Ping Identity Platform in the cloud. The CDM takes the guesswork out of setting up a cloud environment. It bypasses the deploy-test-integrate-test-repeat cycle many customers struggle through when spinning up the Ping Identity Platform in the cloud for the first time.

Prepares you to deploy in production. After you've deployed the CDM, you'll be ready to start working with experts on deploying in production. We strongly recommend that you engage a ForgeRock technical consultant or partner to assist you with deploying the platform in production.

Next step

Become familiar with the CDM

- Understand CDM architecture
- Set up your local environment and create a cluster
- Deploy the platform
- □ Access platform UIs and APIs
- □ Plan for production deployment

CDM architecture

PingIdentity.

Once you deploy the CDM, the Ping Identity Platform is fully operational within a Kubernetes cluster. **forgeops** artifacts provide well-tuned JVM settings, memory, CPU limits, and other CDM configurations.

Here are some of the characteristics of the CDM:

Multi-zone Kubernetes cluster

Ping Identity Platform is deployed in a Kubernetes cluster.

For high availability, CDM clusters are distributed across three zones.

Go here for a diagram that shows the organization of pods in zones and node pools in a CDM cluster.

Cluster sizes

When deploying the CDM, you specify one of three cluster sizes:

- A small cluster with capacity to handle 1,000,000 test users
- A medium cluster with capacity to handle 10,000,000 test users
- A large cluster with capacity to handle 100,000,000 test users

Third-party deployment and monitoring tools

- Ingress-NGINX Controller C for Kubernetes ingress support.
- **Prometheus** ^C for monitoring and notifications.
- Prometheus Alertmanager ^[2] for setting and managing alerts.
- **Grafana** ^C for metrics visualization.
- Certificate Manager^[2] for obtaining and installing security certificates.
- Helm^[2] for deploying Helm charts for the Ingress-NGINX Controller, Prometheus, and Grafana.

Ready-to-use Ping Identity Platform components

- Multiple DS instances are deployed for higher availability. Separate instances are deployed for Core Token Service (CTS) tokens and identities. The instances for identities also contain AM and IDM run-time data.
- The AM configuration is file-based, stored at the path /home/forgerock/openam/config inside the AM Docker container (and in the AM pods).
- Multiple AM instances are deployed for higher availability. The AM instances are configured to access the DS data stores.
- Multiple IDM instances are deployed for higher availability. The IDM instances are configured to access the DS data stores.

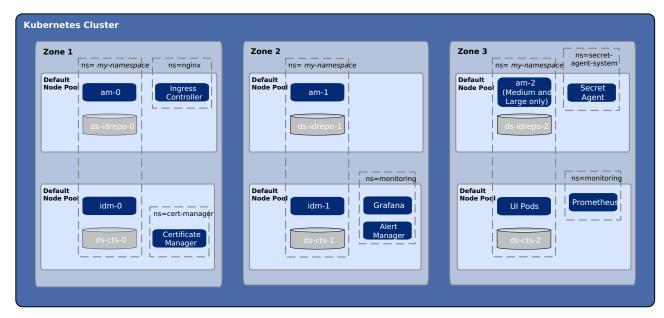
Highly available, distributed deployment

Deployment across the three zones ensures that the ingress controller and all Ping Identity Platform components are highly available.

Pods that run DS are configured to use soft anti-affinity \square . Because of this, Kubernetes schedules DS pods to run on nodes that don't have any other DS pods whenever possible.

The exact placement of all other CDM pods is delegated to Kubernetes.

In small and medium CDM clusters, pods are organized across three zones in a single primary node pool ^[1] with six nodes. Pod placement among the nodes might vary, but the DS pods should run on nodes without any other DS pods.



In large CDM clusters, pods are distributed across two node pools—primary ^[1] and DS. Each node pool has six nodes. Again, pod placement among the nodes might vary, but the DS pods should run on nodes without any other DS pods.

Zone 1	Zone 2 ns= my-namespace	Zone 3 ns=secret- ns= my-namespace agent-system
Primary am-0 Ingress Controller	Primary am-1	Primary am-2 Secret Agent
ns=cert-manager		
Primary idm-0 Certificate Manager	Primary idm-1 Grafana Alert Manager	Primary UI pods Prometheus
DS ds-idrepo-0	DS ds-idrepo-1	DS ds-idrepo-2
DS	DS ds-cts-1	DS

Load balancing

The Ingress-NGINX Controller provides load balancing services for CDM deployments. Ingress controller pods run in the nginx namespace. Implementation varies by cloud provider.

Secret generation and management

ForgeRock's open source Secret Agent operator ^[2] generates Kubernetes secrets for Ping Identity Platform deployments. It also integrates with Google Cloud Secret Manager, AWS Secrets Manager, and Azure Key Vault, providing cloud backup and retrieval for secrets.

Directory services management

ForgeRock's **open source Directory Services operator** provides management of PingDS instances deployed with the CDM, including:

- Creation of stateful sets, services, and persistent volume claims
- Addition of new directory pods to the replication topology
- Modification of service account passwords in the directory, using a Kubernetes secret
- Taking volume snapshots of the directory disk, and restoring directories from snapshots
- · Backing up and restoring directory data using LDIF

Secured communication

The ingress controller is TLS-enabled. TLS is terminated at the ingress controller. Incoming requests and outgoing responses are encrypted.

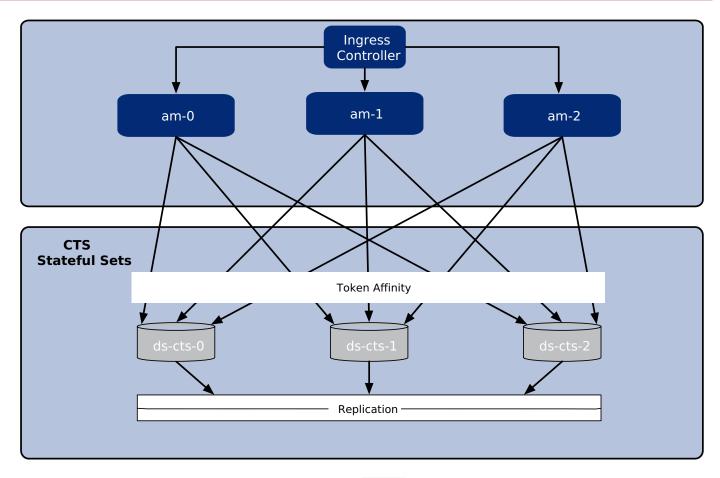
Inbound communication to DS instances occurs over secure LDAP (LDAPS).

For more information, see Secure HTTP.

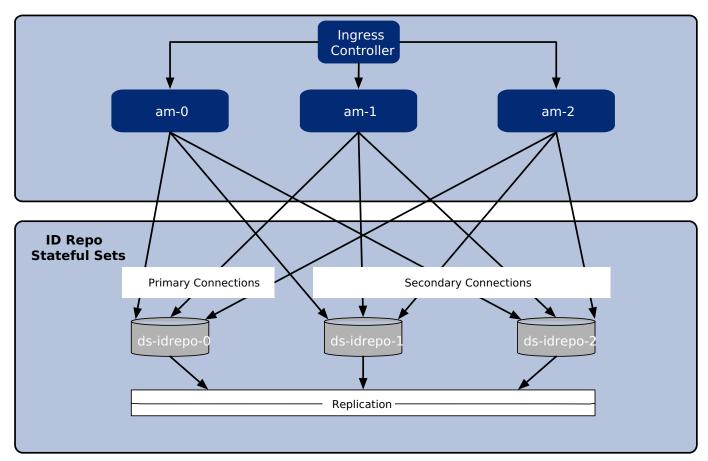
Stateful sets

The CDM uses Kubernetes stateful sets to manage the DS pods. Stateful sets protect against data loss if Kubernetes client containers fail.

The CTS data stores are configured for affinity load balancing for optimal performance.



The AM policies, application data, and identities reside in the **idrepo** directory service. The deployment uses a single **idrepo** master that can fail over to one of two secondary directory services.



Authentication

IDM is configured to use AM for authentication.

DS replication

All DS instances are configured for full replication of identities and session tokens.

Backup and restore

Backup and restore can be performed using several techniques. You can:

- Use the volume snapshot capability in GKE, EKS, or AKS. The cluster that the CDM is deployed in must be configured with a volume snapshot class before you can take volume snapshots, and that persistent volume claims must use a CSI driver that supports volume snapshots.
- Use a "last mile" backup archival solutions, such as Amazon S3, Google Cloud Storage, and Azure Cloud Storage that is specific to the cloud provider.
- Use a Kubernetes backup and restore product, such as Velero, Kasten K10, TrilioVault, Commvault, or Portworx PX-Backup.

For more information, see Backup and restore overview.

Initial data loading

When it starts up, the CDM runs the amster job, which loads application data, such as OAuth 2.0 client definitions, to the idrepo DS instance.

Next step

Become familiar with the CDM

Understand CDM architecture

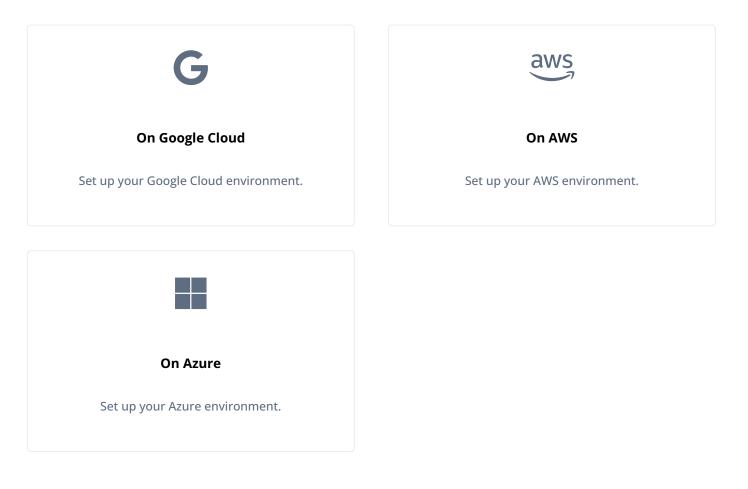
- Set up your local environment and create a cluster
- Deploy the platform
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1. On GKE, the node pool shown in the diagram as Primary is named default-pool.

Setup



Before deploying the CDM, you must set up your local computer, configure your cloud platform environment, and create a Kubernetes cluster.



CDM deployment



Now that you've set up your deployment environment following the instructions in the Setup section for your cloud platform, you're ready to deploy the CDM:

- 1. Identify Docker images to deploy:
 - If you want to use custom Docker images for the platform, update the image defaulter file with image names and tags generated by the forgeops build command. The image defaulter file is located at /path/to/forgeops/kustomize/ deploy/image-defaulter/kustomization.yaml.

You can get the image names and tags from the image defaulter file on the system on which the customized Docker images were developed.

- If you want to use ForgeRock's evaluation-only Docker images for the platform, do not modify the image defaulter file.
- 2. Set the active namespace in your local Kubernetes context to the namespace in which you want to deploy the CDM.
- 3. Run the forgeops install command. For example, to install a small-sized CDM deployment:

```
$ cd /path/to/forgeops/bin
$ ./forgeops install --small --fqdn cdm.example.com
```

The forgeops install command examines the image defaulter file to determine which Docker images to use.

If you prefer not to deploy the CDM using a single forgeops install command, see Alternative deployment techniques for more information.

介 Important

ForgeRock only offers ForgeRock software or services to legal entities that have entered into a binding license agreement with ForgeRock. When you install ForgeRock's Docker images, you agree either that: 1) you are an authorized user of a ForgeRock customer that has entered into a license agreement with ForgeRock governing your use of the ForgeRock software; or 2) your use of the ForgeRock software is subject to the ForgeRock Subscription License Agreement located at link:https://www.forgerock.com/terms.

4. Check the status of the pods in the namespace in which you deployed the CDM until all the pods are ready:

1. Run the kubectl get pods command:

<pre>\$ kubectl get pods</pre>				
NAME	READY	STATUS	RESTARTS	AGE
admin-ui-69fb55cb7-plkbf	1/1	Running	0	2m30s
am-655d4465d6-cg4cb	1/1	Running	0	3m33s
am-655d4465d6-xqbt5	1/1	Running	0	3m33s
amster-t5zgt	0/1	Completed	0	3m32s
ds-cts-0	1/1	Running	0	10m
ds-cts-1	1/1	Running	0	7m50s
ds-cts-2	1/1	Running	0	5m47s
ds-idrepo-0	1/1	Running	0	10m
ds-idrepo-1	1/1	Running	0	8m
ds-idrepo-2	1/1	Running	0	5m57s
end-user-ui-6bf9dbc8b7-pqrh6	1/1	Running	0	2m30s
idm-766899bdf5-4q487	1/1	Running	0	3m32s
idm-766899bdf5-fdk88	1/1	Running	0	3m32s
login-ui-6f66c46697-zs75r	1/1	Running	0	2m29s

- 2. Review the output. Deployment is complete when:
 - All entries in the STATUS column indicate Running or Completed.
 - The **READY** column indicates all running containers are available. The entry in the **READY** column represents [total number of containers/number of available containers].
 - Three AM and two IDM pods are present.

3. If necessary, continue to query your deployment's status until all the pods are ready.

- 5. Back up and save the Kubernetes secrets that contain the master and TLS keys created by the DS operator:
 - 1. To avoid accidentally putting the backups under version control, change to a directory that is outside your forgeops repository clone.
 - 2. The ds-master-keypair secret contains the DS master key. This key is required to decrypt data from a directory backup. *Failure to save this key could result in data loss.*

Back up the Kubernetes secret that contains the DS master key:

\$ kubectl get secret ds-master-keypair -o yaml > master-key-pair.yaml

3. The ds-ssl-keypair secret contains the DS TLS key. This key is needed for cross-environment replication topologies.

Back up the Kubernetes secret that contains the DS TLS key pair:

\$ kubectl get secret ds-ssl-keypair -o yaml > tls-key-pair.yaml

4. Save the two backup files.

6.

(Optional) Deploy Prometheus, Grafana, and Alertmanager monitoring and alerts^[1]:

1. Deploy Prometheus, Grafana, and Alertmanager pods in the CDM:

```
$ /path/to/forgeops/bin/prometheus-deploy.sh
This script requires Helm version 3.04 or later due to changes in the behaviour of 'helm repo
add' command.
namespace/monitoring created
"stable" has been added to your repositories
"prometheus-community" has been added to your repositories
Hang tight while we grab the latest from your chart repositories...
...Successfully got an update from the "ingress-nginx" chart repository
...Successfully got an update from the "codecentric" chart repository
...Successfully got an update from the "prometheus-community" chart repository
...Successfully got an update from the "stable" chart repository
Update Complete. *Happy Helming!*
Release "prometheus-operator" does not exist. Installing it now.
NAME: prometheus-operator
LAST DEPLOYED: ...
NAMESPACE: monitoring
STATUS: deployed
REVISION: 1
NOTES:
kube-prometheus-stack has been installed. Check its status by running:
  kubectl --namespace monitoring get pods -1 "release=prometheus-operator"
Visit https://github.com/prometheus-operator/kube-prometheus for instructions on how to create
& configure Alertmanager and Prometheus instances using the Operator.
. . .
Release "forgerock-metrics" does not exist. Installing it now.
NAME: forgerock-metrics
LAST DEPLOYED: ...
NAMESPACE: monitoring
STATUS: deployed
REVISION: 1
TEST SUITE: None
```

2. Check the status of the pods in the monitoring namespace until all the pods are ready:

\$ kubectl get podsnamespace monitoring				
NAME	READY	STATUS	RESTARTS	AGE
alertmanager-prometheus-operator-kube-p-alertmanager-0	2/2	Running	0	59s
prometheus-operator-grafana-5b4cff5d9-h7ff7	3/3	Running	0	64s
prometheus-operator-kube-p-operator-55ff8cb674-4q6sr	1/1	Running	0	64s
prometheus-operator-kube-state-metrics-57578df45b-7tq92	1/1	Running	0	64s
prometheus-operator-prometheus-node-exporter-8d44h	1/1	Running	0	64s
prometheus-operator-prometheus-node-exporter-dwg8b	1/1	Running	0	64s
prometheus-operator-prometheus-node-exporter-zsw5m	1/1	Running	0	64s
prometheus-prometheus-operator-kube-p-prometheus-0	2/2	Running	0	59s

7. (Optional) Install a TLS certificate instead of using the default self-signed certificate in your CDM deployment. See TLS certificate for details.

Alternative deployment techniques

If you prefer not to deploy the CDM using a single forgeops install command, you can use one of these options:

1. Deploy the CDM in stages component by component instead of with a single command.

Staging the deployment can be useful if you need to troubleshoot a deployment issue. Make sure you specify a CDM size (such as --small) instead of --cdk when you run the forgeops install command to install components.

- 2. Back up and save the master and TLS key pairs created by the DS operator. Refer to this step for details.
- 3. Generate Kustomize manifests, and then deploy the CDM with the kubectl apply -k command.

The forgeops install command generates Kustomize manifests that let you recreate your CDM deployment. The manifests are written to the /path/to/forgeops/kustomize/deploy directory of your **forgeops** repository clone. Advanced users who prefer to work directly with Kustomize manifests that describe their CDM deployment can use the generated content in the kustomize/deploy directory as an alternative to using the forgeops command:

- 1. Generate an initial set of Kustomize manifests by running the forgeops install command. If you prefer to generate the manifests without installing the CDM, you can run the forgeops generate command.
- 2. Run kubectl apply -k commands to deploy and remove CDM components. Specify a manifest in the kustomize/ deploy directory as an argument when you run kubectl apply -k commands.
- 3. Use GitOps to manage CDK configuration changes to the kustomize/deploy directory instead of making changes to files in the kustomize/base and kustomize/overlay directories.

Next step

Become familiar with the CDM

Understand CDM architecture

Set up your local environment and create a cluster

Deploy the platform

- Access platform UIs and APIs
- □ Plan for production deployment

1. Installing Prometheus, Grafana, and Alertmanager technology in the CDM provides an example of how you might set up monitoring and alerting in a Ping Identity Platform deployment in the cloud. Remember, the CDM is a reference implementation and not for production use. When you create a project plan, you'll need to determine how to monitor and send alerts in your production deployment.

UI and API access



This page shows you how to access and monitor the Ping Identity Platform components that make up the CDM.

AM and IDM are configured for access through the CDM cluster's Kubernetes ingress controller. You can access these components using their admin UIs and REST APIs.

DS cannot be accessed through the ingress controller, but you can use Kubernetes methods to access the DS pods.

For more information about how AM and IDM have been configured in the CDM, see Configuration \square in the forgeops repository's top-level README file for more information about the configurations.

AM services

To access the AM admin UI:

- 1. Set the active namespace in your local Kubernetes context to the namespace in which you have deployed the CDM.
- 2. Obtain the amadmin user's password:

\$ cd /path/to/forgeops/bin \$./forgeops info | grep amadmin vr58qt11ihoa31zfbjsdxxrqryfw0s31 (amadmin user)

- 3. Open a new window or tab in a web browser.
- 4. Go to https://cdm.example.com/platform.

The Kubernetes ingress controller handles the request, routing it to the login-ui pod.

The login UI prompts you to log in.

5. Log in as the amadmin user.

The Ping Identity Platform UI appears in the browser.

6. Select Native Consoles > Access Management.

The AM admin UI appears in the browser.

To access the AM REST APIs:

1. Start a terminal window session.

2. Run a curl command to verify that you can access the REST APIs through the ingress controller. For example:

```
$ curl \
--insecure \
--request POST \
--header "Content-Type: application/json" \
--header "X-OpenAM-Username: amadmin" \
--header "X-OpenAM-Password: vr58qt11ihoa31zfbjsdxxrqryfw0s31" \
--header "Accept-API-Version: resource=2.0" \
--data "{}" \
"https://cdm.example.com/am/json/realms/root/authenticate"
{
    "tokenId":"AQIC5wM2...",
    "successUr1":"/am/console",
    "realm":"/"
}
```

IDM services

To access the IDM admin UI:

- 1. Set the active namespace in your local Kubernetes context to the namespace in which you have deployed the CDM.
- 2. Obtain the amadmin user's password:

```
$ cd /path/to/forgeops/bin
$ ./forgeops info | grep amadmin
vr58qt11ihoa31zfbjsdxxrqryfw0s31 (amadmin user)
```

- 3. Open a new window or tab in a web browser.
- 4. Go to https://cdm.example.com/platform.

The Kubernetes ingress controller handles the request, routing it to the login-ui pod.

The login UI prompts you to log in.

5. Log in as the amadmin user.

The Ping Identity Platform UI appears in the browser.

6. Select Native Consoles > Identity Management.

The IDM admin UI appears in the browser.

To access the IDM REST APIs:

- 1. Start a terminal window session.
- 2. If you haven't already done so, get the amadmin user's password using the forgeops info command.

- 3. AM authorizes IDM REST API access using the OAuth 2.0 authorization code flow . The CDM comes with the idm-adminui client, which is configured to let you get a bearer token using this OAuth 2.0 flow. You'll use the bearer token in the next step to access the IDM REST API:
 - 1. Get a session token for the amadmin user:

```
$ curl \
    --request POST \
    --insecure \
    --header "Content-Type: application/json" \
    --header "X-OpenAM-Username: amadmin" \
    --header "X-OpenAM-Password: vr58qt11ihoa31zfbjsdxxrqryfw0s31" \
    --header "Accept-API-Version: resource=2.0, protocol=1.0" \
    'https://cdm.example.com/am/json/realms/root/authenticate'
{
    "tokenId":"AQIC5wM. . .TU30Q*",
    "successUrl":"/am/console",
    "realm":"/"}
```

2. Get an authorization code. Specify the ID of the session token that you obtained in the previous step in the -- Cookie parameter:

```
Ś curl ∖
 --dump-header - 
 --insecure \
 --request GET \
 --Cookie "iPlanetDirectoryPro=AQIC5wM. . .TU30Q*" \
 "https://cdm.example.com/am/oauth2/realms/root/authorize?redirect_uri=https://
cdm.example.com/platform/appAuthHelperRedirect.html&client_id=idm-admin-
ui&scope=openid%20fr:idm:*&response_type=code&state=abc123"
HTTP/2 302
server: nginx/1.17.10
date: Mon, 10 May 2021 16:54:20 GMT
content-length: 0
location: https://cdm.example.com/platform/appAuthHelperRedirect.html
 ?code=3cItL9G52DIiBdfXRngv2_dAaYM&iss=http://cdm.example.com:80/am/oauth2&state=abc123
&client_id=idm-admin-ui
set-cookie: route=1595350461.029.542.7328; Path=/am; Secure; HttpOnly
x-frame-options: SAMEORIGIN
x-content-type-options: nosniff
cache-control: no-store
pragma: no-cache
set-cookie: OAUTH_REQUEST_ATTRIBUTES=DELETED; Expires=Thu, 01 Jan 1970 00:00:00 GMT; Path=/;
HttpOnly; SameSite=none
strict-transport-security: max-age=15724800; includeSubDomains
x-forgerock-transactionid: ee1f79612f96b84703095ce93f5a5e7b
```

3. Exchange the authorization code for an access token. Specify the access code that you obtained in the previous step in the code URL parameter:

```
$ curl --request POST \
--insecure \
--data "grant_type=authorization_code" \
--data "code=3cItL9G52DIiBdfXRngv2_dAaYM" \
--data "client_id=idm-admin-ui" \
--data "redirect_uri=https://cdm.example.com/platform/appAuthHelperRedirect.html" \
"https://cdm.example.com/am/oauth2/realms/root/access_token"
{
"access_token":"oPzGzGFY1SeP2RkI-ZqaRQC1cDg",
"scope":"openid fr:idm:*",
"id_token":"eyJ0eXAiOiJKV
 . . .
 sO4HYqlQ",
"token_type":"Bearer",
"expires_in":239
}
```

4. Run a curl command to verify that you can access the **openidm/config** REST endpoint through the ingress controller. Use the access token returned in the previous step as the bearer token in the authorization header.

The following example command provides information about the IDM configuration:

```
$ curl \
 --insecure \
--request GET \
 --header "Authorization: Bearer oPzGzGFY1SeP2RkI-ZqaRQC1cDg" \
 --data "{}" \
https://cdm.example.com/openidm/config
{
 "_id":"",
 "configurations":
  [
   {
    "_id":"ui.context/admin",
   "pid":"ui.context.4f0cb656-0b92-44e9-a48b-76baddda03ea",
   "factoryPid":"ui.context"
   },
    . . .
   1
}
```

DS command-line access

The DS pods in the CDM are not exposed outside of the cluster. If you need to access one of the DS pods, use a standard Kubernetes method:

- Execute shell commands in DS pods using the kubectl exec command.
- Forward a DS pod's LDAPS port (1636) to your local computer. Then, you can run LDAP CLI commands, for example ldapsearch. You can also use an LDAP editor such as Apache Directory Studio to access the directory.

For all CDM directory pods, the directory superuser DN is **uid=admin**. Obtain this user's password by running the **forgeops info** command.

CDM monitoring

This section describes how to access Grafana dashboards and Prometheus UI.

Grafana

To access Grafana dashboards:

1. Set up port forwarding on your local computer for port 3000:

```
\ /path/to/forgeops/bin/prometheus-connect.sh -G Forwarding from 127.0.0.1:3000 \rightarrow 3000 Forwarding from [::1]:3000 \rightarrow 3000
```

- 2. In a web browser, navigate to http://localhost:3000 to access the Grafana dashboards.
- 3. Log in as the admin user with password as the password.

When you're done using the Grafana UI, enter Ctrl+c in the terminal window where you initiated port forwarding.

For information about Grafana, see the Grafana documentation \square .

Prometheus

To access the Prometheus UI:

1. Set up port forwarding on your local computer for port 9090:

```
 forwarding from 127.0.0.1:9090 \rightarrow 9090  Forwarding from [::1]:9090 \rightarrow 9090
```

2. In a web browser, navigate to http://localhost:9090 to access the Prometheus UI.

When you're done using the Prometheus UI, enter Ctrl+c in the terminal window where you initiated port forwarding.

For information about Prometheus, see the Prometheus documentation ^[2].

For a description of the CDM monitoring architecture and information about how to customize CDM monitoring, see CDM monitoring.

Next step

Become familiar with the CDM

Understand CDM architecture

Set up your local environment and create a cluster

Deploy the platform

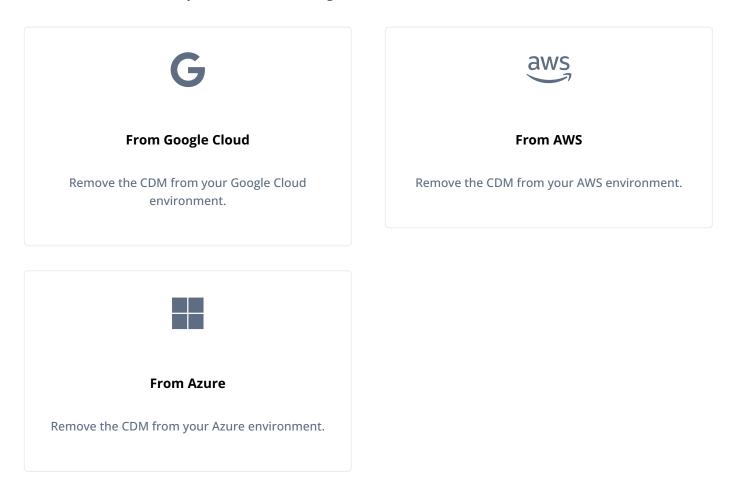
Access platform UIs and APIs

Plan for production deployment

Removal



You can remove the CDM when you have finished working with it.



Next steps

PingIdentity.

If you've followed the instructions for deploying the CDM *without modifying configurations*, then the following indicates that you've been successful:

- The Kubernetes cluster and pods are up and running.
- DS, AM, and IDM are installed and running. You can access each ForgeRock component.
- DS replication and failover work as expected.
- Monitoring tools are installed and running. You can access a monitoring console for DS, AM, and IDM.

When you're satisfied that all of these conditions are met, then you've successfully taken the first steps towards deploying the Ping Identity Platform in the cloud. Congratulations!

You can use the CDM to test deployment customizations—options that you might want to use in production, but are not part of the CDM. Examples include, but are not limited to:

- · Running lightweight benchmark tests
- Making backups of CDM data, and restoring the data
- · Securing TLS with a certificate that's dynamically obtained from Let's Encrypt
- Using an ingress controller other than the Ingress-NGINX controller
- Resizing the cluster to meet your business requirements
- Configuring Alert Manager to issue alerts when usage thresholds have been reached

Now that you're familiar with the CDM—ForgeRock's reference implementation—you're ready to work with a project team to plan and configure your production deployment. You'll need a team with expertise in the Ping Identity Platform, in your cloud provider, and in Kubernetes on your cloud provider. We strongly recommend that you engage a ForgeRock technical consultant or partner to assist you with deploying the platform in production.

You'll perform these major activities:

Platform configuration. Ping Identity Platform experts configure AM and IDM using the CDK, and build custom Docker images for the Ping Identity Platform. The CDK documentation provides information about platform configuration tasks.

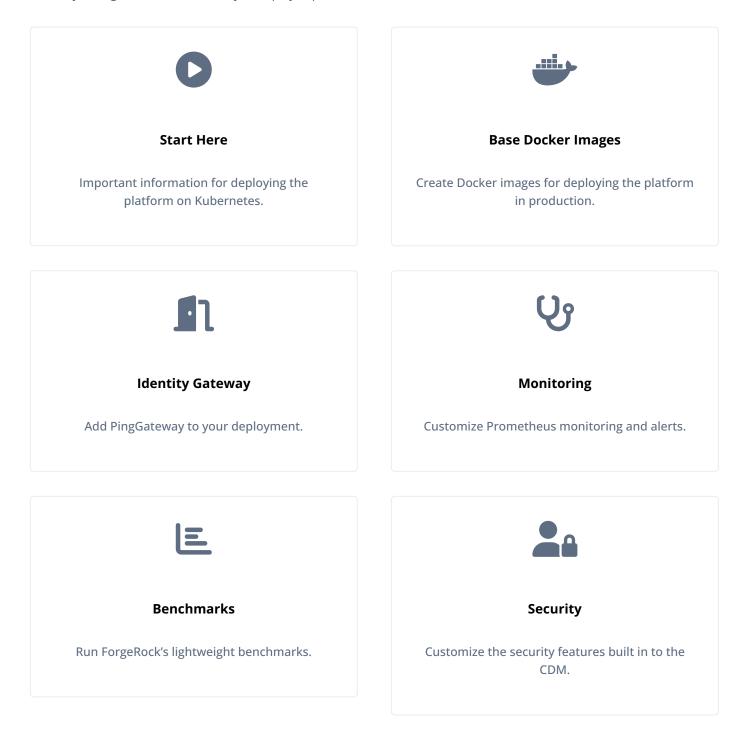
Cluster configuration. Cloud technology experts configure the Kubernetes cluster that will host the Ping Identity Platform for optimal performance and reliability. Tasks include: configuring your Kubernetes cluster to suit your business needs; setting up monitoring and alerts to track site health and performance; backing up configuration and user data for disaster preparedness; and securing your deployment. The How-tos and READMEs in the **forgeops** repository provide information about cluster configuration.

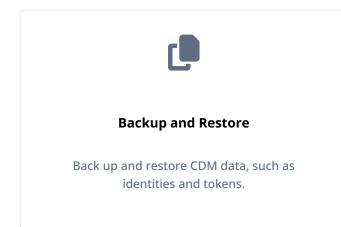
Site reliability engineering. Site reliability engineers monitor the Ping Identity Platform deployment, and keep the deployment up and running based on your business requirements. These might include use cases, service-level agreements, thresholds, and load test profiles. The How-tos, and READMEs in the forgeops repository, provide information about site reliability.

How-tos



After you get the CDM up and running, you can use it to test deployment customizations—options that are not part of the CDM, but which you might want to use when you deploy in production.





The Ping Identity Platform serves as the basis for our simple and comprehensive identity and access management solution. We help our customers deepen their relationships with their customers, and improve the productivity and connectivity of their employees and partners. For more information about ForgeRock and about the platform, see https://www.forgerock.com ^[2].

Base Docker images



ForgeRock provides 12 Docker images for deploying the Ping Identity Platform:

- Seven unsupported, evaluation-only base images:
 - ° amster
 - ° am-base
 - am-config-upgrader
 - ° ds
 - ∘ idm
 - ° ig
 - ∘ java-11

• Five supported base images that implement the platform's user interface elements and ForgeOps operators:

- ° ds-operator
- platform-admin-ui
- platform-enduser-ui
- platform-login-ui
- secret-agent

The Docker images are publicly available in ForgeRock's Docker registry, gcr.io/forgerock-io.

Which Docker images do I deploy?

- I am a developer using the CDK.
 - UI elements. Deploy the supported images from ForgeRock.
 - Other platform elements. Either deploy:
 - The evaluation-only images from ForgeRock.
 - Docker images that are based on the evaluation-only images, but contain a customized configuration profile.
- I am doing a proof-of-concept CDM deployment.
 - UI elements. Deploy the supported images from ForgeRock.
 - Other platform elements. Either deploy:
 - The evaluation-only images from ForgeRock.
 - Docker images that are based on the evaluation-only images, but contain a customized configuration profile.

- I am deploying the platform in production.
 - UI elements. Deploy the supported images from ForgeRock.
 - Other platform elements. Deploy Docker images that are based on your own base images, but contain a customized configuration profile. ForgeRock does not support production deployments with Docker images based on the evaluation-only images.

Your own base Docker images

Perform the following steps to build base images for the seven unsupported, evaluation-only Docker images. After you've built your own base images, push them to your Docker registry:

- 1. Download the latest versions of the AM, Amster, IDM, and DS .zip files from the Ping Identity Download Center . Optionally, you can also download the latest version of the PingGateway .zip file.
- 2. If you haven't already done so, clone the forgeops and forgeops-extras repositories. For example:

\$ git clone https://github.com/ForgeRock/forgeops.git \$ git clone https://github.com/ForgeRock/forgeops-extras.git

Both repositories are public; you do not need credentials to clone them.

3. Check out the forgeops repository's release/7.2-20240117 branch:

```
$ cd /path/to/forgeops
$ git checkout release/7.2-20240117
```

4. Check out the forgeops-extras repository's main branch:

```
$ cd /path/to/forgeops-extras
$ git checkout main
```

5. Build a Java 11 base image, which is required by several of the other Dockerfiles:

```
$ cd /path/to/forgeops-extras/images/java-11
 $ docker build --tag my-registry/java-11 .
  ⇒ [internal]
load .dockerignore
 0.0s
 \Rightarrow \Rightarrow transferring context:
2B
 0.0s
 ⇒ [internal] load build definition from
Dockerfile
0.0s
 \Rightarrow \Rightarrow transferring dockerfile:
 2.42kB
 0.0s
 ⇒ [internal] load metadata for docker.io/library/debian:buster-
                                                                                                                                                                                                                                                                                                                                                 2.9s
 slim
 ⇒ [internal] load metadata for docker.io/azul/zulu-openjdk-debian:11-
                                                                                                                                                                                                                                                                                                                          2.7s
latest
  ⇒ [stage-0 1/4] FROM docker.io/azul/zulu-openjdk-debian:11-
latest@sha256:aa1df513d9f6d0025e4e1a890732192a1aee473437a01a885136fc0f5db2622ee the standard standar
                                                                                                                                                                                                                                                                                                                                                            22.4s
 . . .
 \Rightarrow exporting to
image
 0.3s
 \Rightarrow \Rightarrow exporting
layers
0.3s
 \Rightarrow \Rightarrow writing image
 sha256:76742b285ddf975ab6b36e1ad91d63cd6d5920d0f096d222f93ffa6026b7f7f5
 0.0s
  \Rightarrow naming to docker.io/my-registry/java-11
```

6. Build the base image for Amster. This image must be available in order to build the base image for AM in the next step:

- 1. Make a directory named **amster**.
- 2. Unzip the Amster .zip file into the new amster directory.
- 3. Change to the samples/docker directory in the expanded .zip file output.
- 4. Run the setup.sh script:

```
$ ./setup.sh
+ mkdir -p build
+ find ../.. '!' -name .. '!' -name samples '!' -name docker -maxdepth 1 -exec cp -R '{}'
build/ ';'
+ cp ../../docker/amster-install.sh ../../docker/docker-entrypoint.sh ../../docker/
export.sh ../../docker/tar.sh build
```

5. Edit the Dockerfile in the samples/docker directory. Change the line:

FROM gcr.io/forgerock-io/java-11:latest

to:

FROM my-registry/java-11

6. Build the amster Docker image:

```
$ docker build --tag amster:7.2.0 .
\Rightarrow [internal] load build definition from
Dockerfile
0.0s
\Rightarrow \Rightarrow transferring dockerfile:
1.67kB
0.0s
⇒ [internal]
load .dockerignore
0.0s
\Rightarrow \Rightarrow transferring context:
2B
0.0s
⇒ [internal] load metadata for docker.io/my-registry/
java-11:latest
1.1s
\Rightarrow [1/8] FROM docker.io/my-registry/java-11
. . .
\Rightarrow exporting to
image
1.2s
\Rightarrow \Rightarrow exporting
layers
1.2s
\Rightarrow \Rightarrow writing image
sha256:bc474cb6c189e253278f831f178b8d51f63a958a6526c0189fdf122ddf8f9e52
0.0s
\Rightarrow aming to docker.io/library/amster:7.2.0
```

7. Build the base image for AM:

1. Unzip the AM .zip file.

- 2. Change to the openam/samples/docker directory in the expanded .zip file output.
- 3. Run the setup.sh script:

```
$ chmod u+x setup.sh
$ ./setup.sh
```

4. Change to the images/am-empty directory.

5. Build the am-empty Docker image:

```
$ docker build --tag am-empty:7.2.0 .
\Rightarrow [internal] load build definition from
Dockerfile
0.0s
\Rightarrow \Rightarrow transferring dockerfile:
3.60kB
0.0s
⇒ [internal]
load .dockerignore
0.0s
\Rightarrow \Rightarrow transferring context:
2B
0.0s
⇒ [internal] load metadata for docker.io/library/tomcat:9-jdk11-openjdk-slim-
bullseye
                                                                            1.8s
\Rightarrow [internal] load build
context
5.6s
\Rightarrow \Rightarrow transferring context:
231.59MB
5.6s
⇒ [base 1/14] FROM docker.io/library/tomcat:9-jdk11-openjdk-slim-bullseye@...
\Rightarrow exporting to
image
1.7s
\Rightarrow \Rightarrow \text{exporting}
layers
1.6s
\Rightarrow \Rightarrow writing image
sha256:9784a73aabaca39ac207dfbda942f5acfff6820c6044809a1cd386e1d36018c9
0.0s
\Rightarrow and a hocker.io/library/am-empty:7.2.0
```

- 6. Change to the ../am-base directory.
- 7. Edit **Dockerfile** and insert the following line at the beginning^[1]:

syntax=docker/dockerfile:1.6

8. Build the am-base Docker image:

\$ docker build --build-arg docker_tag=7.2.0 --tag my-registry/am-base:7.2.0 . \Rightarrow [internal] load build definition from Dockerfile 0.0s $\Rightarrow \Rightarrow$ transferring dockerfile: 2.72kB 0.0s ⇒ [internal] load .dockerignore 0.0s $\Rightarrow \Rightarrow$ transferring context: 2B 0.0s ⇒ [internal] load metadata for my-registry/library/amster: 0.0s 7.2.0 ⇒ [internal] load metadata for my-registry/library/am-empty: 7.2.0 0.0s ⇒ [amster 1/1] FROM my-registry/library/amster: 7.2.0 0.2s \Rightarrow [internal] load build context 0.8s $\Rightarrow \Rightarrow$ transferring context: 36.86MB 0.7s \Rightarrow [generator 1/15] FROM my-registry/library/am-empty: 7.2.0 0.4s \Rightarrow [generator 2/15] RUN apt-get update -y && apt-get install -y git jq unzip . . . ⇒ [am-base 8/8] COPY --chown=forgerock:root scripts/import-pem-certs.sh /home/ forgerock/ 0.0s \Rightarrow exporting to image 0.3s $\Rightarrow \Rightarrow$ exporting layers 0.2s $\Rightarrow \Rightarrow$ writing image sha256:0c3a2144f22a930b899fc1c3ffab630e4a51e0ee26c1cdea480ef9cb735ac7b9 0.0s \Rightarrow a naming to docker.io/my-registry/am-base:7.2.0

8. Now that the AM image is built, tag the base image for Amster in advance of pushing it to your private repository:

\$ docker tag amster:7.2.0 my-registry/amster:7.2.0

9. Build the am-config-upgrader base image:

1. Change to the openam directory in the expanded AM .zip file output.

- 2. Unzip the Config-Upgrader-7.2.0.zip file.
- 3. Change to the amupgrade/samples/docker directory in the expanded Config-Upgrader-7.2.0.zip file output.
- 4. Edit the Dockerfile in the amupgrade/samples/docker directory. Change the line:

```
FROM gcr.io/forgerock-io/java-11:latest
```

to:

```
FROM my-registry/java-11
```

5. Run the setup.sh script:

```
$ ./setup.sh
+ mkdir -p build/amupgrade
+ find ../.. '!' -name .. '!' -name samples '!' -name docker -maxdepth 1 -exec cp -R '{}'
build/amupgrade ';'
+ cp ../../docker/docker-entrypoint.sh .
```

6. Create the base am-config-upgrader image:

\$ docker build . --tag my-registry/am-config-upgrader:7.2.0 \Rightarrow [internal] load build definition from Dockerfile 0.0s $\Rightarrow \Rightarrow$ transferring dockerfile: 1.14kB 0.0s ⇒ [internal] load .dockerignore 0.0s $\Rightarrow \Rightarrow$ transferring context: 2B 0.0s ⇒ [internal] load metadata for docker.io/my-registry/ java-11:latest 0.2s \Rightarrow [internal] load build context 0.4s $\Rightarrow \Rightarrow$ transferring context: 15.44MB 0.4s ⇒ CACHED [1/4] FROM docker.io/my-registry/ java-11 0.0s \Rightarrow [2/4] RUN apt-get update && apt-get upgrade -4.3s У ⇒ [3/4] COPY --chown=forgerock:root docker-entrypoint.sh /home/ forgerock/ 0.0s \Rightarrow [4/4] COPY build/ /home/ forgerock/ 0.1s \Rightarrow exporting to image 0.1s $\Rightarrow \Rightarrow$ exporting layers 0.1s $\Rightarrow \Rightarrow$ writing image sha256:c06eb12006468f50eb79621a3e945ce52dec0775c46879d2ad4d07296fd5b818 0.0s \Rightarrow naming to docker.io/my-registry/am-config-upgrader:7.2.0

10. Build the base image for DS:

- 1. Unzip the DS .zip file.
- 2. Change to the opendj directory in the expanded .zip file output.
- 3. Run the samples/docker/setup.sh script to create a server:

\$./samples/docker/setup.sh

```
+ rm -f template/config/tools.properties
+ cp -r samples/docker/Dockerfile samples/docker/README.md ...
+ rm -rf - README README.md bat '*.zip' opendj_logo.png setup.bat upgrade.bat setup.sh
+ ./setup --serverId docker --hostname localhost
...
Validating parameters.... Done
Configuring certificates...... Done
...
```

4. Edit the Dockerfile in the opendj directory. Change the line:

FROM gcr.io/forgerock-io/java-11:latest

to:

FROM my-registry/java-11

5. Build the **ds** base image:

```
$ docker build --tag my-registry/ds-empty:7.2.0 .
\Rightarrow [internal] load build definition from
Dockerfile
0.0s
\Rightarrow \Rightarrow transferring dockerfile:
1.23kB
0.0s
⇒ [internal]
load .dockerignore
0.0s
\Rightarrow \Rightarrow transferring context:
2B
0.0s
⇒ [internal] load metadata for my-registry/
java-11:latest
1.7s
\Rightarrow [internal] load build
context
1.2s
\Rightarrow \Rightarrow transferring context:
61.00MB
1.2s
⇒ CACHED [1/4] FROM my-registry/java-11:latest
. . .
\Rightarrow [4/4] WORKDIR /opt/
opendj
0.0s
\Rightarrow exporting to
image
0.4s
\Rightarrow \Rightarrow exporting
layers
0.3s
\Rightarrow \Rightarrow writing image
sha256:713ac3418d5afd04a0f71aa8f6e57be0a9688301a2c1a60ae74978b9eb107e0f
0.0s
\Rightarrow aming to docker.io/my-registry/ds:7.2.0
```

11. Build the base image for IDM:

- 1. Unzip the IDM .zip file.
- 2. Change to the openidm directory in the expanded .zip file output.
- 3. Edit the Custom.Dockerfile in the openidm/bin directory. Change the line:

FROM gcr.io/forgerock-io/java-11:latest

to:

FROM my-registry/java-11

4. Build the idm base image:

```
$ docker build . --file bin/Custom.Dockerfile --tag my-registry/idm:7.2.0
\Rightarrow [internal] load build definition from
Custom.Dockerfile
0.0s
\Rightarrow \Rightarrow transferring dockerfile:
648B
0.0s
⇒ [internal]
load .dockerignore
0.0s
\Rightarrow \Rightarrow transferring context:
2B
0.0s
⇒ [internal] load metadata for my-registry/
java-11:latest
0.3s
⇒ CACHED [1/4] FROM my-registry/java-11:latest
⇒ [internal] load build
context
9.7s
\Rightarrow \Rightarrow transferring context:
322.62MB
9.7s
\Rightarrow [2/4] RUN apt-get update && apt-get install -y ttf-
dejavu
                                                                                                  10.3s
\Rightarrow [3/4] COPY --chown=forgerock:root . /opt/
openidm
2.3s
\Rightarrow [4/4] WORKDIR /opt/
openidm
0.0s
\Rightarrow exporting to
image
3.3s
\Rightarrow \Rightarrow exporting
layers
3.3s
\Rightarrow \Rightarrow writing image
sha256:95509d5206f92fd6cd74586b0f9475e837dcf56b7413852b14c788c27e345788
0.0s
\Rightarrow and a docker.io/my-registry/idm:7.2.0
```

12. (Optional) Build the base image for PingGateway:

1. Unzip the PingGateway .zip file.

2. Change to the identity-gateway directory in the expanded .zip file output.

3. Edit the Dockerfile in the identity-gateway/docker directory. Change the line:

```
FROM gcr.io/forgerock-io/java-11:latest
```

to:

```
FROM my-registry/java-11
```

4. Build the ig base image:

```
$ docker build . --file docker/Dockerfile --tag my-registry/ig:7.2.0
⇒ [internal] load build definition from
Dockerfile
0.0s
\Rightarrow \Rightarrow transferring dockerfile:
1.43kB
0.0s
⇒ [internal]
load .dockerignore
0.0s
\Rightarrow \Rightarrow transferring context:
2B
0.0s
⇒ [internal] load metadata for gcr.io/forgerock-io/
java-11:latest
                                                                                                0.3s
\Rightarrow [internal] load build
context
2.2s
\Rightarrow \Rightarrow transferring context:
113.60MB
2.2s
⇒ CACHED [1/3] FROM my-registry/java-11:latest
\Rightarrow [2/3] COPY --chown=forgerock:root . /opt/
ig
0.7s
88
chmod -R g+rwx "/var/ig" "/opt/ig"
                                                       0.9s
\Rightarrow exporting to
image
0.6s
\Rightarrow \Rightarrow exporting
layers
0.6s
\Rightarrow \Rightarrow writing image
sha256:77fc5e8e29c18de85116a0ec0fe62020689c81b9f9eb5d7f0c01725fb7236e63
0.0s
\Rightarrow naming to docker.io/my-registry/ig:7.2.0
```

13. Run the docker images command to verify that you built the base images:

REPOSITORY	TAG	IMAGE ID	CREATED	SIZE
my-registry/am-base	7.2.0	552073a1c000	1 hour ago	795MB
my-registry/am-config-upgrader	7.2.0	d115125b1c3f	1 hour ago	795MB
my-registry/amster	7.2.0	d9e1c735f415	1 hour ago	577MB
my-registry/ds-empty	7.2.0	ac8e8ab0fda6	1 hour ago	196MB
my-registry/idm	7.2.0	0cc1b7f70ce6	1 hour ago	387MB
my-registry/ig	7.2.0	9728c30c1829	1 hour ago	249MB
my-registry/java-11	latest	76742b285ddf	1 hour ago	146MB

\$ docker images | grep my-registry

14. Push the new base Docker images to your Docker registry.

See your registry provider documentation for detailed instructions. For most Docker registries, you run the docker login command to log in to the registry. Then, you run the docker push command to push a Docker image to the registry.

Be sure to configure your Docker registry so that you can successfully push your Docker images. Each cloud-based Docker registry has its own specific requirements. For example, on Amazon ECR, you must create a repository for each image.

Push the following images:

- my-registry/am-base:7.2.0
- o my-registry/amster:7.2.0
- o my-registry/am-config-upgrader:7.2.0
- o my-registry/ds-empty:7.2.0
- o my-registry/idm:7.2.0
- my-registry/java-11

If you're deploying your own PingGateway base image, also push the my-registry/ig:7.2.0 image.

Create Docker images for use in production

After you've built and pushed your own base images to your Docker registry, you're ready to build customized Docker images that can be used in a production deployment of the Ping Identity Platform. These images:

- Contain customized configuration profiles for AM, IDM, and, optionally, PingGateway.
- Must be based on your own base Docker images.
- Must not be based on ForgeRock's evaluation-only Docker images.

Create your production-ready Docker images, create a Kubernetes cluster to test them, and delete the cluster when you've finished testing the images:

1. Clone the forgeops repository.

- 2. Obtain custom configuration profiles that you want to use in your Docker images from your developer, and copy them into your forgeops repository clone:
 - Obtain the AM configuration profile from the /path/to/forgeops/docker/am/config-profiles directory.
 - Obtain the IDM configuration profile from the /path/to/forgeops/docker/idm/config-profiles directory.
 - (Optional) Obtain the PingGateway configuration profile from the /path/to/forgeops/docker/ig/config-profiles directory.
- 3. Change the first lines of Dockerfiles in the **forgeops** repositories to refer to your own base Docker images:

In the forgeops repository file:	Change the first line to:
docker/am/Dockerfile	FROM my-registry/am-base:7.2.0
docker/amster/Dockerfile	FROM my-registry/amster:7.2.0
docker/ds/ds-new/Dockerfile	FROM my-registry/ds-empty:7.2.0
docker/idm/Dockerfile	FROM my-registry/idm:7.2.0 ^[2]
(Optional) docker/ig/Dockerfile	FROM my-registry/ig:7.2.0

- 4. If necessary, log in to your Docker registry.
- 5. Build Docker images that are based on your own base images. The AM and IDM images contain your customized configuration profiles:

```
$ cd /path/to/forgeops/bin
$ ./forgeops build ds --default-repo my-registry
$ ./forgeops build amster --default-repo my-registry
$ ./forgeops build am --default-repo my-registry --config-profile my-profile
$ ./forgeops build idm --default-repo my-registry --config-profile my-profile
```

The forgeops build command:

- Builds Docker images. The AM and IDM images incorporate customized configuration profiles.
- Pushes Docker images to the registry specified in the --default-repo argument.
- Updates the image defaulter file, which the forgeops install command uses to determine which Docker images to run.
- 6. (Optional) Build and push an PingGateway Docker image that's based on your own base image and contains your customized configuration profile:

\$./forgeops build ig --config-profile my-profile --default-repo my-registry

- 7. Prepare a Kubernetes cluster to test your images:
 - 1. Create the cluster. This example assumes that you create a cluster suitable for a small-sized CDM deployment.
 - 2. Deploy an ingress controller in the cluster.
 - 3. Create a namespace in the new cluster, and then make the new namespace the active namespace in your local Kubernetes context.
- 8. Install the CDM in your cluster:

\$./forgeops install --small --fqdn cdm.example.com

- 9. Access the AM admin UI and the IDM admin UI, and verify that your customized configuration profiles are active.
- 10. Delete the Kubernetes cluster that you used to test images.

At the end of this process, the artifacts that you'll need to deploy the Ping Identity Platform in production are available:

- Docker images for the Ping Identity Platform, in your Docker registry
- An updated image defaulter file, in your forgeops repository clone

You'll need to copy the image defaulter file to your production deployment, so that when you run the forgeops install command, it will use the correct Docker images.

Typically, you model the image creation process in a CI/CD pipeline. Then, you run the pipeline at milestones in the development of your customized configuration profile.

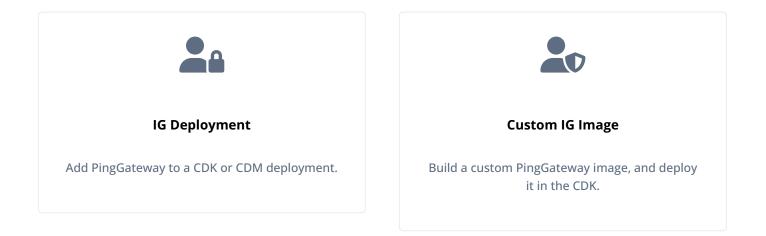
1. The latest Dockerfile syntax version (1.7) throws an error when copying the git directory. So set the Dockerfile syntax version to 1.6 version to avoid the error.

2. The FROM statement originally contained idm-cdk as part of the registry name. Be sure to use idm, not idm-cdk, in the revised statement.

Identity Gateway

. .





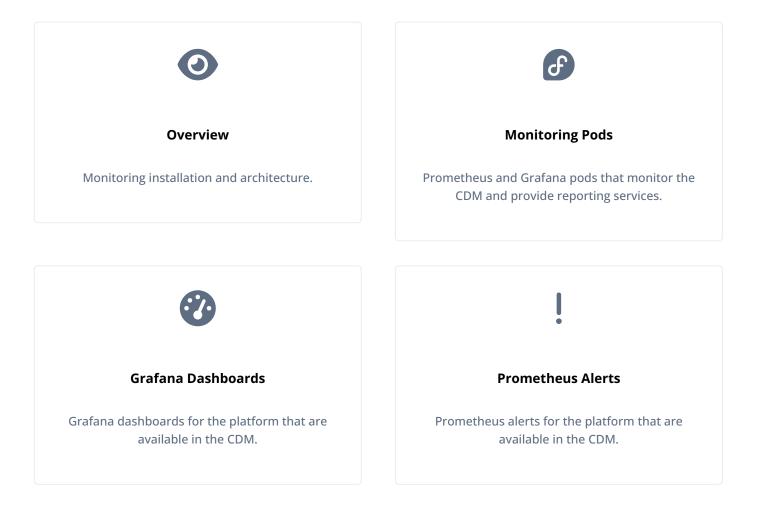
CDM monitoring



PingIdentity.

The CDM uses Prometheus to monitor Ping Identity Platform components and Kubernetes objects, Prometheus Alertmanager to send alert notifications, and Grafana to analyze metrics using dashboards.

This topic describes the use of monitoring tools in the CDM:

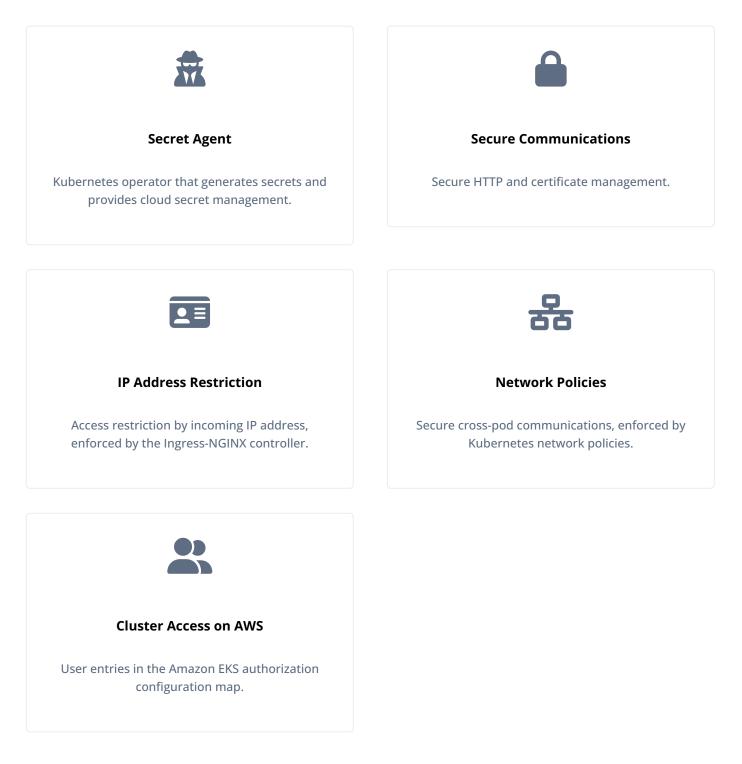


CDM security





This topic describes several options for securing a CDM deployment of the Ping Identity Platform:



CDM benchmarks

The benchmarking instructions in this part of the documentation give you a method to validate performance of your CDM deployment.

The benchmarking techniques we present are a lightweight example, and are not a substitute for load testing a production deployment. Use our benchmarking techniques to help you get started with the task of constructing your own load tests.

Remember, the CDM is a reference implementation and not for production use. When you create a project plan, you'll need to think about how you'll put together production-quality load tests that accurately measure your own deployment's performance.

CDM Benchmarking checklist

- Become familiar with CDM benchmarking
- □ Install third-party software
- Generate test users
- Benchmark the authentication rate
- Benchmark the OAuth 2.0 authorization code flow

Backup and restore

Backup and restore overview

CDM deployments include two directory services:

- The ds-idrepo service, which stores identities, application data, and AM policies
- The ds-cts service, which stores AM Core Token Service data

These two directory services, implemented as Kubernetes stateful sets, are managed by the DS operator.

Before deploying the Ping Identity Platform in production, create and test a backup plan that will let you recover these two directory services should you experience data loss.

Choose a backup solution

There are numerous options you can use when implementing data backup. The CDM provides two solutions:

- Kubernetes volume snapshots.
- Backup DS utilities.

You can also use backup products from third-party vendors. For example:

- Backup tooling from your cloud provider. For example, Google backup for GKE^[].
- Third-party utilities, such as Velero, Kasten K10, TrilioVault, Commvault, and Portworx PX-Backup. These third-party products are cloud-platform agnostic, and can be used across cloud platforms.

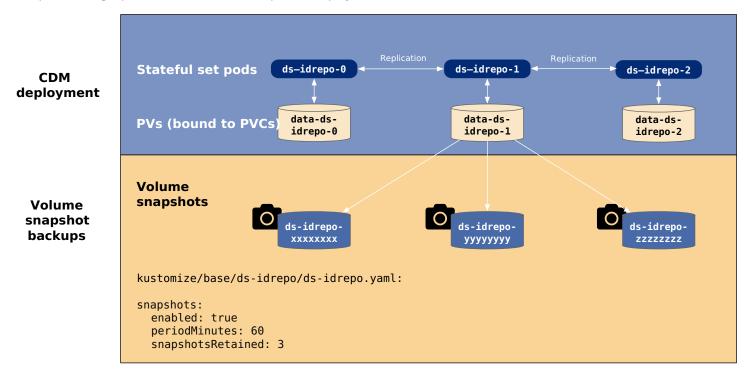
Your organization might have specific needs for its backup solution. Some factors to consider include:

- Does your organization already have a backup strategy for Kubernetes deployments? If it does, you might want to use the same backup strategy for your Ping Identity Platform deployment.
- Do you plan to deploy the platform in a hybrid architecture, in which part of your deployment is on-premises and another part of it is in the cloud? If you do, then you might want to employ a backup strategy that lets you move around DS data most easily.
- When considering how to store your backup data, is cost or convenience more important to you? If cost is more important, then you might need to take into account that archival storage in the cloud is much less expensive than snapshot storage —ten times less expensive, as of this writing.
- If you're thinking about using snapshots for backup, are there any limitations imposed by your cloud provider that are unacceptable to you? Historically, cloud providers have placed quotas on snapshots. Check your cloud provider's documentation for more information.

Backup and restore using volume snapshots

Kubernetes volume snapshots provide a standardized way to create copies of the content of persistent volumes at a point in time, without creating new volumes. Backing up your directory data with volume snapshots lets you perform rapid recovery from the last snapshot point. Volume snapshot backups can also facilitate testing by letting you initialize a directory with sample data.

When you create a Kubernetes cluster for deploying the CDM, you create a Kubernetes volume snapshot class named dssnapshot-class. The DS operator uses this class for creating snapshots. Volume snapshot backups are based on configuration in the /path/to/forgeops/kustomize/base/ds-idrepo/ds-idrepo.yaml file:



The next sections include example steps to back up and restore the ds-idrepo directory. To back up and restore the ds-cts directory, follow similar steps.

Back up the ds-idrepo directory

To start taking volume snapshot backups of the ds-idrepo directory:

- 1. Set the active namespace in your local Kubernetes context to the namespace in which the CDM is deployed.
- 2. Run the kubectl get pvc command to get the size of the volume that holds the ds-idrepo directory's data. The CAPACITY column contains the volume size:

\$ kubectl get pvc NAME	STATUS	VOLUME	CAPACITY
 data-ds-idrepo-0 data-ds-idrepo-1 data-ds-idrepo-2 	Bound Bound Bound	pvc-04293c38-05a8-44b0-b137-0db259854971 pvc-04ab2617-a9a2-4f71-9094-6d3a4b7c0082 pvc-19a9915e-46f4-4ba5-b3fa-7d1ff83f38aa	100Gi <mark>100Gi</mark> 100Gi

- 3. Update the /path/to/forgeops/kustomize/base/ds-idrepo/ds-idrepo.yaml file, which contains the snapshot backup and restore configuration for the ds-idrepo directory instance:
 - 1. Set the value of replicas to 3.
 - 2. Set the value of storage in the volumeClaimSpec/resources/requests: section to the size of the volume that holds the ds-idrepo directory's data.
 - 3. Uncomment the dataSource section by removing the # character from the four lines staring with #dataSource:.

The dataSource section tells the CDM which snapshot to use when restoring one of the data-ds-idrepo PVCs. The PVCs are restored from a snapshot if:

- The PVC does not exist.
- The snapshot backup configured in the dataSource section does exist.
- 4. Configure the snaphots section so that snapshot backups will start after you restart the ds-idrepo-1 pod:
 - 1. Set enabled to true.
 - 2. Set **periodMinutes** to the interval, in minutes, between snapshots.
 - 3. Set **snapshotsRetained** to the number of snapshots to keep.
 - 4. Set **directoryInstance** to **1**, and uncomment the line if it is commented. This setting configures the DS operator to snapshot the **ds-idrepo-1** instance—a secondary instance.
- 5. Save and close the file.
- 4. Apply the changes to the DS configuration:
 - \$ cd /path/to/forgeops/kustomize/base \$ kubectl apply -f ds-idrepo/ds-idrepo.yaml directoryservice.directory.forgerock.io/ds-idrepo configured
- 5. After allowing enough time for one or more snapshots to be created, run the kubectl get volumesnapshots command.

You should see one or more snapshots that are ready to use listed in the command output:

NAME	READYTOUSE	SOURCEPVC		AGE
ds-idrepo-1653077404	true	data-ds-idrepo-1		44s

Restore the ds-idrepo directory

To test restoring DS instances from a snapshot:

1. In a browser window, log in to the Ping Identity Platform admin UI, and then create an example identity using the Identities > Manage option.

You'll use this identity to verify that the restore test worked correctly.

2. Log out of the Ping Identity Platform admin UI.

3. Run the kubectl get volumesnapshots command until you can verify that a new snapshot was created after you created the example identity:

NAME	READYTOUSE	SOURCEPVC		AGE
ds-idrepo-1653077404	true	data-ds-idrepo-1		6m3s
ds-idrepo-1653077584	true	data-ds-idrepo-1	•	3m3s
<mark>ds-idrepo-1653077765</mark>	true	data-ds-idrepo-1	•	3s

Note the name of the latest snapshot. Because the data source name has the value "\$(latest)" in the ds-idrepo.yaml file, the latest snapshot is used when you restore the ds-idrepo directory service.

- 4. Disable taking snapshots:
 - 1. Set enabled : false in the 'snapshots' section of the ds-idrepo.yaml file.
 - 2. Apply the changes:

\$ cd /path/to/forgeops/kustomize/base \$ kubectl apply -f ds-idrepo/ds-idrepo.yaml directoryservice.directory.forgerock.io/ds-idrepo configured

5. Delete the ds-idrepo directory service custom resource:

```
$ cd /path/to/forgeops
$ ./bin/forgeops delete ds-idrepo
```

6. Delete the ds-idrepo PVCs:

```
$ kubectl delete pvc data-ds-idrepo-0 data-ds-idrepo-1 data-ds-idrepo-2
persistentvolumeclaim "data-ds-idrepo-0" deleted
persistentvolumeclaim "data-ds-idrepo-1" deleted
persistentvolumeclaim "data-ds-idrepo-2" deleted
```

7. Redeploy ds-idrepo:

```
$ cd /path/to/forgeops
$ ./bin/forgeops install ds-idrepo
```

- 8. Use the kubectl get pods command to monitor the status of the ds-idrepo pods. Wait until these pods are in the Running state before proceeding to the next step.
- 9. The preceding events also force the IDM pods to restart. Wait until these pod have restarted before proceeding to the next step.
- 10. Log back in to the Ping Identity Platform admin UI, and then select the Identities > Manage option.

You should see your example identity.

11. Run the kubectl describe pvc data-ds-idrepo-0 command and review the output under the label, DataSource :

DataSource: APIGroup: snapshot.storage.k8s.io Kind: VolumeSnapshot Name: ds-idrepo-1653077765

The Kind field should have a value of VolumeSnapshot , indicating that the source of the PVC was a volume snapshot.

The value in the Name field should match the name of the latest volume snapshot that was taken before you deleted the ds-idrepo directory instance.

- 12. Run the kubectl describe pvc data-ds-idrepo-1 and kubectl describe pvc data-ds-idrepo-1 commands. The output should be similar to what you observed in the previous step.
- 13. Optionally, re-enable taking volume snapshots:
 - 1. Set enabled : true in the 'snapshots' section of the ds-idrepo.yaml file.
 - 2. Apply the changes:

\$ cd /path/to/forgeops/kustomize/base \$ kubectl apply -f ds-idrepo/ds-idrepo.yaml directoryservice.directory.forgerock.io/ds-idrepo configured

Backup and restore using DS utilities

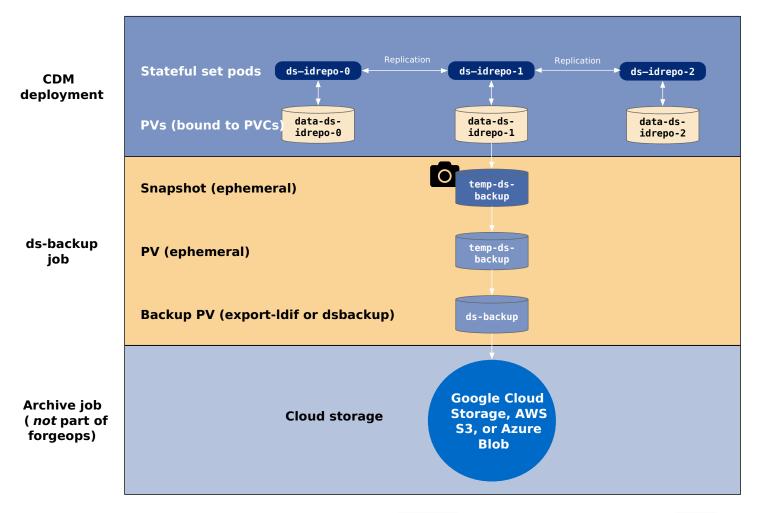
The DS operator supports two DS utilities that back up directory data:

- dsbackup ^[2]
- export-ldif^[]

To back up directory data using one of these DS utilities, update the DS operator's configuration to create a backup job. The backup job:

- Takes a snapshot of the directory data volume.
- Copies the data from the snapshot to an ephemeral persistent volume.
- Runs the dsbackup or export-ldif utility on the data on the ephemeral volume. The DS utility writes the utility's output to another persistent volume.

You then archive the backup to cloud storage, where you can maintain it for as long as you need to.



The next sections include example steps to back up and restore the ds-idrepo directory. To back up and restore the ds-cts directory, follow similar steps.

Back up the ds-idrepo directory

To back up the ds-idrepo directory using the dsbackup or export-ldif utility:

1. In a browser window, log in to the Ping Identity Platform admin UI, and then create an example identity using the Identities > Manage option.

You'll use this identity later to verify that backup and restore were successful.

- 2. Log out of the Ping Identity Platform admin UI.
- 3. Set the active namespace in your local Kubernetes context to the namespace in which the CDM is deployed.
- 4. Run the kubectl get pvc command to get the size of the volume that holds the ds-idrepo directory's data. The CAPACITY column contains the volume size:

\$ kubectl get pvc NAME	STATUS	VOLUME	CAPACITY
 data-ds-idrepo-0 data-ds-idrepo-1 data-ds-idrepo-2 	Bound Bound Bound	pvc-04293c38-05a8-44b0-b137-0db259854971 pvc-04ab2617-a9a2-4f71-9094-6d3a4b7c0082 pvc-19a9915e-46f4-4ba5-b3fa-7d1ff83f38aa	100Gi <mark>100Gi</mark> 100Gi

- 5. Update the /path/to/forgeops/etc/backup/ds-backup-restore-ds-operator/ds-backup.yaml file, which contains a default configuration for backing a CDM directory:
 - 1. Set volumeClaimSpec/resources/requests/storage to the size of the volume that holds the ds-idrepo directory's data.
 - 2. Set env/value to tar,ldif (for an LDIF backup) or to tar,dsbackup (for a standard DS backup).
 - 3. Set the value of claimToBackup to data-ds-idrepo-1.
- 6. Apply your changes to the DS operator's backup configuration. Changing this configuration initiates the backup process:

```
$ cd /path/to/forgeops/etc
$ kubectl apply -f backup/ds-backup-restore-ds-operator/ds-backup.yaml
directorybackup.directory.forgerock.io/ds-backup created
```

7. Verify that the backup process started:

- 1. Run the kubectl get jobs command. You should see a job named ds-backup.
- 2. Run the kubectl get pods command. You should see a pod whose name starts with the string, ds-backup-.
- 3. Run the kubectl get volumesnapshot command. You should see that the temp-ds-backup snapshot has been created. This snapshot is ephemeral, used only during the backup process.
- 4. Run the kubectl get pvc command. You should see that two new PVCs have been created:
 - The temp-ds-backup PVC, which is an ephemeral PVC, is used as input to the DS backup utility that you're running.
 - The ds-backup PVC, which is created from the temp-ds-backup PVC, contains the output from the backup. This PVC should be archived to cloud storage after the backup process has completed.
- 8. Verify that the backup process completed:
 - 1. Review the value in the COMPLETIONS column of the kubectl get jobs ds-backup command output:

\$ kubectl g	jet jobs ds-bac	kup	
NAME	COMPLETIONS	DURATION	AGE
ds-backup	1/1	3m13s	3m40s

2. Review the ds-backup pod's log, which contains the output from the DS utility—either dsbackup or export-ldif.

The text **done** in the last line of the log indicates that the backup completed.

With the backup job completed, you're ready to archive the ds-backup PVC to cloud storage.

Archive

After you've backed up your data using one of the DS utilities, move the data to cloud storage.

Archive your backup data by using a tool from your cloud provider or a third-party product. The CDM does not include a data archival tool.

Restore the ds-idrepo directory

To test restoring DS instances using DS utility backups:

- 1. Set the active namespace in your local Kubernetes context to the namespace in which the CDM is deployed.
- 2. Delete your CDM deployment:

```
$ cd /path/to/forgeops/bin
$ ./forgeops delete
"small" platform detected in namespace: "my-namespace"
Uninstalling component(s): ['all'] from namespace: "my-namespace"
OK to delete these components? [Y/N] Y
Forgeops CDM deployment detected
Will not delete PVCs, VolumeSnapshots or Secrets to avoid data loss. You must delete those manually
or use --force
. . .
```

3. Delete the ds-idrepo PVCs:

```
$ kubectl delete pvc data-ds-idrepo-0 data-ds-idrepo-1 data-ds-idrepo-2
persistentvolumeclaim "data-ds-idrepo-0" deleted
persistentvolumeclaim "data-ds-idrepo-1" deleted
persistentvolumeclaim "data-ds-idrepo-2" deleted
```

4. Transfer your archived backup data from cloud storage to a persistent volume using a tool from your cloud provider, or a third-party product.

Note that the CDM does not include a tool to transfer data from cloud storage to a persistent volume.

- 5. Update the /path/to/forgeops/etc/backup/ds-backup-restore-ds-operator/ds-restore.yaml file, which contains a default configuration for restoring a CDM directory:
 - 1. Set volumeClaimSpec/resources/requests/storage to the size of the volume that holds the ds-idrepo directory's data.
 - 2. Set env/value to tar,ldif (for an LDIF restore) or to tar,dsbackup (for a standard DS restore). Use the same value that you used when you backed up the DS instance.
 - 3. Set the value of **sourcePvcName** to the name of the PVC that contains the backup that you transferred from cloud storage.

6. Apply your changes to the DS operator's restore configuration:

\$ cd /path/to/forgeops/etc
\$ kubectl apply -f backup/ds-backup-restore-ds-operator/ds-restore.yaml
directorybackup.directory.forgerock.io/ds-restore created

- 7. Verify that the restore process started:
 - 1. Run the kubectl get jobs command. You should see a job named ds-restore.
 - 2. Run the kubectl get pods command. You should see a pod whose name starts with the string, ds-restore-.
 - 3. Run the kubectl get volumesnapshots command. You should see a snapshot named temp-ds-restore:
 - The DS operator creates this snapshot from your backup PVC.
 - The temp-ds-restore snapshot will be used to initialize the ds-idrepo directory service's PVCs.
- 8. Verify that the restore process completed:
 - 1. Review the value in the COMPLETIONS column of the kubectl get jobs ds-restore command output:

\$ kubectl get jobs ds-restore			
NAME	COMPLETIONS	DURATION	AGE
ds-restore	1/1	3m13s	3m40s

- 2. Review the ds-restore pod's log, which contains the output from the DS utility—either dsbackup or export-ldif.
- 3. Review output from the kubectl get volumesnapshots command. For the temp-ds-restore volume snapshot, verify that the value in the READYTOUSE column is true :

<pre>\$ kubectl get volumesnapshots</pre>					
NAME	READYTOUSE	SOURCEPVC	RESTORESIZE		
temp-ds-restore	true	temp-ds-restore	100Gi		
temp-ds-backup	true	data-ds-idrepo-1	100Gi		

Do not proceed to the next step until the temp-ds-restore volume snapshot is ready to use.

- 9. Update the ds-idrepo overlay file for your deployment. Specify that the source of the ds-idrepo PVC should be the temp-ds-restore snapshot:
 - 1. Determine the path to the **ds-idrepo** overlay file for your deployment. For example, the overlay file for a small CDM deployment is at the path, /path/to/forgeops/kustomize/overlay/small/ds-idrepo.yaml.
 - 2. Add the following dataSource key to the podTemplate/volumeClaimSpec section of the overlay file:

```
dataSource:
 name: temp-ds-restore
 kind: VolumeSnapshot
  apiGroup: snapshot.storage.k8s.io
# Sample DirectoryService deployment
apiVersion: directory.forgerock.io/v1alpha1
kind: DirectoryService
metadata:
  name: ds-idrepo
spec:
  # The number of DS servers in the topology
  replicas: 3
  # The resources assigned to each DS pod
  podTemplate:
    resources:
      requests:
        memory: 4Gi
        cpu: 1500m
     limits:
        memory: 6Gi
    volumeClaimSpec:
      storageClassName: fast
      resources:
        requests:
         storage: 100Gi
      # The following triggers restoring from a snapshot:
      dataSource:
        name: temp-ds-restore
        kind: VolumeSnapshot
        apiGroup: snapshot.storage.k8s.io
```

The values in the dataSource key tell the CDM which snapshot to use when restoring the ds-idrepo PVC. The PVC is restored from a snapshot if:

- The PVC does not exist.
- The snapshot backup configured in the dataSource section exists.
- 10. Reinstall the CDM using the forgeops install command you had used when you deployed the CDM, for example:

\$./bin/forgeops install --small --fqdn cdm.example.com

11. Run the kubectl describe pvc data-ds-idrepo-0 command and review the output under the label, DataSource :

DataSource:	
APIGroup:	<pre>snapshot.storage.k8s.io</pre>
Kind:	VolumeSnapshot
Name:	temp-ds-restore

The Kind field should have a value of VolumeSnapshot, indicating that the source of the PVC was the ephemeral volume snapshot created by the restore job.

The value in the Name field should be temp-ds-restore, which is the name of the ephemeral snapshot.

- 12. Run the kubectl describe pvc data-ds-idrepo-1 and kubectl describe pvc data-ds-idrepo-2 commands. The output should be similar to what you observed in the previous step.
- 13. Log back in to the Ping Identity Platform admin UI, and then select the **Identities > Manage** option.

You should see the example identity you created before you took a backup.

Upgrade the platform from version 7.1 to 7.2

Ping Identity.

If you've already installed Ping Identity Platform version 7.1 using artifacts from the **forgeops** repository, follow the steps provided on this page to upgrade to version 7.2.

Use these steps to upgrade the platform *in place, with no downtime*.

This upgrade methodology has been tested on a deployment based on ForgeRock's evaluation-only Docker images with basic configuration settings.

🖒 Important

Because the Ping Identity Platform is highly customizable, it is difficult for ForgeRock to test all possible upgrade scenarios. It is your responsibility to validate that these upgrade steps work correctly in a test environment with your customized configuration before you upgrade a production environment.

Prerequisites and assumptions

To upgrade the platform from version 7.1 to 7.2, you'll need:

- A running version 7.1 CDK deployment with your current AM and IDM configurations
- A running version 7.1 CDM deployment
- A forgeops repository clone with a branch that contains 7.1 artifacts
- A forgeops repository clone with a branch that contains 7.2 artifacts

Example commands in the steps on this page assume:

- 7.1-profile is the name of the 7.1 configuration profile.
- Your 7.1 CDM deployment is a small cluster.
- Your 7.1 CDM deployment does not include PingGateway.

When you perform the upgrade:

- Choose a different name for the configuration profile if you prefer.
- Specify a different cluster size, if applicable.
- Add commands to upgrade PingGateway, if applicable.

Back up critical data

Before upgrading, back up all critical data, including:

- Directory data stored in the ds-idrepo and ds-cts backends
- AM and IDM configuration data
- Customized artifacts in your forgeops repository clone

To back up directory data, use the DS 7.1 backup utility \square .

After you've started to upgrade, you may not be able to roll back directory data easily because the data gets upgraded in place. If you need to roll back directory data, you'll have to redeploy DS and restore directory data from a backup.

Export the version 7.1 AM and IDM configurations

- 1. Locate a branch of your **forgeops** repository clone that contains version 7.1 artifacts and check out the branch.
- 2. Create a new branch based on version 7.1 artifacts. For example:

```
$ cd /path/to/forgeops/
$ git checkout -b 7.1-branch release/7.1-20221111
```

- 3. Locate the namespace that contains your current AM and IDM running version 7.1 of the CDK configurations.
- 4. If you've never exported the AM and IDM configurations on this system, initialize directories where the configuration profiles will be exported:

```
$ cd /path/to/forgeops/bin
$ ./config.sh init --profile cdk
$ ./config.sh save --component am --profile 7.1-profile
$ ./config.sh save --component idm --profile 7.1-profile
```

5. Export the AM and IDM configurations from the running 7.1 CDK deployment:

```
$ cd /path/to/forgeops
$ ./bin/config.sh export --component am --profile 7.1-profile
$ ./bin/config.sh export --component idm --profile 7.1-profile
```

- 6. Verify that the exported configurations are in the corresponding configuration directories under /config/7.0/7.1profile directory.
- 7. Run the git add . and git commit commands.

Upgrade the exported 7.1 configuration profiles to version 7.2

1. Locate and check out the branch of your forgeops repository clone that contains version 7.2 artifacts.

The latest branch with 7.2 artifacts is the release/7.2-20240117 branch.

2. Create a new branch based on version 7.2 artifacts. For example:

```
$ cd /path/to/forgeops/
$ git checkout -b 7.2-branch release/7.2-20240117
```

3. Restore the exported 7.1 configuration profiles into the 7.2-branch:

\$ cd /path/to/forgeops of 7.2-branch \$ git restore --source 7.1-branch config/7.0/7.1-profile

4. Move the configuration profiles you restored from your 7.1 CDK into your 7.2 branch:

i) Note

Refer to the "Configuration profiles moved to docker directory" section in the release notes for June 30, 2022 ☑.

- 1. Move the contents of the config/7.0/7.1-profile/am directory to the docker/am/config-profiles/7.1-profile path.
- 2. Move the contents of the config/7.0/7.1-profile/amster directory to the docker/amster/config-profiles/7.1-profile path .
- 3. Move the contents of the config/7.0/7.1-profile/idm directory to the docker/idm/config-profiles/7.1-profile path .
- 5. Upgrade the AM configuration in the 7.2 branch:
 - Edit and input the following lines in the am-config-upgrader file to use the correct version of am-config-upgrader :

REP0=\${REP0:-gcr.io/forgerock-io/am-config-upgrader/pit1}
TAG=7.2.2-e4753f70465b5df8d7cfdf943d323b4e3100b1ac

2. Run am-config-upgrader:

```
$ cd /path/to/forgeops
$ ./bin/am-config-upgrader docker/am/config-profiles/7.1-profile
```

6. Upgrade the IDM configuration in the 7.2 branch.

Follow the steps in Migrate your IDM configuration ^[2] in the IDM documentation.

7. Run the git add . and git commit commands.

Migrate your 7.1 CDM deployment to version 7.2

- 1. Set your Kubernetes context so that you can access the cluster on which you deployed the version 7.1 CDM.
- 2. Upgrade the Secret Agent operator to version 1.1.5:

\$ kubectl apply -f https://github.com/ForgeRock/secret-agent/releases/download/v1.1.5/secretagent.yaml

3. Migrate the secrets to the new format:

```
$ cd /path/to/forgeops/upgrade/71to72/ds
```

\$./migrate.sh secrets

4. Patch the update strategy for the DS stateful sets:

- \$ cd /path/to/forgeops/upgrade/71to72/ds
 \$./migrate.sh strategy idrepo
 ^ //investa ab strategy idrepo
- \$./migrate.sh strategy cts

5. Prime the DS persistent volumes, so that they can be managed by the ds-operator :

```
$ cd /path/to/forgeops/upgrade/71to72/ds
$ ./migrate.sh prime idrepo-0
$ ./migrate.sh prime idrepo-1
$ ./migrate.sh prime cts-0
$ ./migrate.sh prime cts-1
$ ./migrate.sh prime cts-2
```

6. Update the DS stateful sets to version 7.2:

\$./migrate.sh patch idrepo
\$./migrate.sh patch cts

7. Refresh the non-primary DS pods:

1. Delete the DS replica pods, ds-idrepo-1, ds-cts-1, and ds-cts-2, but do not delete the primary pods dsidrepo-0 and ds-cts-0:

```
$ kubectl delete pod ds-idrepo-1
$ kubectl delete pod ds-cts-1
$ kubectl delete pod ds-cts-2
```

1. Verify that the deleted ds-idrepo-1, ds-cts-1, and ds-cts-2 pods have resumed running.

8. Delete the primary DS pods:

```
$ kubectl delete pod ds-idrepo-0
$ kubectl delete pod ds-cts-0
```

9. Update the DS services:

```
$ ./migrate.sh patch-service idrepo
```

\$./migrate.sh patch-service cts

10. Install DS components using the forgeops command:

```
$ cd /path/to/forgeops/
$ ./bin/forgeops install ds-idrepo --small
$ ./bin/forgeops install ds-cts --small
```

11. Add in the DS resources' owner reference:

\$ cd /path/to/forgeops/upgrade/71to72/ds
\$./migrate.sh patch-owner idrepo
\$./migrate.sh patch-owner cts

Upgrade the platform to version 7.2

After migrating DS to use version 7.2 with the DS operator, install the version 7.2 platform using the forgeops command. These examples use the small profile, appropriately use your custom profile.

1. Upgrade the UI:

\$./bin/forgeops install ui --small --fqdn cdm.example.com

2. Upgrade AM:

\$./bin/forgeops install am --small --fqdn cdm.example.com

3. Upgrade IDM:

\$./bin/forgeops install idm --small --fqdn cdm.example.com

4. Start the AM and IDM admin UIs, and verify that AM and IDM now use your custom configuration.

- 5. If you are using a Kubernetes-based Ping Identity Platform deployment in production, you must rebuild base Docker images for version 7.2, and then build custom Docker images based on those images:
 - 1. Build your own Docker base images. Refer to Your own base Docker images for more information.
 - 2. Rebuild your custom Docker images, basing them on the images you built in the previous step. Refer to Create Docker images for use in production for more information.

Upgrade the platform to a newer 7.2 patch release

PingIdentity.

If you've installed version 7.2 of the Ping Identity Platform using artifacts from the **forgeops** repository, follow the steps provided on this page to upgrade to a new patch release of Ping Identity Platform 7.2.

Use these steps to upgrade the platform *in place, with no downtime*.

This upgrade methodology has been tested against a deployment based on ForgeRock's evaluation-only Docker images with basic configuration settings.

🖒 Important

Because the Ping Identity Platform is highly customizable, it is difficult for ForgeRock to test all possible upgrade scenarios. It is your responsibility to validate that these upgrade steps work correctly in a test environment with your customized configuration before you upgrade a production environment.

Prerequisites and assumptions

To upgrade the platform to a newer patch release, you'll need:

- A running version 7.2 CDM deployment
- A forgeops repository clone with a branch that contains the artifacts for the newer patch release

Example commands in the steps on this page assume:

- Your 7.2 CDM deployment is a small cluster.
- Your 7.2 CDM deployment does not include PingGateway.

When you perform the upgrade:

- Specify a different cluster size, if applicable.
- Add commands to upgrade PingGateway, if applicable.

Back up critical data

Before upgrading, back up all critical data, including:

- Directory data stored in the ds-idrepo and ds-cts backends
- AM and IDM configuration data
- · Customized artifacts in your forgeops repository clone

After you've started to upgrade, you may not be able to roll back directory data easily because the data is upgraded in place; to roll back directory data, you must redeploy DS and restore directory data. Consider backing up directory data on volume snapshots for a simpler restore scenario.

Upgrade the CDM to the new patch release

1. If you have AM or IDM configuration changes that you haven't already exported to a configuration profile:

- 1. Locate a branch of your forgeops repository clone that contains version 7.2 artifacts and check out the branch.
- 2. Locate the namespace running version 7.2 of the CDK that contains the AM and IDM configuration changes.
- 3. Export the AM and IDM configurations from the running 7.2 CDK deployment:

```
$ cd /path/to/forgeops
$ ./bin/config export am my-config-profile --sort
$ ./bin/config export idm my-config-profile --sort
```

4. Run the am-config-upgrader utility to upgrade the AM configuration:

```
$ cd /path/to/forgeops
$ ./bin/am-config-upgrader docker/am/config-profiles/my-config-profile
```

- 2. Run the git add . and git commit commands.
- 3. Set your Kubernetes context so that you can access the cluster on which the CDM is deployed.
- 4. Upgrade the ds-cts pods to the new patch release:

```
$ cd /path/to/forgeops
$ ./bin/forgeops install ds-cts --small
```

This command updates one ds-cts pod at a time. Run the kubectl get pods --watch command to observe the pod upgrades.

After all the ds-cts pods have been upgraded, run the ds-debug.sh command to verify that directory replication is working correctly. Run commands similar to the following for each ds-cts pod:

\$./bin/ds-debug.sh rstatus podname

5. Upgrade the ds-idrepo pods to the new patch release:

```
$ cd /path/to/forgeops
$ ./bin/forgeops install ds-idrepo --small
```

This command updates one ds-idrepo pod at a time. Run the kubectl get pods --watch command to observe the pod upgrades.

After all the **ds-idrepo** pods have been upgraded, run the ds-debug.sh command to verify that directory replication is working correctly. Run commands similar to the following for each **ds-idrepo** pod:

\$./bin/ds-debug.sh rstatus podname

6. Build Docker images for the newer patch release that contain your configuration profile:

```
$ cd /path/to/forgeops
$ ./bin/forgeops build am --config-profile my-config-profile --push-to my-repo
$ ./bin/forgeops build idm --config-profile my-config-profile --push-to my-repo
```

The newly-built Docker images are based on ForgeRock's evaluation-only Docker images.

7. Upgrade the Ping Identity Platform pods to the new patch release:

```
$ ./bin/forgeops install ui --small
$ ./bin/forgeops install am --small
$ ./bin/forgeops install idm --small
```

Wait for the pod upgrades to complete. Run the kubectl get pods --watch command to observe the pod upgrades.

8. Start the AM and IDM admin UIs in your upgraded CDM deployment. Verify that:

- The start page for each admin UI displays the expected component version for the newer patch release.
- AM and IDM use your custom configuration.
- 9. If you are using a Kubernetes-based Ping Identity Platform deployment in production, you must rebuild Docker images based on the newer patch release, and then build custom Docker images based on those images:
 - 1. Build your own Docker base images. Refer to Your own base Docker images for more information.
 - 2. Rebuild your custom Docker images, and base them on your new base Docker images. Refer to Create Docker images for use in production for more information.

forgeops command">

forgeopscommand





forgeops — Manage Ping Identity Platform components in a Kubernetes cluster

Synopsis

forgeops subcommand options

Description

- Install Ping Identity Platform components in a Kubernetes cluster.
- Delete platform components from a Kubernetes cluster.
- Build custom Docker images for the Ping Identity Platform.

Options

The forgeops command takes the following option:

--help | -h

Display command usage information.

Subcommands

forgeops build

forgeops build components options

Build a custom Docker image for one or more Ping Identity Platform components, and update the image defaulter file.

For components, specify:

- am, ds, idm, or ig, to build a custom Docker image for a single Ping Identity Platform component.^[1]
- More than one component, to build multiple Docker images by running a single forgeops build command. Separate multiple components with a space. For example, forgeops build am idm.
- all, to build Docker images for all the Ping Identity Platform components^[2] by running a single forgeops build command.

Options

In addition to the global forgeops command options, the forgeops build subcommand takes the following options:

--config-profile | -p profile name

The subdirectory that contains the configuration profiles. Configuration profiles for am, idm, or ig reside in:

- docker/am/config-profiles/profile name
- docker/idm/config-profiles/profile name

docker/ig/config-profiles/profile name

The forgeops build command incorporates the configuration files located at this path in the custom Docker image it builds.

The default value for the profile name is **cdk**:

- The docker/ig/config-profiles/cdk directory contains a starter configuration that you can use when you begin customizing the **ig** Docker image.
- The docker/am/config-profiles/cdk and docker/idm/config-profiles/cdk directories are intentionally empty. The base images for the customized **am** and **idm** Docker images already contain starter configurations, so a starter configuration in a configuration profile is not needed.

Customized **ds** images do not use configuration profiles. To customize the **ds** image, add customizations to the docker/ ds directory before running the forgeops build ds command.

For more information, refer to Configuration profiles.

--debug

Display debug information when executing the command.

--deploy-env environment

The deployment environment.

Deployment environments let you manage deployment manifests and image defaulters for multiple environments in a single **forgeops** repository clone.

By default, the forgeops build command updates the image defaulter in the kustomize/deploy directory.

When you specify a deployment environment, the forgeops build command updates the image defaulter in the kustomize/ deploy-environment directory. For example, if you ran forgeops build --deploy-env production, the image defaulter in the kustomize/deploy-production/image-defaulter directory would be updated.

You must initialize new deployment environments before using them for the first time. Refer to **Initialize deployment** environments.

--deploy-repo | -r registry

Docker registry to which the Docker image being built is pushed.

For deployments on Minikube, specify --deploy-repo none to push the Docker image to the Docker instance running within Minikube.

--reset

Revert all the tags and new image names in the image defaulter file to their original values.

--tag | -t tag

Tag to apply to the Docker image being built.

forgeops clean

forgeops clean

Remove Kustomize manifests for a Ping Identity Platform deployment from a forgeops repository clone.

The forgeops clean command removes Kustomize manifests from:

- The kustomize/deploy directory, if you do not specify the --deploy-env option when you run the command.
- The kustomize/deploy-environment directory, if you specify the --deploy-env option when you run the command.

Options

In addition to the global forgeops command options, the forgeops clean subcommand takes the following option:

--deploy-env environment

Deployment environment to remove.

Specify this option if you specified a deployment environment when you ran the forgeops install or forgeops generate command. Note that by default, these two commands generate Kustomize manifests in the kustomize/deploy directory, but when you run them with the --deploy-env option, they generate the manifests in the kustomize/deploy-environment directory.

forgeops delete

forgeops delete components options

Delete Ping Identity Platform components or sets of components, PVCs, volume snapshots, and Kubernetes secrets from a running deployment.

By default, the forgeops delete command prompts you to verify whether you want to delete Ping Identity Platform components, PVCs, volume snapshots, and Kubernetes secrets. You can modify the default behavior to suppress confirmation prompts as necessary.

For components, specify:

- admin-ui, am, amster, ds-cts, ds-idrepo, end-user-ui, idm, ig, or login-ui, to delete a single Ping Identity Platform component.
- secrets, to delete the Kubernetes secrets from the deployment.
- A named set of components:
 - apps, to delete the am, amster, idm, and ig components.
 - **base**, to delete the **dev-utils** and **platform-config** configmaps, Kubernetes ingress resources, and Kubernetes secrets. Secrets generated by ds-operator and cert-manager are not deleted.
 - ds , to delete all the DS components.
 - ui, to delete the admin-ui, end-user-ui, and login-ui components.
- all , to delete all the Ping Identity Platform components.

• More than one component or set of components, to delete multiple Ping Identity Platform components by running a single forgeops delete command. Separate multiple components with a space. For example, forgeops delete ui am.

The default value for components is **all**.

Options

In addition to the global forgeops command options, the forgeops delete subcommand takes the following options:

--config-profile | -p profile name

The profile name subdirectory of the specified component from which the contents will be deleted.

--debug

Display debug information when executing the command.

--deploy-env environment

The deployment environment that was specified when you installed components.

If you specified a deployment environment when you installed platform components, you must specify the same deployment environment when deleting the components.

--force | -f

When deleting Ping Identity Platform components, also delete PVCs, volume snapshots, and Kubernetes secrets.

When you specify this option, you still receive the **OK to delete components**? confirmation prompt. Specify the --yes option together with --force to suppress this confirmation prompt.

--namespace | -n namespace

The namespace from which to delete Ping Identity Platform components.

Defaults to the active namespace in your local Kubernetes context.

--yes | -y

Suppress all confirmation prompts.

When you specify this option, PVCs, volume snapshots, and Kubernetes secrets are not deleted. Specify the --force option together with --yes to delete PVCs, volume snapshots, and Kubernetes secrets.

forgeops generate

forgeops generate components options

Generate Kustomize manifests for a Ping Identity Platform deployment.

By default, the forgeops generate command places manifests in the kustomize/deploy directory. You can alter this location by specifying a deployment environment.

The forgeops generate and forgeops install commands are similar, except that the forgeops generate command does not deploy Ping Identity Platform components after generating Kustomize manifests. If you generate manifests for Ping Identity Platform components by running the forgeops generate command, you can then deploy the components by running kubectl apply -k commands. For more information, refer to the CDK and CDM deployment sections of the documentation.

For components, specify:

- admin-ui, am, amster, ds-cts, ds-idrepo, end-user-ui, idm, ig, or login-ui, to generate a manifest for a single Ping Identity Platform component.
- secrets, to generate a manifest for Kubernetes secrets.
- A named set of components:
 - $^\circ\,$ apps , to generate a manifest for the $\,$ am , $\,$ amster , $\,$ idm , and $\,$ ig $\,$ components.
 - **base**, to generate a manifest for the **dev-utils** and **platform-config** configmaps, Kubernetes ingress resources, and another manifest for Kubernetes secrets.
 - ds , to generate a manifest for all the DS components.
 - ui, to generate a manifest for the admin-ui, end-user-ui, and login-ui components.
- all, to generate manifests for all the Ping Identity Platform components.
- More than one component or set of components, to generate manifests for multiple Ping Identity Platform components by running a single forgeops generate command. Separate multiple components with a space. For example, forgeops generate ui am.

The default value for components is **all**.

Options

In addition to the global forgeops command options, the forgeops generate subcommand takes the following options:

--cdk | --custom overlay path | --large | --medium | --mini | --small

Deployment size. References a Kustomize overlay that contains YAML patch files that alter the behavior of the related base Kustomize files. Kustomize overlays provided by ForgeRock reside in the kustomize/overlay directory. Base Kustomize files reside in the kustomize/base directory.

If none of these options are specified, the deployment size option defaults to --cdk.

Refer to CDK architecture and CDM architecture for information about deployment sizing and contents options provided with the CDK and the CDM.

About the --custom option:

- Specify the --custom option if you want to provide your own overlay that specifies Kubernetes deployment environment characteristics rather than using one of the deployment sizes provided by ForgeRock. For overlay path, specify the full path where the patch files are located.
- The names of the patch files residing in overlay path must align with the names expected by the forgeops generate command:
 - am.yaml for the am, apps, and all components
 - idm.yaml for the idm, apps, and all components

- ig.yaml for the ig and all components
- ingress.yaml and/or secret_agent_config.yaml for the base and all components

--config-profile | -p profile name

The subdirectory that contains the configuration profiles. Configuration profiles for am, idm, or ig reside in:

- docker/am/config-profiles/profile name
- docker/idm/config-profiles/profile name
- docker/ig/config-profiles/profile name

The default value for profile name is **cdk**.

For more information, refer to Configuration profiles.

--custom overlay path

Specify the --custom option to provide your own overlay that specifies Kubernetes deployment environment characteristics rather than use one of the deployment sizes provided by ForgeRock. For overlay path, specify the full path where the patch files are located.

The names of the patch files residing in overlay path must align with the names expected by the forgeops install command:

- am.yaml for the am, apps, and all components
- idm.yaml for the idm, apps, and all components
- ig.yaml for the ig and all components
- ingress.yaml and/or secret_agent_config.yaml for the base and all components

--debug

Display debug information when executing the command.

--deploy-env environment

The deployment environment.

Deployment environments let you manage deployment manifests and image defaulters for multiple environments in a single **forgeops** repository clone.

By default, the forgeops generate command generates Kustomize manifests in the kustomize/deploy directory.

When you specify a deployment environment, the forgeops generate command generates the manifests in the kustomize/ deploy-environment directory. For example, if you ran forgeops generate --deploy-env production, Kustomize manifests would be placed in the kustomize/deploy-production directory.

You must initialize new deployment environments before using them for the first time. Refer to **Initialize deployment** environments.

--fqdn | -n fqdn

The fully-qualified hostname to use in the deployment.

Defaults to namespace.iam.example.com, where namespace is the active namespace in your local Kubernetes context.

Relevant only for the forgeops generate all and forgeops generate base commands; ignored for other forgeops generate commands.

forgeops info

forgeops info options

Write administrative passwords and URLs for accessing Ping Identity Platform admin UIs to standard output.

Options

In addition to the global forgeops command options, the forgeops info subcommand takes the following options:

--debug

Display debug information when executing the command.

--json

Display output in JSON format.

--namespace | -n namespace

The namespace that contains Ping Identity Platform components.

Defaults to the active namespace in your local Kubernetes context.

forgeops install

forgeops install components options

Generate Kustomize manifests for a Ping Identity Platform deployment, and then deploy the components in a Kubernetes cluster.

By default, the forgeops install command places manifests in the kustomize/deploy directory. You can alter this location by specifying a deployment environment.

The forgeops generate and forgeops install commands are similar, except that the forgeops install command generates Kubernetes manifests and deploys Ping Identity Platform components.

For components, specify:

- admin-ui, am, amster, ds-cts, ds-idrepo, end-user-ui, idm, ig, or login-ui, to deploy a single Ping Identity Platform component.
- secrets, to deploy Kubernetes secrets. Secrets generated by the ds-operator and cert-manager are not deployed.
- A named set of components:
 - apps, to deploy the am, amster, idm, and ig components.

- **base**, to deploy the **dev-utils** and **platform-config** configmaps, Kubernetes ingress resources, and Kubernetes secrets. Secrets generated by the ds-operator and cert-manager are not deployed.
- ds , to deploy all the DS components.
- ui, to deploy the admin-ui, end-user-ui, and login-ui components.
- all, to deploy all the Ping Identity Platform components.
- More than one component or set of components, to deploy multiple Ping Identity Platform components by running a single forgeops install command. Separate multiple components with a space. For example, forgeops install ui am.

The default value for components is **all**.

Options

In addition to the global forgeops command options, the forgeops install subcommand takes the following options:

--amster-retain | -a seconds

Amount of time, in seconds, to leave the Amster pod up and running after the Amster job to restore dynamic configuration finishes.

Specify either a number of seconds to retain the Amster pod, or **infinity** if you want the pod to run indefinitely. The default value is 10.

--cdk | --custom overlay path | --large | --medium | --mini | --small

Deployment size. References a Kustomize overlay that contains YAML patch files that alter the behavior of the related base Kustomize files. Kustomize overlays provided by ForgeRock reside in the kustomize/overlay directory. Base Kustomize files reside in the kustomize/base directory.

If none of these options are specified, the deployment size option defaults to --cdk .

Refer to CDK architecture and CDM architecture for information about deployment sizing and contents options provided with the CDK and the CDM.

About the --custom option:

Specify the **--custom** option if you want to provide your own overlay that specifies Kubernetes deployment environment characteristics rather than using one of the deployment sizes provided by ForgeRock. For overlay path, specify the full path where the patch files are located.

The names of the patch files residing in overlay path must align with the names expected by the forgeops install command:

- am.yaml for the am, apps, and all components
- ·idm.yaml for the idm, apps, and all components
- ig.yaml for the ig and all components
- ingress.yaml and/or secret_agent_config.yaml for the base and all components

--debug

Display debug information when executing the command.

--deploy-env environment

The deployment environment.

Deployment environments let you manage deployment manifests and image defaulters for multiple environments in a single **forgeops** repository clone.

By default, the forgeops install command generates Kustomize manifests in the kustomize/deploy directory and runs Docker images defined in the image defaulter in the kustomize/deploy/image-defaulter directory.

When you specify a deployment environment, the forgeops install command generates the manifests in the kustomize/ deploy-environment directory. For example, if you ran forgeops generate --deploy-env production, Kustomize manifests would be placed in the kustomize/deploy-production directory.

It then runs Docker images specified in the environment's image defaulter, located in the kustomize/deploy-production/ image-defaulter directory.

You must initialize new deployment environments before using them for the first time. Refer to **Initialize deployment** environments.

--fqdn | -n fqdn

The fully-qualified hostname to use in the deployment.

Defaults to namespace.iam.example.com, where namespace is the active namespace in your local Kubernetes context.

Relevant only for the forgeops install all and forgeops install base commands; ignored for other forgeops install commands.

--timeout | -t seconds

The maximum number of seconds to pause before terminating the forgeops install command if an intermediate process does not complete.

The default value for the --timeout option is 600.

forgeops wait

forgeops wait component options

Wait for Ping Identity Platform components to fully start up.

Use the forgeops wait command to pause further execution until a Ping Identity Platform component is fully deployed. For example:

- When deploying components using a technique other than the forgeops install command, such as deploying Kustomize manifests by using the kubectl apply -k command.
- When deploying components in one shell while performing another operation that depends on deployment completion in another shell.

Because the forgeops install command waits for completion of component deployment before proceeding, it is generally not necessary to use the forgeops wait command when you deploy the platform by using the forgeops install command.

For component, specify:

- am, amster, ds-cts, ds-idrepo, idm, ig, to wait for a single Ping Identity Platform component to be deployed.
- A named set of components:
 - apps, to wait for the am, amster, idm, and ig components to be deployed.
 - ds , to wait for all the DS components to be deployed.

You must specify a single component or set of components as an argument to the forgeops wait command. You cannot specify multiple components, and there is no default component.

Options

In addition to the global forgeops command options, the forgeops wait subcommand takes the following options:

--debug

Display debug information when executing the command.

--namespace | -n namespace

The namespace that contains Ping Identity Platform components.

Defaults to the active namespace in your local Kubernetes context.

--timeout | -t seconds

The maximum number of seconds to pause before terminating the forgeops wait command.

The default value for the --timeout option is 600.

- 1. Building a Docker image for the amster component is deprecated.
- 2. Except for the deprecated amster component.

Troubleshooting



Kubernetes deployments are multi-layered and often complex.

Errors and misconfigurations can crop up in a variety of places. Performing a logical, systematic search for the source of a problem can be daunting.

Here are some techniques you can use to troubleshoot problems with CDK and CDM deployments:

Problem	Troubleshooting Technique
Pods in the CDK or CDM don't start up as expected.	Review pod descriptions and container logs. See if your cluster is resource-constrained. Check for underconfigured clusters by using the kubectl describe nodes and kubectl get events -w commands. Pods killed with out of memory (OOM) conditions indicate that your cluster is underconfigured. Make sure that you're using tested versions of third-party software. Stage your deployment. Install Ping Identity Platform components separately, instead of installing all the components with a single command. Staging your deployment lets you make sure each component works correctly before installing the next component.
All the pods have started, but you can't reach the services running in them.	Make sure you don't have any ingress issues.
AM doesn't work as expected.	Set the AM logging level [□] , recreate the issue, and analyze the AM log files.
IDM doesn't work as expected.	Set the IDM logging level ^[2] , recreate the issue, and analyze the AM log files.
Your JVM crashed with an out of memory error or you suspect that you have a memory leak.	Collect and analyze Java thread dumps and heap dumps ^亿 .
Changes you've made to ForgeRock's Kustomize files don't work as expected.	Fully expand the Kustomize output, and then examine the output for unintended effects.
Your Minikube deployment doesn't work.	Make sure that you don't have a problem with virtual hardware requirements.
Skaffold doesn't run as expected.	If Skaffold cannot push a Docker image, review your push setup. For other problems with Skaffold, you can try increasing Skaffold's logging verbosity.
You're having name resolution or other DNS issues.	Use diagnostic tools in the debug tools container.
You want to run DS utilities without disturbing a DS pod.	Use the bin/ds-debug.sh script or DS tools in the debug tools container .

Problem	Troubleshooting Technique
You want to keep the amster pod running to diagnose AM configuration issues.	Use the amster command.
The kubectl command requires too much typing.	Enable kubectl tab autocompletion.

Kubernetes logs and other diagnostics

PingIdentity.

Look at pod descriptions and container log files for irregularities that indicate problems.

Pod descriptions contain information about active Kubernetes pods, including their configuration, status, containers (including containers that have finished running), volume mounts, and pod-related events.

Container logs contain startup and run-time messages that might indicate problem areas. Each Kubernetes container has its own log that contains all output written to **stdout** by the application running in the container. The **am** container logs are especially important for troubleshooting AM issues in Kubernetes deployments. AM writes its debug logs to **stdout**. Therefore, the **am** container logs include all the AM debug logs.

debug-logs utility

The debug-logs utility generates the following HTML-formatted output, which you can view in a browser:

- Descriptions of all the Kubernetes pods running the Ping Identity Platform in your namespace
- Logs for all of the containers running in these pods
- Descriptions of the PVCs running in your cluster
- Operator logs
- Information about your local environment, including:
 - $\circ\,$ The Kubernetes context
 - Third-party software versions
 - CRDs installed in your cluster
 - Kubernetes storage classes
 - Your Skaffold configuration
 - The most recent commits in your forgeops repository clone's commit log
 - Details about a variety of Kubernetes objects on your cluster

Example troubleshooting steps

Suppose you installed the CDK, but noticed that one of the CDK pods had an ImagePullBackOff error at startup. Here's an example of how you might use pod descriptions and container logs to troubleshoot the problem:

- 1. Make sure that the active namespace in your local Kubernetes context is the one that contains the component you are debugging.
- 2. Make sure you've checked out the release/7.2-20240117 branch of the **forgeops** repository.
- 3. Change to the /path/to/forgeops/bin directory in your forgeops repository clone.
- 4. Run the debug-logs command:

\$./debug-logs Writing environment information Writing pod descriptions and container logs admin-ui-5ff5c55bd9-vrvrq am-7cd8f55b87-nt9hw ds-idrepo-0 end-user-ui-59f84666fb-wzw59 idm-6db77b6f47-vw9sm login-ui-856678c459-5pjm8 Writing PVC descriptions data-ds-idrepo-0 Writing operator logs secret-agent ds-operator Writing information about various Kubernetes objects Open /tmp/forgeops/log.html in your browser.

5. In a browser, go to the URL shown in the debug-logs output. In this example, the URL is file:///tmp/forgeops/log.html. The browser displays a screen with a link for each Ping Identity Platform pod in your namespace:

ForgeOps Debug Output

Namespace: my-namespace Logged at 2021-11-03 09:44:42.447152

Environment Information

- Kubernetes context
- <u>Third-party software versions</u>
- <u>CRDs</u>
- Kubernetes storage classes
- Skaffold configuration
 forgeops repository Git log (most recent entries)

Pod Descriptions and Container Logs

- admin-ui-5ff5c55bd9-vrvrq
- am-7cd8f55b87-nt9hw
- <u>ds-idrepo-0</u>
- end-user-ui-59f84666fb-wzw59
- idm-6db77b6f47-vw9sm
- login-ui-856678c459-5pjm8
 ros-acont 54755574co zb5bz
- rcs-agent-54755574cc-zb5hz

PVC Descriptions

• data-ds-idrepo-0

Operator Logs

- secret-agent
- <u>ds-operator</u>

Kubernetes Objects

- Services (kubectl CLI output)
- Services (YAML)
- 6. Access the information for the pod that didn't start correctly by selecting its link from the Pod Descriptions and Container Logs section of the debug-logs output.

Selecting the link takes you to the pod's description. Logs for each of the pod's containers follow the pod's description.

After you've obtained the pod descriptions and container logs, here are some actions you might take:

- Examine each pod's event log for failures.
- If a Docker image could not be pulled, verify that the Docker image name and tag are correct. If you are using a private registry, verify that your image pull secret is correct.
- Examine the init containers. Did each init container complete with a zero (success) exit code? If not, examine the logs from that failed init container using the kubectl logs pod-xxx -c init-container-name command.
- Look at the pods' logs to see if the main container entered a crashloop.

DS diagnostic tools



Debug script

The bin/ds-debug.sh script lets you obtain diagnostic information for any DS pod running in your cluster. It also lets you perform several cleanup and recovery operations on DS pods.

Run bin/ds-debug.sh -h to see the command's syntax.

The following bin/ds-debug.sh subcommands provide diagnostic information:

Subcommand	Diagnostics
status	Server details, connection handlers, backends, and disk space
rstatus	Replication status
idsearch	All the DNs in the ou=identities branch
monitor	All the directory entries in the cn=monitor branch
list-backups	A list of the backups associated with a DS instance

The following bin/ds-debug.sh subcommands are operational:

Subcommand	Action
purge	Purges all the backups associated with a DS instance
disaster	Performs a disaster recovery operation by executing the dsrepl start-disaster-recovery -X command, and then the the dsrepl end-disaster-recovery -X command

Debug tools container

The ds-util debug tools container provides a suite of diagnostic tools that you can execute inside of a running Kubernetes cluster.

The container has two types of tools:

- **DS tools.** A DS instance is installed in the /opt/opendj directory of the ds-util container. DS tools, such as the ldapsearch and ldapmodify commands, are available in the /opt/opendj/bin directory.
- Miscellaneous diagnostic tools. A set of diagnostic tools, including dig, netcat, nslookup, curl, and vi, have been installed in the container. The file, /path/to/forgeops/docker/ds/dsutil/Dockerfile, has the list of operating system packages that have been installed in the debug tools container.

To start the debug tools container:

\$ kubectl run -it ds-util --image=gcr.io/forgeops-public/ds-util -- bash

After you start the tools container, a command prompt appears:

root@ds-util:/opt/opendj#

You can access all the tools available in the container from this prompt. For example:

```
root@ds-util:/opt/opendj# nslookup am
Server: 10.96.0.10
Address:10.96.0.10#53
```

Name: am.my-namespace.svc.cluster.local Address: 10.100.20.240

Theamsterpod

. .



When you deploy the CDM or the CDK, the **amster** pod starts and imports AM dynamic configuration. Once dynamic configuration is imported, the **amster** pod is stopped and remains in **Completed** status.

READY	STATUS	RESTARTS	AGE
1/1	Running	0	10m
1/1	Running	0	12m
0/1	Completed	0	12m
1/1	Running	0	13m
1/1	Running	0	10m
1/1	Running	0	12m
1/1	Running	0	10m
	1/1 1/1 0/1 1/1 1/1 1/1	1/1Running1/1Running0/1Completed1/1Running1/1Running1/1Running1/1Running	1/1Running01/1Running00/1Completed01/1Running01/1Running01/1Running0

Start the amster pod

After you install AM, use the amster run command to start the **amster** pod for manually interacting with AM using the amster run command line interface and perform tasks such as exporting and importing AM configuration and troubleshooting:

\$./bin/amster run							
starting…							
Cleaning up amster component	S						
job.batch "amster" deleted							
configmap "amster-files" del	eted						
configmap "amster-retain" de							
configmap/amster-files creat							
Deploying amster							
job.batch/amster created							
,							
Waiting for amster pod to be	runnina	. This can	take severa	al minutes.			
pod/amster-852fj condition m							
····							
<pre>\$ kubectl get pods</pre>							
NAME	READY	STATUS	RESTARTS	AGE			
admin-ui-b977c857c-2m9pq	1/1	Running	0	22m			
am-666687d69c-94thr	1/1	Running	0	24m			
amster-852fj	1/1	Running	0	12s			
ds-idrepo-0	1/1	Running	0	25m			
end-user-ui-674c4f79c-h4wgb	1/1	Running	0	22m			
idm-869679958c-brb2k	1/1	Running	0	24m			
login-ui-56dd46c579-gxrtx	1/1	Running	0	22m			
		0					

Export and import AM configuration

To export AM configuration, use the amster export command. Similarly, use the amster import command to import AM configuration. At the end of the export or import session, the **amster** pod is stopped by default. To keep the **amster** pod running, use the --retain option. You can specify the time (in seconds) to keep the **amster** running. To keep it running indefinitely, specify --retain infinity.

In the following example, the amster pod is kept running for 300 seconds after completing export:

\$./bin/amster export --retain 300 /tmp/myexports

Cleaning up amster components job.batch "amster" deleted configmap "amster-files" deleted Packing and uploading configs configmap/amster-files created configmap/amster-export-type created configmap/amster-retain created Deploying amster job.batch/amster created

Waiting for amster job to complete. This can take several minutes. pod/amster-d6vsv condition met tar: Removing leading `/' from member names Updating amster config. Updating amster config complete.

<pre>\$ kubectl get pods</pre>				
NAME	READY	STATUS	RESTARTS	AGE
admin-ui-b977c857c-2m9pq	1/1	Running	0	27m
am-666687d69c-94thr	1/1	Running	0	29m
amster-d6vsv	1/1	Running	0	53s
ds-idrepo-0	1/1	Running	0	30m
end-user-ui-674c4f79c-h4wgb	1/1	Running	0	27m
idm-869679958c-brb2k	1/1	Running	0	29m
login-ui-56dd46c579-gxrtx	1/1	Running	0	27m

After 300 seconds notice that the amster pod is in Completed status:

<pre>\$ kubectl get pods</pre>				
NAME	READY	STATUS	RESTARTS	AGE
admin-ui-b977c857c-2m9pq	1/1	Running	0	78m
am-666687d69c-94thr	1/1	Running	0	80m
amster-d6vsv	0/1	Completed	0	51m
ds-idrepo-0	1/1	Running	0	81m
end-user-ui-674c4f79c-h4wgb	1/1	Running	0	78m
idm-869679958c-brb2k	1/1	Running	0	80m
login-ui-56dd46c579-gxrtx	1/1	Running	0	78m

Staged CDK and CDM installation

Pingldentity.

By default, the forgeops install command installs the entire Ping Identity Platform.

You can also install the platform in stages to help troubleshoot deployment issues.

To install the platform in stages:

- 1. Verify that the namespace in which the Ping Identity Platform is to be installed is set in your Kubernetes context.
- 2. Identify the size of the cluster you're deploying the platform on. You'll specify the cluster size as an argument to the forgeops install command:
 - $\circ\,$ --cdk for a CDK deployment
 - --small, --medium, or --large, for a CDM deployment
- 3. Install the base and ds components first. Other components have dependencies on these two components:

1. Install the platform base component:

```
$ cd /path/to/forgeops/bin
$ ./forgeops install base --size --fqdn myfqdn.example.com
Checking secret-agent operator and related CRDs: secret-agent CRD not found. Installing
secret-agent.
namespace/secret-agent-system created
. . .
Waiting for secret agent operator...
customresourcedefinition.apiextensions.k8s.io/secretagentconfigurations.secret-
agent.secrets.forgerock.io condition met
deployment.apps/secret-agent-controller-manager condition met
pod/secret-agent-controller-manager-694f9dbf65-52cbt condition met
Checking ds-operator and related CRDs: ds-operator CRD not found. Installing ds-operator.
namespace/fr-system created
customresourcedefinition.apiextensions.k8s.io/directoryservices.directory.forgerock.io created
. . .
Waiting for ds-operator...
customresourcedefinition.apiextensions.k8s.io/directoryservices.directory.forgerock.io
condition met
deployment.apps/ds-operator-ds-operator condition met
pod/ds-operator-ds-operator-f974dd8fc-55mxw condition met
Installing component(s): ['base']
configmap/dev-utils created
configmap/platform-config created
Warning: networking.k8s.io/v1beta1 Ingress is deprecated in v1.19+, unavailable in v1.22+; use
networking.k8s.io/v1 Ingress
ingress.networking.k8s.io/end-user-ui created
ingress.networking.k8s.io/forgerock created
ingress.networking.k8s.io/ig-web created
ingress.networking.k8s.io/login-ui created
ingress.networking.k8s.io/platform-ui created
secretagentconfiguration.secret-agent.secrets.forgerock.io/forgerock-sac created
Waiting for K8s secrets
Waiting for secret: am-env-secrets ...done
Waiting for secret: idm-env-secrets .....done
Waiting for secret: rcs-agent-env-secrets ...done
Waiting for secret: ds-passwords .done
Waiting for secret: ds-env-secrets .done
Relevant passwords:
. . .
Relevant URLs:
https://myfqdn.example.com/platform
https://myfqdn.example.com/admin
https://myfqdn.example.com/am
https://myfqdn.example.com/enduser
Enjoy your deployment!
```

2. After you've installed the base component, install the ds component:

```
$ ./forgeops install ds --size
Checking secret-agent operator and related CRDs: secret-agent CRD found in cluster.
Checking ds-operator and related CRDs: ds-operator CRD found in cluster.
Installing component(s): ['ds']
directoryservice.directory.forgerock.io/ds-idrepo created
Enjoy your deployment!
```

- 4. Install the other Ping Identity Platform components. You can either install all the other components by using the forgeops install apps command, or install them separately:
 - 1. Install AM:

```
$ ./forgeops install am --size
Checking secret-agent operator and related CRDs: secret-agent CRD found in cluster.
Checking ds-operator and related CRDs: ds-operator CRD found in cluster.
Installing component(s): ['am']
```

service/am created
deployment.apps/am created

Enjoy your deployment!

2. Install Amster:

\$./forgeops install amster --size

Checking secret-agent operator and related CRDs: secret-agent CRD found in cluster. Checking ds-operator and related CRDs: ds-operator CRD found in cluster.

Installing component(s): ['amster']

job.batch/amster created

Enjoy your deployment!

3. Install IDM:

\$./forgeops install idm --size Checking secret-agent operator and related CRDs: secret-agent CRD found in cluster. Checking ds-operator and related CRDs: ds-operator CRD found in cluster. Installing component(s): ['idm'] configmap/idm created configmap/idm-logging-properties created service/idm created deployment.apps/idm created Enjoy your deployment!

- 5. Install the user interface components. You can either install all the applications by using the forgeops install ui command, or install them separately:
 - 1. Install the administration UI:

```
$ ./forgeops install admin-ui --size
Checking secret-agent operator and related CRDs: secret-agent CRD found in cluster.
Checking ds-operator and related CRDs: ds-operator CRD found in cluster.
Installing component(s): ['admin-ui']
service/admin-ui created
deployment.apps/admin-ui created
Enjoy your deployment!
```

2. Install the login UI:

```
$ ./forgeops install login-ui --size
Checking secret-agent operator and related CRDs: secret-agent CRD found in cluster.
Checking ds-operator and related CRDs: ds-operator CRD found in cluster.
Installing component(s): ['login-ui']
service/login-ui created
deployment.apps/login-ui created
Enjoy your deployment!
```

3. Install the end user UI:

\$./forgeops install end-user-ui --size Checking secret-agent operator and related CRDs: secret-agent CRD found in cluster. Checking ds-operator and related CRDs: ds-operator CRD found in cluster. Installing component(s): ['end-user-ui'] service/end-user-ui created deployment.apps/end-user-ui created Enjoy your deployment!

6. In a separate terminal tab or window, run the kubectl get pods command to monitor status of the deployment. Wait until all the pods are ready.

Multiple component installation

You can specify multiple components with a single forgeops install command. For example, to install the base, ds, am, and amster components in the CDK or CDM:

```
$ ./forgeops install base ds am amster --size
```

Ingress issues

PingIdentity.

If the CDK or CDM pods are starting successfully, but you can't reach the services in those pods, you probably have ingress issues.

To diagnose ingress issues:

- 1. Use the kubectl describe ing and kubectl get ing ingress-name -o yaml commands to view the ingress object.
- 2. Describe the service using the kubectl get svc; kubectl describe svc xxx command. Does the service have an Endpoint: binding? If the service endpoint binding is not present, the service did not match any running pods.

Third-party software versions

PingIdentity.

ForgeRock recommends installing tested versions of third-party software in environments where you'll run the CDK and the CDM.

See the tables that list the tested versions of third-party software for your deployment:

- CDK:
 - On Minikube
 - On a shared cluster:
 - On GKE
 - On EKS
 - On AKS
- CDM:
 - On GKE
 - On EKS
 - On AKS

You can use the debug-logs utility to get the versions of third-party software installed in your local environment. After you've installed the CDK or the CDM:

- Run the /path/to/forgeops/bin/debug-logs utility.
- Open the log file in your browser.
- Select Environment Information > Third-party software versions.

Expanded Kustomize output

. .

PingIdentity.

If you've modified any of the Kustomize bases and overlays that come with the **cdk** canonical configuration, you might want to see how your changes affect deployment. Use the kustomize build command to see how Kustomize expands your bases and overlays into YAML files.

For example:

```
$ cd /path/to/forgeops/kustomize/overlay
$ kustomize build all
apiVersion: v1
data:
  IDM_ENVCONFIG_DIRS: /opt/openidm/resolver
  LOGGING_PROPERTIES: /var/run/openidm/logging/logging.properties
  OPENIDM_ANONYMOUS_PASSWORD: anonymous
  OPENIDM_AUDIT_HANDLER_JSON_ENABLED: "false"
  OPENIDM_AUDIT_HANDLER_STDOUT_ENABLED: "true"
  OPENIDM_CLUSTER_REMOVE_OFFLINE_NODE_STATE: "true"
  OPENIDM_CONFIG_REPO_ENABLED: "false"
  OPENIDM_ICF_RETRY_DELAYSECONDS: "10"
  OPENIDM_ICF_RETRY_MAXRETRIES: "12"
  PROJECT_HOME: /opt/openidm
  RCS_AGENT_CONNECTION_CHECK_SECONDS: "5"
  RCS_AGENT_CONNECTION_GROUP_CHECK_SECONDS: "900"
  RCS_AGENT_CONNECTION_TIMEOUT_SECONDS: "10"
  RCS_AGENT_HOST: rcs-agent
  RCS_AGENT_IDM_PRINCIPAL: idmPrincipal
  RCS_AGENT_PATH: idm
  RCS_AGENT_PORT: "80"
  RCS_AGENT_USE_SSL: "false"
  RCS_AGENT_WEBSOCKET_CONNECTIONS: "1"
kind: ConfigMap
metadata:
  labels:
   app: idm
    app.kubernetes.io/component: idm
    app.kubernetes.io/instance: idm
   app.kubernetes.io/name: idm
    app.kubernetes.io/part-of: forgerock
   tier: middle
  name: idm
_ _ _
apiVersion: v1
data:
  logging.properties: |
. . .
```

Skaffold troubleshooting

PingIdentity.

Push setup

If the **forgeops build** command fails because Skaffold does not have permissions to push a Docker image, Skaffold might be trying to push to the Docker hub. The reported image name will be something like **docker.io/am**.

When running on Minikube, Skaffold assumes that a push is not required, because it can **docker build** directly to the Docker machine. If it is attempting to push to Docker Hub, it is because Skaffold thinks it is not running on Minikube. Make sure your Minikube context is named **minikube**.

An alternate solution is to modify the Docker build specification in the skaffold.yaml file, setting the value of the local.push key to false. For more information, see the Skaffold documentation.

Logging verbosity

Skaffold provides different levels of debug logging information. When you encounter issues deploying the platform with Skaffold, you can set the logging verbosity to display more messages. The additional messages might help you identify problems.

For example:

```
$ cd /path/to/forgeops
$ skaffold dev -v debug
INF0[0000] starting gRPC server on port 50051
INF0[0000] starting gRPC HTTP server on port 50052
INF0[0000] Skaffold &{Version:v0.38.0 ConfigVersion:skaffold/v1beta14 GitVersion: GitCommit:
1012d7339d0055ab93d7f88e95b7a89292ce77f6 GitTreeState:clean BuildDate:2020-09-13T02:16:09Z GoVersion:go1.13
Compiler:gc Platform:darwin/amd64}
DEBU[0000] config version (skaffold/v1beta12) out of date: upgrading to latest (skaffold/v1beta14)
DEBU[0000] found config for context "minikube"
DEBU[0000] Defaulting build type to local build
DEBU[0000] validating yamltags of struct SkaffoldConfig
DEBU[0000] validating yamltags of struct Metadata
....
```

Minikube hardware resources



Cluster configuration

The cdk-minikube command example in Minikube cluster provides a good default virtual hardware configuration for a Minikube cluster running the CDK.

Disk space

When the Minikube cluster runs low on disk space, it acts unpredictably. Unexpected application errors can appear.

Verify that adequate disk space is available by logging in to the Minikube cluster and running a command to display free disk space:

\$ minikube ssh \$ df -h					
Filesystem	Size	Used	Avail	Use%	Mounted on
devtmpfs	3.9G	0	3.9G	0%	/dev
tmpfs	3.9G	0	3.9G	0%	/dev/shm
tmpfs	3.9G	383M	3.6G	10%	/run
tmpfs	3.9G	0	3.9G	0%	/sys/fs/cgroup
tmpfs	3.9G	64K	3.9G	1%	/tmp
/dev/sda1	25G	7.7G	16G	33%	/mnt/sda1
/Users	465G	219G	247G	48%	/Users
\$ exit					
logout					

In the preceding example, 16 GB of disk space is available on the Minikube cluster.

kubect1shell autocompletion

PingIdentity.

The kubectl shell autocompletion extension lets you extend the Tab key completion feature of Bash and Zsh shells to the kubectl commands. While not a troubleshooting tool, this extension can make troubleshooting easier, because it lets you enter kubectl commands more easily.

For more information about the Kubernetes autocompletion extension, see Enabling shell autocompletion ^[] in the Kubernetes documentation.

Note that to install the autocompletion extension in Bash, you must be running version 4 or later of the Bash shell. To determine your bash shell version, run the bash --version command.

Legacy CDM

Cloud Deployment Model documentation

🕥 Important

This page describes the legacy CDM implementation, which will be deprecated in an upcoming release. We strongly recommend that you transition to the current CDM implementation as soon as possible.

Deploy the CDM on GKE, Amazon EKS, or AKS to quickly spin up the platform for demonstration purposes. You'll get a feel for what it's like to deploy the platform on a Kubernetes cluster in the cloud. When you're done, you won't have a production-quality deployment. But you will have a robust, reference implementation of the Ping Identity Platform.

CDM checklist

- Become familiar with the CDM
- Understand CDM architecture
- Set up your local environment and create a cluster
- Deploy the platform
- Access platform UIs and APIs
- Plan for production deployment

About the Cloud Deployment Model

í) Important

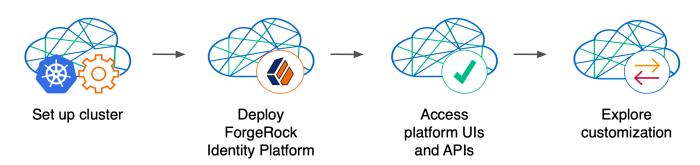
This page describes the legacy CDM implementation, which will be deprecated in an upcoming release. We strongly recommend that you transition to the current CDM implementation as soon as possible.

The ForgeRock Cloud Deployment Team has developed Docker images, Kustomize bases and overlays, Skaffold workflows, shell scripts, and other artifacts expressly to build the Cloud Deployment Model (CDM). The **forgeops** repository on GitHub contains the CDM artifacts you can use to deploy the Ping Identity Platform in a cloud environment.

The CDM is a reference implementation for ForgeRock cloud deployments. You can get a sample Ping Identity Platform deployment up and running in the cloud quickly using the CDM. After deploying the CDM, you can use it to explore how you might configure your Kubernetes cluster before you deploy the platform in production.

The CDM is a robust sample deployment for demonstration and exploration purposes only. It is not a production deployment.

This documentation describes how to use the CDM to stand up a Kubernetes cluster in the cloud that runs the Ping Identity Platform, and then access the platform's GUIs and REST APIs. When you're done, you can use the CDM to explore deployment customizations.



Standing up a Kubernetes cluster and deploying the platform using the CDM is an activity you might want to perform as a learning and exploration exercise before you put together a project plan for deploying the platform in production. To better understand how this activity fits in to the overall deployment process, see Deploy the CDM.

Using the CDM artifacts and this documentation, you can quickly get the Ping Identity Platform running in a Kubernetes cloud environment. You deploy the CDM to begin to familiarize yourself with some of the steps you'll need to perform when deploying the platform in the cloud for production use. These steps include creating a cluster suitable for deploying the Ping Identity Platform, installing the platform, and accessing its UIs and APIs.

Standardizes the process. The ForgeRock Cloud Deployment Team's mission is to standardize a process for deploying Ping Identity Platform natively in the cloud. The Team is made up of technical consultants and cloud software developers. We've had numerous interactions with ForgeRock customers, and discussed common deployment issues. Based on our interactions, we standardized on Kubernetes as the cloud platform, and we developed the CDM artifacts to make deployment of the platform easier in the cloud.

Simplifies baseline deployment. We then developed artifacts—Dockerfiles, Kustomize bases and overlays, Skaffold workflows, and shell scripts—to simplify the deployment process. We deployed small-sized, medium-sized, and large-sized productionquality Kubernetes clusters, and kept them up and running 24x7. We conducted continuous integration and continuous deployment as we added new capabilities and fixed problems in the system. We maintained, benchmarked, and tuned the system for optimized performance. Most importantly, we documented the process so you could replicate it.

Eliminates guesswork. If you use our CDM artifacts and follow the instructions in this documentation without deviation, you can successfully deploy the Ping Identity Platform in the cloud. The CDM takes the guesswork out of setting up a cloud environment. It bypasses the deploy-test-integrate-test-repeat cycle many customers struggle through when spinning up the Ping Identity Platform in the cloud for the first time.

Prepares you to deploy in production. After you've deployed the CDM, you'll be ready to start working with experts on deploying in production. We strongly recommend that you engage a ForgeRock technical consultant or partner to assist you with deploying the platform in production.

Next step

Become familiar with the CDM

- Understand CDM architecture
- Set up your local environment and create a cluster
- Deploy the platform

- Access platform UIs and APIs
- Plan for production deployment

CDM architecture

S Important

This page describes the legacy CDM implementation, which will be deprecated in an upcoming release. We strongly recommend that you transition to the current CDM implementation as soon as possible.

Once you deploy the CDM, the Ping Identity Platform is fully operational within a Kubernetes cluster. **forgeops** artifacts provide well-tuned JVM settings, memory, CPU limits, and other CDM configurations.

Here are some of the characteristics of the CDM:

Multi-zone Kubernetes cluster

Ping Identity Platform is deployed in a Kubernetes cluster.

For high availability, CDM clusters are distributed across three zones.

Go here for a diagram that shows the organization of pods in zones and node pools in a CDM cluster.

Cluster sizes

Before deploying the CDM, you specify one of three cluster sizes:

- A small cluster with capacity to handle 1,000,000 test users
- A medium cluster with capacity to handle 10,000,000 test users
- A large cluster with capacity to handle 100,000,000 test users

Third-party deployment and monitoring tools

- Ingress-NGINX Controller C for Kubernetes ingress support.
- **Prometheus** ^C for monitoring and notifications.
- Prometheus Alertmanager ^[2] for setting and managing alerts.
- **Grafana**^C for metrics visualization.
- Certificate Manager ^[2] for obtaining and installing security certificates.
- Helm^[2] for deploying Helm charts for the Ingress-NGINX Controller, Prometheus, and Grafana.

Ready-to-use Ping Identity Platform components

- Multiple DS instances are deployed for higher availability. Separate instances are deployed for Core Token Service (CTS) tokens and identities. The instances for identities also contain AM and IDM run-time data.
- The AM configuration is file-based, stored at the path /home/forgerock/openam/config inside the AM Docker container (and in the AM pods).

- Multiple AM instances are deployed for higher availability. The AM instances are configured to access the DS data stores.
- Multiple IDM instances are deployed for higher availability. The IDM instances are configured to access the DS data stores.
- An RCS Agent instance lets IDM connectors communicate with the IDM instances in the CDM.

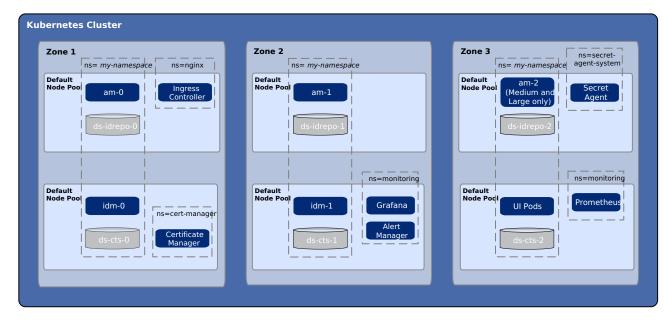
Highly available, distributed deployment

Deployment across the three zones ensures that the ingress controller and all Ping Identity Platform components are highly available.

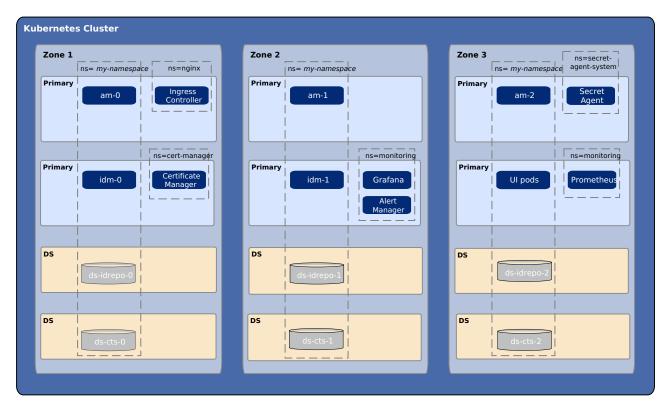
Pods that run DS are configured to use soft anti-affinity \square . Because of this, Kubernetes schedules DS pods to run on nodes that don't have any other DS pods whenever possible.

The exact placement of all other CDM pods is delegated to Kubernetes.

In small and medium CDM clusters, pods are organized across three zones in a single primary node pool ^[1] with six nodes. Pod placement among the nodes might vary, but the DS pods should run on nodes without any other DS pods.



In large CDM clusters, pods are distributed across two node pools — primary ^[1] and DS. Each node pool has six nodes. Again, pod placement among the nodes might vary, but the DS pods should run on nodes without any other DS pods.



Load balancing

The Ingress-NGINX Controller provides load balancing services for CDM deployments. Ingress controller pods run in the nginx namespace. Implementation varies by cloud provider.

Secret generation and management

ForgeRock's open source Secret Agent operator ^[2] generates Kubernetes secrets for Ping Identity Platform deployments. It also integrates with Google Cloud Secret Manager, AWS Secrets Manager, and Azure Key Vault, providing cloud backup and retrieval for secrets.

Secured communication

The ingress controller is TLS-enabled. TLS is terminated at the ingress controller. Incoming requests and outgoing responses are encrypted.

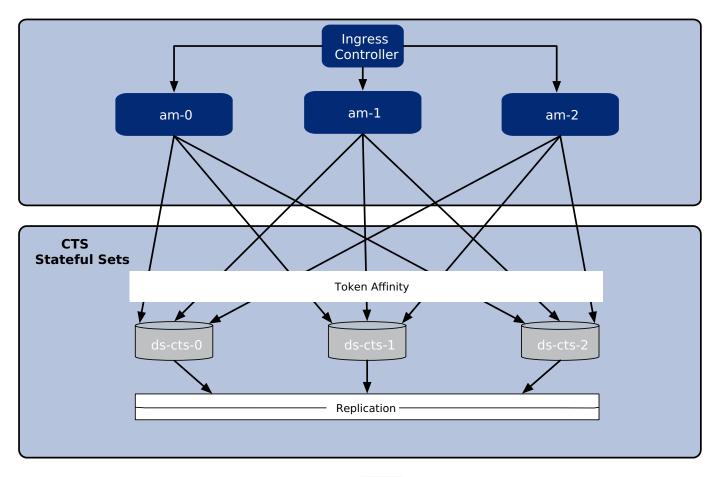
Inbound communication to DS instances occurs over secure LDAP (LDAPS).

For more information, see Secure HTTP.

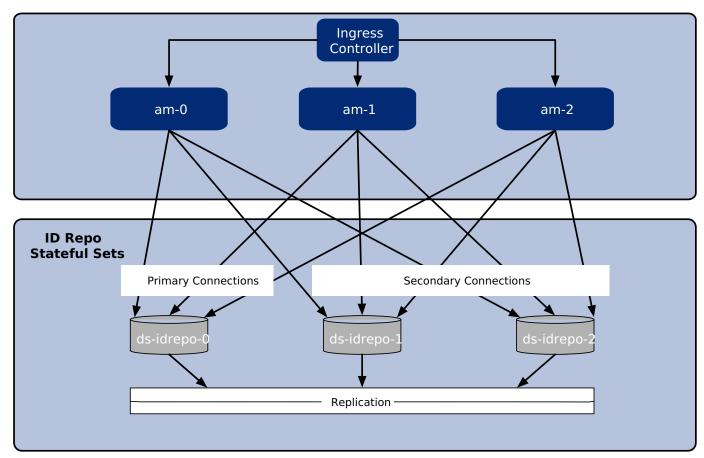
Stateful Sets

The CDM uses Kubernetes stateful sets to manage the DS pods. Stateful sets protect against data loss if Kubernetes client containers fail.

The CTS data stores are configured for affinity load balancing for optimal performance.



The AM policies, application data, and identities reside in the **idrepo** directory service. The deployment uses a single **idrepo** master that can fail over to one of two secondary directory services.



Authentication

IDM is configured to use AM for authentication.

DS replication

All DS instances are configured for full replication of identities and session tokens.

Backup and restore

Backup and restore are performed using volume snapshots. You can:

- Use the volume snapshot capability in GKE, EKS, or AKS.
- Use a Kubernetes backup and restore product, such as Velero, Kasten K10, TrilioVault, Commvault, or Portworx PX-Backup. For an example of backup and restore with Velero, see Backup and restore overview.

Note that the cluster that the CDM is deployed in must be configured with a volume snapshot class before you can take volume snapshots, and that persistent volume claims must use a CSI driver that supports volume snapshots.

Initial data loading jobs

When it starts up, the CDM runs two jobs to load data into the environment:

- The amster job, which loads application data, such as OAuth 2.0 client definitions, to the idrepo DS instance.
- The ldif-importer job, which sets passwords for the DS idrepo and cts instances.

Next step

Become familiar with the CDM

Understand CDM architecture

- Set up your local environment and create a cluster
- Deploy the platform
- □ Access platform UIs and APIs
- Plan for production deployment

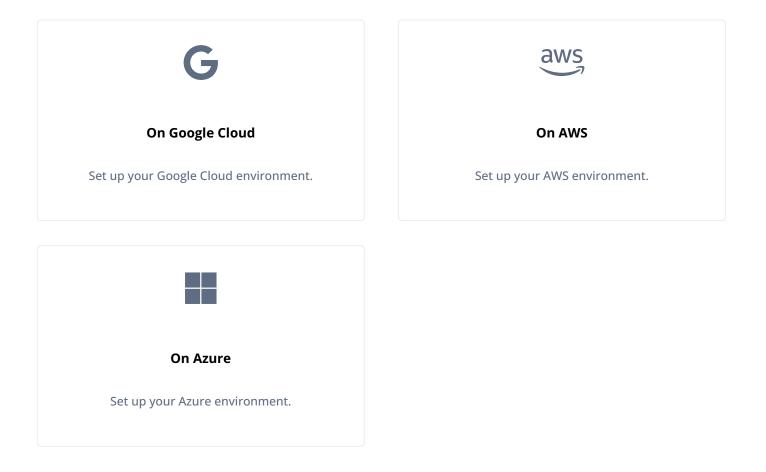
1. On GKE, the node pool shown in the diagram as Primary is named default-pool.

Setup

Important

This page describes the legacy CDM implementation, which will be deprecated in an upcoming release. We strongly recommend that you transition to the current CDM implementation as soon as possible.

Before deploying the CDM, you must set up your local computer, configure your cloud platform environment, and create a Kubernetes cluster.



CDM deployment

Important

This page describes the legacy CDM implementation, which will be deprecated in an upcoming release. We strongly recommend that you transition to the current CDM implementation as soon as possible.

Now that you've set up your deployment environment following the instructions in the Setup section for your cloud platform, you're ready to deploy the CDM.

To deploy the CDM in your Kubernetes cluster using artifacts from the **forgeops** repository:

1. Make sure that context is set to the **prod** namespace:

```
$ kubens prod
```

- 2. Configure secrets for the Ping Identity Platform:
 - 1. Deploy the secrets:

\$ cd /path/to/forgeops/kustomize/base/secrets
\$ kubectl apply --filename secret_agent_config.yaml

2. Verify that all the Ping Identity Platform secrets have been created:

<pre>\$ kubectl get s</pre>	ac		
NAME	STATUS	NUMSECRETS	NUMK8SSECRETS
forgerock-sac	Completed	14	14

When the forgerock-sac entry reaches Completed status, all the secrets have been created.

3. Change to the /path/to/forgeops directory and execute the skaffold run command. For example:

```
$ cd /path/to/forgeops
$ skaffold run --profile small
```

- 4. Check the status of the pods in the **prod** namespace until all the pods are ready:
 - 1. Run the kubectl get pods command:

<pre>\$ kubectl get pods</pre>				
NAME	READY	STATUS	RESTARTS	AGE
admin-ui-69bc8b89bb-dtmj8	1/1	Running	0	3m30s
am-cfc95954d-wqz6d	1/1	Running	0	3m29s
amster-j87dl	0/1	Completed	0	3m27s
ds-cts-0	1/1	Running	0	3m28s
ds-cts-1	1/1	Running	0	2m55s
ds-cts-2	1/1	Running	0	2m21s
ds-idrepo-0	1/1	Running	0	3m28s
ds-idrepo-1	1/1	Running	0	2m32s
end-user-ui-6985574b49-dz8t9	1/1	Running	0	3m29s
idm-57b6b86b98-hl8mj	1/1	Running	0	3m29s
ldif-importer-m6n6x	0/1	Completed	0	3m27s
login-ui-64b994b944-9qv7n	1/1	Running	0	3m29s
rcs-agent-787769544d-jm7g4	1/1	Running	0	3m28s

- 2. Review the output. Deployment is complete when:
 - All entries in the STATUS column indicate Running or Completed.
 - The **READY** column indicates all running containers are available. The entry in the **READY** column represents [total number of containers/number of available containers].
 - Three AM and two IDM pods are present.
 - The initial loading jobs (amster and ldif-importer) have reached Completed status.
- 3. If necessary, continue to query your deployment's status until all the pods are ready.

Next step

- Become familiar with the CDM
- Understand CDM architecture
- Set up your local environment and create a cluster

Deploy the platform

- Access platform UIs and APIs
- Plan for production deployment

UI and API access

Important

This page describes the legacy CDM implementation, which will be deprecated in an upcoming release. We strongly recommend that you transition to the current CDM implementation as soon as possible.

This page shows you how to access and monitor the Ping Identity Platform components that make up the CDM.

AM and IDM are configured for access through the CDM cluster's Kubernetes ingress controller. You can access these components using their admin UIs and REST APIs.

DS cannot be accessed through the ingress controller, but you can use Kubernetes methods to access the DS pods.

For more information about how AM and IDM have been configured in the CDM, see Configuration \square in the forgeops repository's top-level README file for more information about the configurations.

AM services

To access the AM admin UI:

- 1. Make sure that the prod namespace is the active namespace in your local Kubernetes context.
- 2. Obtain the amadmin user's password:

```
$ cd /path/to/forgeops/bin
$ ./forgeops info | grep amadmin
vr58qt11ihoa31zfbjsdxxrqryfw0s31 (amadmin user)
```

- 3. Open a new window or tab in a web browser.
- 4. Go to https://prod.iam.example.com/platform ^[2].

The Kubernetes ingress controller handles the request, routing it to the login-ui pod.

The login UI prompts you to log in.

5. Log in as the amadmin user.

The Ping Identity Platform UI appears in the browser.

6. Select Native Consoles > Access Management.

The AM admin UI appears in the browser.

To access the AM REST APIs:

1. Start a terminal window session.

2. Run a curl command to verify that you can access the REST APIs through the ingress controller. For example:

```
$ curl \
--insecure \
--request POST \
--header "Content-Type: application/json" \
--header "X-OpenAM-Username: amadmin" \
--header "X-OpenAM-Password: vr58qt11ihoa31zfbjsdxxrqryfw0s31" \
--header "Accept-API-Version: resource=2.0" \
--data "{}" \
"https://prod.iam.example.com/am/json/realms/root/authenticate"
{
    "tokenId":"AQIC5wM2...",
    "successUr1":"/am/console",
    "realm":"/"
}
```

IDM Services

To access the IDM admin UI:

- 1. Make sure that the prod namespace is the active namespace in your local Kubernetes context.
- 2. Obtain the amadmin user's password:

```
$ cd /path/to/forgeops/bin
$ ./forgeops info | grep amadmin
vr58qt11ihoa31zfbjsdxxrqryfw0s31 (amadmin user)
```

- 3. Open a new window or tab in a web browser.
- 4. Go to https://prod.iam.example.com/platform \square .

The Kubernetes ingress controller handles the request, routing it to the login-ui pod.

The login UI prompts you to log in.

5. Log in as the **amadmin** user.

The Ping Identity Platform UI appears in the browser.

6. Select Native Consoles > Identity Management.

The IDM admin UI appears in the browser.

To access the IDM REST APIs:

- 1. Start a terminal window session.
- 2. If you haven't already done so, get the amadmin user's password using the forgeops info command.

- 3. AM authorizes IDM REST API access using the OAuth 2.0 authorization code flow . The CDM comes with the idm-adminui client, which is configured to let you get a bearer token using this OAuth 2.0 flow. You'll use the bearer token in the next step to access the IDM REST API:
 - 1. Get a session token for the amadmin user:

```
$ curl \
    --request POST \
    --insecure \
    --header "Content-Type: application/json" \
    --header "X-OpenAM-Username: amadmin" \
    --header "X-OpenAM-Password: vr58qt11ihoa31zfbjsdxxrqryfw0s31" \
    --header "Accept-API-Version: resource=2.0, protocol=1.0" \
    'https://prod.iam.example.com/am/json/realms/root/authenticate'
{
    "tokenId":"AQIC5wM. . .TU30Q*",
    "successUr1":"/am/console",
    "realm":"/"}
```

2. Get an authorization code. Specify the ID of the session token that you obtained in the previous step in the -- Cookie parameter:

```
Ś curl ∖
 --dump-header - 
 --insecure \
 --request GET \
 --Cookie "iPlanetDirectoryPro=AQIC5wM. . .TU30Q*" \
 "https://prod.iam.example.com/am/oauth2/realms/root/authorize?redirect_uri=https://
prod.iam.example.com/platform/appAuthHelperRedirect.html&client_id=idm-admin-
ui&scope=openid%20fr:idm:*&response_type=code&state=abc123"
HTTP/2 302
server: nginx/1.17.10
date: Mon, 10 May 2021 16:54:20 GMT
content-length: 0
location: https://prod.iam.example.com/platform/appAuthHelperRedirect.html
?code=3cItL9G52DIiBdfXRngv2_dAaYM&iss=http://prod.iam.example.com:80/am/oauth2&state=abc123
 &client_id=idm-admin-ui
set-cookie: route=1595350461.029.542.7328; Path=/am; Secure; HttpOnly
x-frame-options: SAMEORIGIN
x-content-type-options: nosniff
cache-control: no-store
pragma: no-cache
set-cookie: OAUTH_REQUEST_ATTRIBUTES=DELETED; Expires=Thu, 01 Jan 1970 00:00:00 GMT; Path=/;
HttpOnly; SameSite=none
strict-transport-security: max-age=15724800; includeSubDomains
x-forgerock-transactionid: ee1f79612f96b84703095ce93f5a5e7b
```

3. Exchange the authorization code for an access token. Specify the access code that you obtained in the previous step in the code URL parameter:

```
$ curl --request POST \
--insecure \
--data "grant_type=authorization_code" \
--data "code=3cItL9G52DIiBdfXRngv2_dAaYM" \
--data "client_id=idm-admin-ui" \
--data "redirect_uri=https://prod.iam.example.com/platform/appAuthHelperRedirect.html" \
"https://prod.iam.example.com/am/oauth2/realms/root/access_token"
{
"access_token":"oPzGzGFY1SeP2RkI-ZqaRQC1cDg",
"scope":"openid fr:idm:*",
"id_token":"eyJ0eXAiOiJKV
 . . .
 sO4HYqlQ",
"token_type":"Bearer",
"expires_in":239
}
```

4. Run a curl command to verify that you can access the **openidm/config** REST endpoint through the ingress controller. Use the access token returned in the previous step as the bearer token in the authorization header.

The following example command provides information about the IDM configuration:

```
$ curl \
 --insecure \
--request GET \
 --header "Authorization: Bearer oPzGzGFY1SeP2RkI-ZqaRQC1cDg" \
 --data "{}" \
https://prod.iam.example.com/openidm/config
{
 "_id":"",
 "configurations":
  [
   {
    "_id":"ui.context/admin",
   "pid":"ui.context.4f0cb656-0b92-44e9-a48b-76baddda03ea",
    "factoryPid":"ui.context"
   },
    . . .
   1
}
```

DS command-line access

The DS pods in the CDM are not exposed outside of the cluster. If you need to access one of the DS pods, use a standard Kubernetes method:

- Execute shell commands in DS pods using the kubectl exec command.
- Forward a DS pod's LDAPS port (1636) to your local computer. Then, you can run LDAP CLI commands, for example ldapsearch. You can also use an LDAP editor such as Apache Directory Studio to access the directory.

For all CDM directory pods, the directory superuser DN is **uid=admin**. Obtain this user's password by running the **forgeops info** command.

CDM monitoring

This section describes how to access Grafana dashboards and Prometheus UI.

Grafana

To access Grafana dashboards:

1. Set up port forwarding on your local computer for port 3000:

```
\ /path/to/forgeops/bin/prometheus-connect.sh -G Forwarding from 127.0.0.1:3000 \rightarrow 3000 Forwarding from [::1]:3000 \rightarrow 3000
```

2. In a web browser, navigate to http://localhost:3000 to access the Grafana dashboards.

3. Log in as the admin user with password as the password.

When you're done using the Grafana UI, enter Ctrl+c in the terminal window where you initiated port forwarding.

For information about Grafana, see the Grafana documentation \square .

Prometheus

To access the Prometheus UI:

1. Set up port forwarding on your local computer for port 9090:

```
$ /path/to/forgeops/bin/prometheus-connect.sh -P
Forwarding from 127.0.0.1:9090 → 9090
Forwarding from [::1]:9090 → 9090
```

1. In a web browser, navigate to http://localhost:9090 to access the Prometheus UI.

When you're done using the Prometheus UI, enter Ctrl+c in the terminal window where you initiated port forwarding.

For information about the Prometheus, see the Prometheus documentation

For a description of the CDM monitoring architecture and information about how to customize CDM monitoring, see CDM monitoring.

Next step

Become familiar with the CDM Understand CDM architecture Set up your local environment and create a cluster Deploy the platform Access platform UIs and APIs

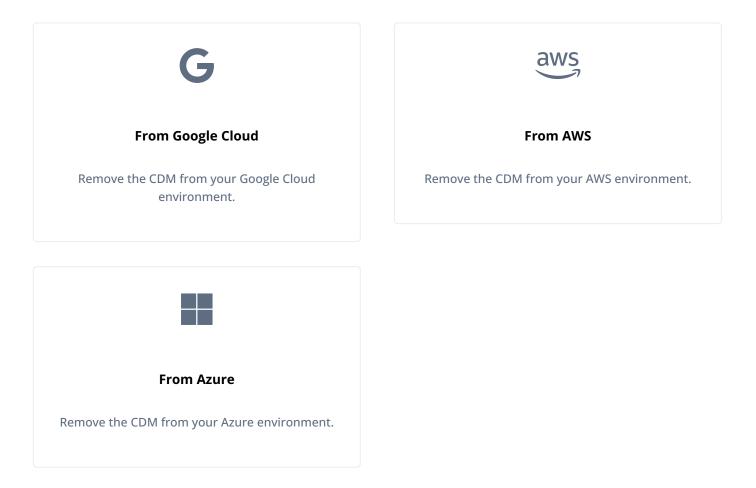
Plan for production deployment

CDM removal

S Important

This page describes the legacy CDM implementation, which will be deprecated in an upcoming release. We strongly recommend that you transition to the current CDM implementation as soon as possible.

You can remove the CDM when you have finished working with it.



Next steps

i Important

This page describes the legacy CDM implementation, which will be deprecated in an upcoming release. We strongly recommend that you transition to the current CDM implementation as soon as possible.

If you've followed the instructions for deploying the CDM *without modifying configurations*, then the following indicates that you've been successful:

- The Kubernetes cluster and pods are up and running.
- DS, AM, and IDM are installed and running. You can access each ForgeRock component.
- DS is provisioned with sample users. Replication and failover work as expected.
- Monitoring tools are installed and running. You can access a monitoring console for DS, AM, and IDM.

When you're satisfied that all of these conditions are met, then you've successfully taken the first steps towards deploying the Ping Identity Platform in the cloud. Congratulations!

You can use the CDM to test deployment customizations—options that you might want to use in production, but are not part of the CDM. Examples include, but are not limited to:

- Running lightweight benchmark tests
- Making backups of CDM data, and restoring the data
- Securing TLS with a certificate that's dynamically obtained from Let's Encrypt
- Using an ingress controller other than the Ingress-NGINX controller
- Resizing the cluster to meet your business requirements
- · Configuring Alert Manager to issue alerts when usage thresholds have been reached

Now that you're familiar with the CDM—ForgeRock's reference implementation—you're ready to work with a project team to plan and configure your production deployment. You'll need a team with expertise in the Ping Identity Platform, in your cloud provider, and in Kubernetes on your cloud provider. We strongly recommend that you engage a ForgeRock technical consultant or partner to assist you with deploying the platform in production.

You'll perform these major activities:

Platform configuration. Ping Identity Platform experts configure AM and IDM using the CDK, and build custom Docker images for the Ping Identity Platform. The CDK documentation provides information about platform configuration tasks.

Cluster configuration. Cloud technology experts configure the Kubernetes cluster that will host the Ping Identity Platform for optimal performance and reliability. Tasks include: configuring your Kubernetes cluster to suit your business needs; setting up monitoring and alerts to track site health and performance; backing up configuration and user data for disaster preparedness; and securing your deployment. The How-tos and READMEs in the **forgeops** repository provide information about cluster configuration.

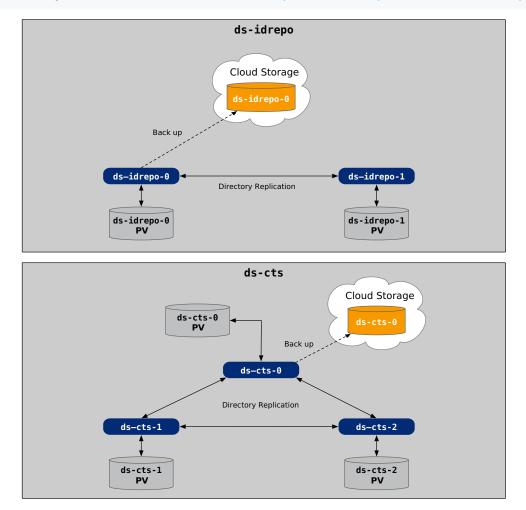
Site reliability engineering. Site reliability engineers monitor the Ping Identity Platform deployment, and keep the deployment up and running based on your business requirements. These might include use cases, service-level agreements, thresholds, and load test profiles. The How-tos, and READMEs in the forgeops repository, provide information about site reliability.

Legacy backup and restore

CDM backup and restore

S Important

This page describes the CDM's legacy backup and restore implementation, which is now deprecated. We strongly recommend that you transition to the current CDM backup and restore implementation as soon as possible.



CDM directory architecture

Five DS instances are deployed using Kubernetes stateful sets (two idrepo and three cts backends).

Backup architecture

Before you can back up CDM data, you must set up a cloud storage container, and then configure a Kubernetes secret with the container's location and credentials in the CDM deployment.

DS data backups are stored in Google Cloud Service, Amazon S3, or Azure Blob Storage.

All backups are incremental from the previous backup. The first backup created is a full backup.

DS server instances use cryptographic keys to sign and verify the integrity of backup files, and to encrypt data. Server instances protect these keys in a deployment by encrypting them with the shared master key. For portability, servers store the encrypted keys in the backup files.

Backup scheduling

Backups must be scheduled using the schedule-backups.sh script in the /path/to/forgeops/bin path on your local computer.

By default, CTS and identity repository directory instances are backed up every hour.

The backup schedule can be customized separately for CTS and identity repository DS instances based on your recovery objectives.

By default, the backups are scheduled from the first (or -0) pod of each DS instance. You can customize and schedule backups from any pod of a DS instance. You can also schedule backups from multiple pods.

Restore

You can initialize new DS instances with data from a backup when you deploy CDM.

You can restore existing cts or idrepo DS instances from a backup.

Creating or restoring a DS instance from a backup requires that the instance being created or restored has the same master key pair as the instance that you backed up. Make sure that you save the original directory's master key pair when you deploy the CDM.

Google Cloud

🏠 Important

This page describes the CDM's legacy backup and restore implementation, which is now deprecated. We strongly recommend that you transition to the current CDM backup and restore implementation as soon as possible.

Set up a Google Cloud storage bucket for the DS data backup, and configure the **forgeops** artifacts with the location and credentials for the bucket:

- 1. Create a Google Cloud service account with sufficient privileges to write objects in a Google Cloud Storage (GCS) bucket. For example, Storage Object Creator.
- 2. Add a key to the service account, and download the JSON file that contains the new key.
- 3. Configure a multi-region GCS bucket for storing DS backups:
 - 1. Create a new bucket, or identify an existing bucket to use.
 - 2. Note the bucket's Link for gsutil value.
 - 3. Grant permissions on the bucket to the service account you created in step 1.

- 4. Make sure that your current Kubernetes context references the CDM cluster and the prod namespace.
- 5. Create secrets that contain credentials to write to cloud storage. The DS pods will use these when performing backups.
 - For my-sa-credential.json, specify the JSON file that contains the service account's key:
 - 1. Create the cloud-storage-credentials-cts secret:

```
$ kubectl create secret generic cloud-storage-credentials-cts \
    --from-file=GOOGLE_CREDENTIALS_JSON=/path/to/my-sa-credential.json \
    --dry-run --output yaml | kubectl apply --filename -
```

2. Create the cloud-storage-credentials-idrepo secret:

```
$ kubectl create secret generic cloud-storage-credentials-idrepo \
    --from-file=GOOGLE_CREDENTIALS_JSON=/path/to/my-sa-credential.json \
    --dry-run --output yaml | kubectl apply --filename -
```

- 6. Set the backup location in the configuration of the running CDM instance:
 - 1. Get the platform-config configmap:

```
$ kubectl get configmap platform-config --output yaml > my-config.yaml
```

2. In the output file from the preceding step, set the DSBACKUP_DIRECTORY parameter to the Link for gsutil of the DS data backup bucket:

For example: DSBACKUP_DIRECTORY "gs://my-backup-bucket"

3. Apply the change to the running CDM:

\$ kubectl apply --filename my-config.yaml

- 7. Apply the same change to your local Kustomization overlay file to ensure that the backup location is configured correctly the next time you deploy the CDM:
 - 1. Change to the /path/to/forgeops/kustomize/base/kustomizeConfig directory.
 - 2. Edit the kustomization.yaml file and set the DSBACKUP_DIRECTORY parameter to the location of the backup bucket.

For example: DSBACKUP_DIRECTORY "gs://my-backup-bucket"

- 8. Restart the pods that perform backups, so that DS can obtain the backup location and the credentials needed to write to the backup location:
 - \$ kubectl delete pods ds-cts-0
 \$ kubectl delete pods ds-idrepo-0

Now you are ready to schedule backups.

AWS

Important

This page describes the CDM's legacy backup and restore implementation, which is now deprecated. We strongly recommend that you transition to the current CDM backup and restore implementation as soon as possible.

Set up an S3 bucket for the DS data backup, and configure the **forgeops** artifacts with the location and credentials for the S3 bucket:

- 1. Create or identify an existing S3 bucket for storing the DS data backup, and note the S3 link of the bucket.
- 2. Make sure that your current Kubernetes context references the CDM cluster and the prod namespace.
- 3. Create secrets that contain credentials to write to cloud storage. The DS pods will use these when performing backups:
 - 1. Create the cloud-storage-credentials-cts secret:

```
$ kubectl create secret generic cloud-storage-credentials-cts \
    --from-literal=AWS_ACCESS_KEY_ID=my-access-key \
    --from-literal=AWS_SECRET_ACCESS_KEY=my-access-key \
    --dry-run --output yaml | kubectl apply --filename -
```

2. Create the cloud-storage-credentials-idrepo secret:

```
$ kubectl create secret generic cloud-storage-credentials-idrepo \
    --from-literal=AWS_ACCESS_KEY_ID=my-access-key \
    --from-literal=AWS_SECRET_ACCESS_KEY=my-access-key \
    --dry-run --output yaml | kubectl apply --filename -
```

- 4. Set the backup location in the configuration of the running CDM instance:
 - 1. Get the platform-config configmap:

\$ kubectl get configmap platform-config --output yaml > my-config.yaml

2. In the output file from the preceding step, set the DSBACKUP_DIRECTORY parameter to the S3 link of the DS data backup bucket:

For example: DSBACKUP_DIRECTORY s3://my-backup-bucket

3. Apply the change to the running CDM instance:

\$ kubectl apply --filename my-config.yaml

- 5. Apply the same change to your local Kustomization overlay file to ensure that the backup location is configured correctly the next time you deploy the CDM:
 - 1. Change to the /path/to/forgeops/kustomize/base/kustomizeConfig directory.
 - 2. Edit the kustomization.yaml file and set the DSBACKUP_DIRECTORY parameter to the S3 link of the DS data backup bucket.

For example: DSBACKUP_DIRECTORY s3://my-backup-bucket

6. Restart the pods that perform backups, so that DS can obtain the backup location and the credentials needed to write to the backup location:

\$ kubectl delete pods ds-cts-0
\$ kubectl delete pods ds-idrepo-0

Now you are ready to schedule backups.

Azure

î Important

This page describes the CDM's legacy backup and restore implementation, which is now deprecated. We strongly recommend that you transition to the current CDM backup and restore implementation as soon as possible.

Set up an Azure Blob Storage container for the DS data backup, and configure the **forgeops** artifacts with the location and credentials for the container:

- 1. Create or identify an existing Azure Blob Storage container for the DS data backup. For more information on how to create and use Azure Blob Storage, see Quickstart: Create, download, and list blobs with Azure CLI
- 2. Make sure that your current Kubernetes context references the CDM cluster and the prod namespace.
- 3. Create secrets that contain credentials to write to cloud storage. The DS pods will use these when performing backups:
 - 1. Get the name and access key of the Azure storage account that contains your storage container.
 - 2. Create the cloud-storage-credentials-cts secret:

```
$ kubectl create secret generic cloud-storage-credentials-cts \
    --from-literal=AZURE_ACCOUNT_NAME=my-storage-account-name \
    --from-literal=AZURE_ACCOUNT_KEY=my-storage-account-access-key \
    --dry-run --output yaml | kubectl apply --filename -
```

3. Create the cloud-storage-credentials-idrepo secret:

\$ kubectl create secret generic cloud-storage-credentials-idrepo \
 --from-literal=AZURE_ACCOUNT_NAME=my-storage-account-name \
 --from-literal=AZURE_ACCOUNT_KEY=my-storage-account-access-key \
 --dry-run --output yaml | kubectl apply --filename -

4. Set the backup location in the configuration of the running CDM instance:

1. Get the platform-config configmap:

```
$ kubectl get configmap platform-config --output yaml > my-config.yaml
```

2. In the output file from the preceding step, set the DSBACKUP_DIRECTORY parameter to the string az://, followed by the name of the storage container:

For example: **DSBACKUP_DIRECTORY** az://my-storage-container

3. Apply the change to the running CDM:

\$ kubectl apply --filename my-config.yaml

- 5. Apply the same change to your local Kustomization overlay file to ensure that the backup location is configured correctly the next time you deploy the CDM:
 - 1. Change to the /path/to/forgeops/kustomize/base/kustomizeConfig directory.
 - 2. Edit the kustomization.yaml file and set the DSBACKUP_DIRECTORY parameter to the string az://, followed by the name of the storage container.

For example: DSBACKUP_DIRECTORY az://my-storage-container

- 6. Restart the pods that perform backups, so that DS can obtain the backup location and the credentials needed to write to the backup location:
 - \$ kubectl delete pods ds-cts-0
 \$ kubectl delete pods ds-idrepo-0

Now you are ready to schedule backups.

DS backup scheduling

Important

This page describes the CDM's legacy backup and restore implementation, which is now deprecated. We strongly recommend that you transition to the current CDM backup and restore implementation as soon as possible.

To schedule DS backups:

- 1. Make sure that you've set up cloud storage for your cloud provider platform:
 - Google Cloud
 - AWS
 - Azure
- 2. Make sure that you have access to the original directory's master key pair. DS instances on which you restore data must have the same master key as DS instances on which you performed backups. If you don't use the same key, you won't be able to restore from your backups.
- 3. Decide whether you would prefer to use the default backup schedule or a customized backup schedule.
- 4. Schedule backups:
 - 1. If you want to use the default backup schedule, run the schedule-backups.sh script as described in Default Backup Schedule.
 - 2. If you want to use a customized backup schedule, edit files, and then run the schedule-backups.sh script as described in Customized Backup Schedule.

Default backup schedule

The default backup schedule creates incremental backups of the **idrepo** instance at the beginning of every hour, and the **cts** instance at 10 minutes past every hour.

Run the schedule-backups.sh script to start backing up cts and idrepo instances using the default schedule:

\$ /path/to/forgeops/bin/schedule-backups.sh my-namespace

In the CDM deployment, DS is deployed to the prod namespace. So you would specify prod as the namespace in the above command. If you have deployed DS in another namespace, you must specify the corresponding namespace.

Customized backup schedule

You can customize the backup schedule for cts and idrepo instances separately. You can also schedule backups from any DS pod.

For example, suppose you wanted to make these customizations to the default backup schedule:

- Back up the ds-idrepo-1 directory instance (instead of the ds-idrepo-0 instance).
- Back up the **idrepo** directory at the start of every hour, and at the thirtieth minute of every hour (instead of once an hour at the start of the hour).
- Back up the cts directory at 20 minutes after the hour (instead of at 10 minutes after the hour).

To customize the schedules for the idrepo and cts instances, and to schedule backups from the ds-idrepo-1 pod instead of the ds-idrepo-0 pod:

- 1. Revise the set of instances to be backed up in the configuration of the running CDM instance:
 - 1. Get the platform-config configmap:

```
$ kubectl get configmap platform-config --output yaml > my-config.yaml
```

2. In the output file from the preceding step, set the DSBACKUP_HOSTS parameter to the revised set of instances to be backed up:

For example: DSBACKUP_HOSTS "ds-idrepo-1,ds-cts-0"

3. Apply the change to the running CDM:

```
$ kubectl apply --filename my-config.yaml
```

- 2. Apply the same change to your local Kustomization overlay file to ensure that the set of backup instances is configured correctly the next time you deploy the CDM:
 - 1. Change to the /path/to/forgeops/kustomize/base/kustomizeConfig directory.
 - 2. Edit the kustomization.yaml file and set the DSBACKUP_HOSTS parameter to the revised set of backup instances.

For example: DSBACKUP_HOSTS "ds-idrepo-1,ds-cts-0"

3. Restart the pods that perform backups, so that DS can obtain the revised set of backup instances:

```
$ kubectl delete pods ds-idrepo-1
$ kubectl delete pods ds-cts-0
```

- 4. Change the frequency of idrepo backups and the starting time of cts backups:
 - 1. Open the /path/to/forgeops/bin/schedule-backups.sh script.
 - 2. To back up the **idrepo** directory at the start of every hour, and at the thirtieth minute of every hour, change the line:

BACKUP_SCHEDULE_IDREPO="0 * * * *"

to:

BACKUP_SCHEDULE_IDREPO="*/30 * * * *"

3. To back up the cts directory at 20 minutes after the hour, change the line:

```
BACKUP_SCHEDULE_CTS="10 * * * *"
```

to:

```
BACKUP_SCHEDULE_CTS="20 * * * *"
```

- 4. Save your changes.
- 5. Run the schedule-backups.sh script.

\$ /path/to/forgeops/bin/schedule-backups.sh prod

The schedule-backups.sh script stops any previously scheduled backup jobs before initiating the new schedule.

CDM restore

☆ Important

This page describes the CDM's legacy backup and restore implementation, which is now deprecated. We strongly recommend that you transition to the current CDM backup and restore implementation as soon as possible.

Before you attempt to restore data from backups, make sure that you have access to the master key pair of the directory you backed up. DS instances on which you restore data must have the same master key as the DS instances you backed up. If you don't use the same master key, you won't be able to restore data from your backups.

This page covers three options to restore data from backups:

- New CDM Using DS backup
- Restore all DS directories
- Restore one DS directory

New CDM Using DS backup

Creating new instances from previously backed up DS data is useful when a system disaster occurs, or when directory services are lost. It is also useful when you want to port test environment data to a production deployment.

To create new DS instances with data from a previous backup:

- 1. Make sure that your current Kubernetes context references the CDM cluster and the **prod** namespace.
- 2. Update the YAML file used by the CDM to create Kubernetes secrets that contain your cloud storage credentials:

```
$ kubectl create secret generic cloud-storage-credentials \
    --from-file=GOOGLE_CREDENTIALS_JSON=/path/to/my-sa-credential.json \
    --dry-run --output yaml > /path/to/forgeops/kustomize/base/7.0/ds/base/cloud-storage-
credentials.yaml
```

In this example, specify the path and file name of the JSON file that contains the Google service account key for my-sacredential.json.

```
$ kubectl create secret generic cloud-storage-credentials \
    --from-literal=AWS_ACCESS_KEY_ID=my-access-key \
    --from-literal=AWS_SECRET_ACCESS_KEY=my-secret-access-key \
    --dry-run --output yaml > /path/to/forgeops/kustomize/base/7.0/ds/base/cloud-storage-
credentials.yaml

$ kubectl create secret generic cloud-storage-credentials \
    --from-literal=AZURE_ACCOUNT_NAME=my-storage-account-name \
    --from-literal=AZURE_ACCOUNT_KEY=my-storage-account-access-key \
```

--dry-run --output yaml > /path/to/forgeops/kustomize/base/7.0/ds/base/cloud-storagecredentials.yaml

3. Configure the backup bucket location and enable the automatic restore capability:

- 1. Change to the /path/to/forgeops/kustomize/base/kustomizeConfig directory.
- 2. Open the kustomization.yaml file.
- 3. Set the DSBACKUP_DIRECTORY parameter to the location of the backup bucket. For example:

DSBACKUP_DIRECTORY "gs://my-backup-bucket"

DSBACKUP_DIRECTORY "s3://my-backup-bucket"

DSBACKUP_DIRECTORY "az://my-backup-bucket"

- 4. Set the AUTORESTORE_FROM_DSBACKUP parameter to "true".
- 4. Deploy the platform.
- 5. Remove your credentials from the YAML file that the CDM uses to create Kubernetes secrets:

```
$ kubectl create secret generic cloud-storage-credentials \
    --dry-run --output yaml > /path/to/forgeops/kustomize/base/7.0/ds/base/cloud-storage-
credentials.yaml
```

When the platform is deployed, new DS pods are created, and the data is automatically restored from the most recent backup available in the cloud storage location you have configured.

To verify that the data has been restored:

• Use the IDM UI or platform UI.

- Review the logs for the DS pods' initialize container. For example:
 - \$ kubectl logs --container initialize ds-idrepo-0

Restore all DS directories

To restore all the DS directories in your CDM deployment from backup:

- 1. Delete all the PVCs attached to DS pods using the kubectl delete pvc command.
- 2. Because PVCs might not get deleted immediately when the pods to which they're attached are running, stop the DS pods.

Using separate terminal windows, stop every DS pod using the kubectl delete pod command. This deletes the pods and their attached PVCs.

Kubernetes automatically restarts the DS pods after you delete them. The automatic restore feature of CDM recreates the PVCs as the pods restart by retrieving backup data from cloud storage and restoring the DS directories from the latest backup.

- 3. After the DS pods have come up, restart IDM pods to reconnect IDM to the restored PVCs:
 - 1. List all the pods in the prod namespace.
 - 2. Delete all the pods running IDM.

Restore one DS directory

In a CDM deployment that has automatic restore enabled, you can recover a failed DS pod if the latest backup is within the replication purge delay \square :

- 1. Delete the PVC attached to the failed DS pod using the kubectl delete pvc command.
- 2. Because the PVC might not get deleted immediately if the attached pod is running, stop the failed DS pod.

In another terminal window, stop the failed DS pod using the kubectl delete pod command. This deletes the pod and its attached PVC.

Kubernetes automatically restarts the DS pod after you delete it. The automatic restore feature of CDM recreates the PVC as the pod restarts by retrieving backup data from cloud storage and restoring the DS directory from the latest backup.

- 3. If the DS instance that you restored was the ds-idrepo instance, restart IDM pods to reconnect IDM to the restored PVC:
 - 1. List all the pods in the prod namespace.
 - 2. Delete all the pods running IDM.

For information about how to manually restore DS where the latest available backup is older than the replication purge delay, see the Restore \square section in the DS documentation.

Best practices for restoring directories

• Use a backup that is newer than the last replication purge.

• When you restore a DS replica using backups that are older than the purge delay, that replica will no longer be able to participate in replication.

Reinitialize the replica to restore the replication topology.

• If the available backups are older than the purge delay, then initialize the DS replica from an up-to-date master instance. For more information on how to initialize a replica, see Manual Initialization in the DS documentation.

ForgeOps 7.2 release notes

Ping Identity.

Get an email when there's an update to ForgeOps 7.2. Go to the Notifications page in your Backstage profile ^[2] and select ForgeOps 7.2 Changes in the Documentation Digests section.

Or subscribe to the S ForgeOps 7.2 RSS feed ^[2].

Important information for this ForgeOps release:

Validated Kubernetes versions for deploying Ping Identity Platform 7.2	Link
Validated Ingress-NGINX controller versions for deploying Ping Identity Platform 7.2	Link
Limitations when deploying Ping Identity Platform 7.2 on Kubernetes	Link
More information about the rapidly evolving nature of the forgeops repository, including technology previews, legacy features, and feature deprecation and removal	Link
Archive of release notes prior to June 30, 2022	Link

2025

March 28, 2025

Changes

Updated the name of ingress controller

Revised the name of the ingress controller to Ingress-NGINX controller to avoid confusion with another ingress controller.

2024

January 22, 2024

Changes

New evaluation-only Docker images are now available from ForgeRock

New evaluation-only Docker images are now available for the following versions of Ping Identity Platform components:

- PingDS: 7.2.0
- PingIDM: 7.2.0
- PingGateway: 7.2.0.

This documentation has been updated to refer to these new versions of Docker images.

For more information about changes to the Ping Identity Platform, refer to the Release Notes for platform components at https://backstage.forgerock.com/docs ^[2].

To upgrade to the new versions, you'll need to rebuild your custom Docker images. Refer to Base Docker Images \square for instructions.

DS operator updated and password is validated by the updated DS operator

The DS operator is updated to version 0.2.8, and the password is validated by the new version of the DS operator. To update an existing older version of DS operator to version 0.2.8, download the install.sh script from here^C, to a local directory and run it with the upgrade option, as install.sh upgrade.

The cdk-minikube script now pulls Docker images locally on Minikube

The cdk-minikube script now pulls a set of starter Docker images into the local Minikube Docker registry after it creates the cluster. Because of this, the cdk-minikube script will take longer to run than it has is previous versions.

The benefit of this change is that the forgeops install command now pulls small Docker images, or, in some cases, no Docker images at all. Therefore, the forgeops install command should run faster, and timeouts caused by slow image pulls are eliminated.

2023

November 15, 2023

Documentation updates

New task to initialize deployments

A **new task** to initialize deployment environments has been added to the instructions for developing custom Docker images using the CDK.

Before you can use a new deployment environment, you must initialize a directory that supports the environment.

Clarification about support for environments that deviate from the published CDK and CDM architecture

The Support from ForgeRock page has been updated to state that environments that deviate from the published CDK and CDM architecture are not supported. For details, refer to Support limitations.

October 13, 2023

Changes

CDM deployments now use Kubernetes version 1.27

When you create a cluster for deploying version 7.3 of the platform, use Kubernetes version 1.27.

August 10, 2023

Documentation updates

New how-to: Upgrade the platform to a newer patch release

A new how-to provides steps for upgrading to newer patch releases of version 7.2.

August 3, 2023

Changes

Running the CDK on Minikube on macOS systems with ARM-based chipsets is now available on an experimental basis

Running the CDK on Minikube on macOS systems with ARM-based chipsets, such as the Apple M1 or M2, is now available on an experimental basis.

Refer to this ForgeRock Community article ^[2] for details.

July 6, 2023

Documentation updates

New how-to: Upgrade the platform from version 7.1 to 7.2

A new how-to provides steps for upgrading a version 7.1 CDM to version 7.2.

June 28, 2023

Documentation updates

Updates to the Base Docker images page

New steps describe how to build Docker images for Java, and how to base your own base Docker images on those Java images.

June 1, 2023

Highlights

New convention for forgeops repository branch names

forgeops repository branch names now consist of the major and minor release numbers of Ping Identity Platform components, followed by the release date.

Updates to the forgeops repository for Ping Identity Platform version 7.2

Updates for Ping Identity Platform version 7.2 are available in the **release/7.2-20240117** branch of the **forgeops** repository.

The release/7.2-20240117 branch replaces the release/7.2.0 branch. Upgrade to the new branch as soon as possible.

New evaluation-only Docker images are now available from ForgeRock

New evaluation-only Docker images are now available for the following versions of Ping Identity Platform components:

- PingAM: 7.2.0
- PingDS: 7.2.0
- PingIDM: 7.2.0

The PingGateway Docker image remains at version 7.2.0.

This documentation has been updated to refer to these new versions of Docker images.

For more information about changes to the Ping Identity Platform, refer to the Release Notes for platform components at https://backstage.forgerock.com/docs ^[2].

To upgrade to the new versions, you'll need to rebuild your custom Docker images. Refer to Base Docker Images \square for instructions.

April 25, 2023

Highlights

New forgeops command reference

A reference for the forgeops command is now available here **C**.

March 31, 2023

Highlights

Deployment environments

Deployment environments let you manage deployment manifests and image defaulters for multiple environments in a single **forgeops** repository clone.

Specify a deployment environment by using the forgeops command's new **--deploy-env** option.

By default, the image defaulter and generated Kustomize manifests reside in the kustomize/deploy directory.

Each deployment environment has its own image defaulter, located in the kustomize/deploy-environment/image-defaulter directory.

When you specify a deployment environment, Kustomize manifests are generated in the kustomize/deploy-environment directory. For example, if you ran forgeops generate --deploy-env production, Kustomize manifests would be placed in the kustomize/deploy-production directory.

March 3, 2023

Changes

Additional documented DS limitations in CDK and CDM deployments

Three additional limitations on DS in CDK and CDM deployments are now documented here^[]:

- Database encryption is not supported
- DS starts successfully even when it cannot decrypt a backend
- Root file system write access is required to run the DS Docker image

Please note that these are not new limitations. They had inadvertently been omitted from the DS limitations^C section in the documentation.

December 8, 2022

Changes

CDM deployments on EKS should now use Kubernetes version 1.22

When you create an EKS cluster for deploying version 7.2 of the platform, use Kubernetes version 1.22.

CDM deployments should now use Ingress-NGINX Controller version 1.4.0 or higher

When you deploy the NGINX Ingress Controller^[] in your CDM cluster, use version 1.4.0^[1] or higher.

August 17, 2022

Changes

The bin/config export command now handles object deletion correctly

Deletion of configuration objects, such as AM authentication trees and service definitions, is now handled correctly by the bin/config export command.

In previous versions, AM object deletion was not implemented in the bin/config export command. If you deleted objects from the CDK's AM configuration, and then exported the configuration, the deleted objects remained in your configuration profile in many instances.

August 15, 2022

Documentation

New deployment step: back up the secrets that contain the DS master and TLS keys

A new step \square to back up the Kubernetes secrets that contain the DS master and TLS keys has been added to the instructions for deploying the CDM.

It is extremely important to back up these secrets and retain them in a secure location. Loss of these secrets could result in the inability to restore data from backups.

Secret generation documentation corrected

The Secret Agent operator C page previously stated that the Secret Agent operator generates all secrets required for a Ping Identity Platform deployment.

This page has been corrected to state that the Secret Agent operator generates all secrets required for a Ping Identity Platform deployment except for the DS master and TLS keys. In version 7.2, the DS operator calls the certificate manager to generate these two keys.

Secret management recommendations changed

The recommendation that you always configure cloud secret management \square has been relaxed. ForgeRock now recommends that you configure cloud secret management only when you have multiple deployments that need to use the same secrets.

July 26, 2022

Documentation

Base Docker images page updated

The Base Docker images \square page has been significantly updated. A new section, Create Docker images for use in production \square , explains how to build customized Docker images for the Ping Identity Platform that:

- Contain customized configuration profiles ^[2] for AM, IDM, and, optionally, PingGateway.
- Must be based on your own base Docker images ^[2].
- Must not be based on ForgeRock's evaluation-only Docker images.

June 30, 2022

This major new release of the **forgeops** repository supports Ping Identity Platform 7.2. In addition to enabling new features in the platform, this release adds usability and security enhancements.

Highlights

New forgeops command

A new forgeops command is now available in the bin directory of the **forgeops** repository. Use this new command to:

• Install the CDK. The forgeops command replaces the cdk command in version 7.1. The cdk command is deprecated in version 7.2.

To install Ping Identity Platform components in the CDK, run the forgeops install command with the --cdk option. See CDK deployment \square and Staged CDK and CDM installation \square for examples.

• Install the CDM.

To obtain Ping Identity Platform passwords after installing the CDK or CDM, run the forgeops info command.

DS operator released from technology preview status

With this release, the DS operator moves from technology preview status \square to evolving status \square .

The DS operator is now supported for use with the CDK and the CDM, and for production deployments of the Ping Identity Platform.

You can migrate an existing deployment of the Ping Identity Platform on Kubernetes to use the DS operator. Details here

New CDM deployment technology

A new way to deploy the CDM is now available:

- Deploying the CDM is generally simpler and faster.
- The forgeops install command, already used for CDK deployments, has been enhanced to support CDM as well. See CDM deployment^[2] for an example.
- As with CDK deployment, you can deploy the entire CDM with a single forgeops install command. You can also deploy individual CDM components one at a time, review the results, and then deploy the next component. Deploying the platform one component at a time can make troubleshooting simpler if you run into a problem.

For a list of CDM components you can install one at a time, run the forgeops install -h command.

- The CDM's deployment namespace is no longer required to be **prod**, and the deployment FQDN is no longer required to be **my-namespace.iam.example.com**. Use the forgeops install command's **--namespace** and **--fqdn** arguments to specify your desired deployment namespace and FQDN. See CDM deployment^[] for an example.
- The forgeops install command is idempotent. The command checks the installation status of a component before it attempts to install it. For example, if you run the forgeops install command, and the ForgeRock UI pods are already installed and available, the installer won't attempt to install the UI a second time unless you've specified different Docker images for running it, or modified the Kustomize files that orchestrate it.
- The image defaulter gives developers fine-grained control over which Docker images are deployed with the CDM. The deployed Docker image no longer needs to be the last image that you built.
- CDM deployment no longer uses Skaffold. Because of this, users no longer need to configure a default Skaffold repository before deploying the CDM.
- The CDM incorporates ForgeRock's DS operator, simplifying directory deployment.
- The forgeops install command incorporates Secret Agent, DS operator, and cert-manager installation. Separate commands are no longer required to install these CDM components.
- The CDM's example Prometheus deployment requires cert-manager to be deployed before Prometheus can be deployed. In the new CDM, cert-manager is deployed when you run the forgeops install command. Because of this, you must now deploy the Prometheus, Grafana, and Alertmanager pods *after* you deploy the CDM.

The bin/certmanager-deploy.sh script is no longer used to deploy cert-manager.

- Kustomize manifests are now generated in the kustomize/deploy directory when you:
 - $\,\circ\,$ Install the CDM using the forgeops install command

 $\circ\,$ Run the new forgeops generate command, which only generates the manifests, but does not install the CDM

The Kustomize manifests let you:

- Delete and redeploy CDM components using the kubectl delete and kubectl apply commands
- More easily manage CDM deployment configuration changes using CI/CD systems
- The forgeops delete command is now used to delete the CDM from a Kubernetes cluster. See Removal

You'll find the documentation for the new technology CDM here \square .

Multicluster deployment sample

Sample artifacts for a multicluster deployment of the Ping Identity Platform on Google Cloud are available in the **forgeops** repository.

The sample includes:

- Fully meshed multicluster DS topology using Cloud DNS for GKE
- Global HTTP(S) load balancing across multiple clusters with a multicluster ingress
- · Health checks to manage application-level failover between clusters
- Proximity-based routing
- Active/active deployment
- Failover deployment
- Blue/green deployment

For details about the sample, see the **multicluster README**^C. Note that the sample artifacts are available for Google Cloud only.

Configuration profiles moved to docker directory

Configuration profiles, formerly in the **config** directory of the **forgeops** repository, now reside in the **docker** directory. Utility scripts have been modified to accommodate the new location. Intermediate **7.0** directories are no longer used.

For more information about the location of configuration profiles, see Configuration profiles \square .

This change impacts CDK deployment as follows:

- The docker directory must now be Git-managed, because your configuration profiles are now stored there.
- You can now use Git utilities, such as the git diff command, to review your changes to configuration profiles before you commit them.
- When building a Docker image with the cdk build command, you must now use the new --config-profile option to specify the configuration profile that is to be included in your Docker image.
- There is no longer a staging area in the **docker** directory. Previous versions required you to copy configuration (usually from the **config** directory) to the staging area in the **docker** directory before you built Docker images for the platform.

- The config.sh command is deprecated.
- You no longer need to use the config.sh init command to initialize the staging area.
- Instead of using the config.sh export and config.sh save commands to export configuration from a running CDK instance to your configuration profile, use the new config export command. See AM image ^[2] and IDM image ^[2].

i) Important

If you are developing custom Docker images for the Ping Identity Platform, you must move existing configuration profiles in the **forgeops** repository from the **config** directory to the new locations in the **docker** directory before you can work with this version of the **forgeops** repository. For example, if you have a configuration profile named **my-profile** :

- Move the contents of the config/7.0/my-profile/am directory to the path docker/am/config-profiles/my-profile.
- Move the contents of the config/7.0/my-profile/amster directory to the path docker/amster/configprofiles/my-profile.
- Move the contents of the config/7.0/my-profile/idm directory to the path docker/idm/config-profiles/ my-profile.
- If present, move the contents of the config/7.0/my-profile/ig directory to the path docker/ig/config-profiles/my-profile.

Do not move the canonical **cdk** configuration profile. The **docker** directory has already been provisioned with this configuration profile.

New CDM backup techniques

The CDM now includes two new techniques that you can use when implementing data backup:

- Kubernetes volume snapshots .
- DS backup utilities ^[2].

See the backup and restore overview \square for more information.

The schedule-backups.sh script is deprecated, and ForgeRock recommends that you change your backup method to use a different backup and restore solution as soon as possible.

Changes

IDM evaluation-only Docker image repository name change

The name of the IDM evaluation-only Docker image repository has been changed to gcr.io/forgerock-io/idm-cdk. This image repository was formerly named gcr.io/forgerock-io/idm.

The IDM canonical configuration is now built in to the idm-cdk Docker image

The IDM canonical configuration for the CDK has been incorporated into the idm-cdk Docker image.

Because of this, you no longer need to copy files from the docker/idm/config-profiles/cdk directory when you initialize a new configuration profile. Simply create a new subdirectory under the docker/idm/config-profiles directory.

For an updated procedure for creating a new configuration profile, see Create a configuration profile^[2].

New bin/ds-debug.sh script

The new bin/ds-debug.sh script lets you obtain diagnostic information for any DS pod running in your cluster. It also lets you perform several cleanup and recovery operations on DS pods.

For more information, see **Debug script** \square .

The RCS Agent has been removed from the CDM and CDK deployments

The RCS Agent is no longer available in the CDM and CDK deployments.

Building your own rcs-agent_docker_image Docker image is no longer required when deploying the Ping Identity Platform on Kubernetes.

The LDIF importer is no longer used

The LDIF importer is no longer used in CDM and CDK deployments.

Building your own ldif-importer Docker image is no longer required when deploying the Ping Identity Platform on Kubernetes.

CDM deployments create a third ds-idrepo replica

The ds-idrepo-2 replica is now deployed as part of the CDM for failover purposes.

Previously, IDM was not able to use a third **ds-idrepo** replica, so the number of **ds-idrepo** replicas was set at 2. A recent enhancement to IDM lets additional replicas be used for failover, so a third replica has been added to the CDM architecture.

Number of AM pods in small CDM clusters changed to 2

Small CDM clusters now have 2 AM pods. Previously, they had 3 AM pods.

Limitation on IDM workflow support in the CDK and CDM

The Release Notes now **document the limitation** ^C that the CDK and CDM are not preconfigured to support IDM's workflow engine.

Note that this limitation has existed since version 7.0 of the platform, when the CDK and CDM starting using DS as the IDM repository.

Changes to the steps for configuring the CDK and CDM to use a CA certificate

The forgeops install command now installs cert-manager as part of CDK and CDM deployment.

Because of this, the steps for configuring the CDK and CDM to use a certificate from a CA have changed. See TLS certificate for details.

Use the new cluster/minikube/cdk-minikube utility to create a Minikube cluster

The new cluster/minikube/cdk-minikube utility lets you create a Minikube cluster that's configured for running the CDK.

The Minikube cluster C page now includes an example of how to run this utility.

New recommendation: use the Hyperkit and Docker drivers for Minikube clusters

It's now recommended that you use the Hyperkit driver for Minikube clusters on macOS systems, and the Docker driver for Minikube clusters on Linux systems.

ForgeRock has tested Minikube clusters with these two drivers, and the new cluster/minikube/cdk-minikube utility creates Minikube clusters with these two drivers by default.

CDK deployments on Minikube require the volume snapshots plugin

CDK deployments on Minikube now require you to enable the volume snapshots plugin. See Minikube cluster 2.

Deprecated

DevOps artifacts for deploying Ping Identity Platform 7.1

The DevOps artifacts for deploying Ping Identity Platform 7.1 are deprecated. You should migrate to version 7.2 as soon as you're able to.

Previous CDM technology

The former way of deploying the CDM is deprecated \square .

The documentation for the former way of deploying the CDM, previously in the Cloud Deployment Model (CDM) menu, can be found here ^[2].

CDM cluster creation and deletion scripts

The following CDM cluster creation and deletion scripts in the /path/to/forgeops/cluster directory are deprecated:

- gke/cluster-up.sh
- gke/cluster-down.sh
- eks/cluster-up.sh
- eks/cluster-down.sh
- aks/cluster-up.sh
- aks/cluster-down.sh

Note that the scripts in the /path/to/forgeops/cluster/minikube directory are not deprecated.

The schedule-backups.sh script

The schedule-backups.sh script is deprecated, and ForgeRock recommends that you change your backup strategy to use the new backup techniques introduced in this release as soon as possible.

Dynamic AM configuration in the amster Docker image

Adding dynamic AM configuration to the amster Docker image is deprecated.

Instead, import and export dynamic configuration in and out of the CDK and CDM using utilities such as:

• The bin/amster command in the forgeops repository

- Ping Identity Platform REST APIs
- IDM reconciliation

Removed

IDM canonical configuration in the docker/idm/config-profiles/cdk directory

The IDM canonical configuration has been removed from the docker/idm/config-profiles/cdk directory. The configuration is now incorporated into the idm Docker image from Forge Rock.

It's no longer necessary to copy files from this directory when initializing a new configuration profile.

For an updated procedure for creating a new configuration profile, see Create a configuration profile^[2].

Installing the CDK using the skaffold run command

The ability to install the CDK using the skaffold run command, deprecated in version 7.1, is no longer available.

Use the bin/forgeops install command instead.

The cdk command

The cdk command has been removed from the forgeops repository.

Instead, use the new forgeops command to install Ping Identity Platform components into the CDK, build custom Docker images, and delete components from the CDK. Note that for installing components into the CDK, you'll need to specify the --cdk option. For example, forgeops install am --cdk.

See CDK deployment \square and Staged CDK and CDM installation \square for examples.

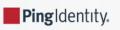
The print-secrets command

The print-secrets command

The forgeops info command provides equivalent functionality in this version of the forgeops repository.

1. Ingress-NGINX Controller Helm chart version 4.3.0 installs NGINX Ingress Controller version 1.4.0.





affinity (AM)

AM affinity deployment lets AM spread the LDAP reqests load over multiple directory server instances. Once a CTS token is created and assigned to a session, AM sends all subsequent token operations to the same token origin directory server from any AM node. This ensures that the load of CTS token management is spread across directory servers.

Source: CTS Affinity Deployment in the Core Token Service (CTS) documentation

Amazon EKS

Amazon Elastic Container Service for Kubernetes (Amazon EKS) is a managed service that makes it easy for you to run Kubernetes on Amazon Web Services without needing to set up or maintain your own Kubernetes control plane.

Source: What is Amazon EKS in the Amazon EKS documentation

ARN (AWS)

An Amazon Resource Name (ARN) uniquely identifies an Amazon Web Service (AWS) resource. AWS requires an ARN when you need to specify a resource unambiguously across all of AWS, such as in IAM policies and API calls.

Source: Amazon Resource Names (ARNs) in the AWS documentation □

AWS IAM Authenticator for Kubernetes

The AWS IAM Authenticator for Kubernetes is an authentication tool that lets you use Amazon Web Services (AWS) credentials for authenticating to a Kubernetes cluster.

Source: AWS IAM Authenticator for Kubernetes README file on GitHub

Azure Kubernetes Service (AKS)

AKS is a managed container orchestration service based on Kubernetes. AKS is available on the Microsoft Azure public cloud. AKS manages your hosted Kubernetes environment, making it quick and easy to deploy and manage containerized applications.

Source: Azure Kubernetes Service (AKS) documentation □

cloud-controller-manager

The cloud-controller-manager daemon runs controllers that interact with the underlying cloud providers. The cloud-controller-manager daemon runs provider-specific controller loops only.

Source: The cloud-controller-manager section in the Kubernetes Concepts documentation

Cloud Developer's Kit (CDK)

The developer artifacts in the **forgeops** Git repository, together with the Ping Identity Platform documentation, form the Cloud Developer's Kit (CDK). Use the CDK to set up the platform in your developer environment.

Source: About the Cloud Developer's Kit

The Cloud Deployment Model (CDM) is a common use Ping Identity Platform architecture, designed to be easy to deploy and easy to replicate. The ForgeRock Cloud Deployment Team has developed Kustomize bases and overlays, Skaffold configuration files, Docker images, and other artifacts expressly to build the CDM.

Source: About the Cloud Deployment Model

CloudFormation (AWS)

CloudFormation is a service that helps you model and set up your AWS resources. You create a template that describes all the AWS resources that you want. AWS CloudFormation takes care of provisioning and configuring those resources for you.

Source: What is AWS CloudFormation? in the AWS documentation

CloudFormation template (AWS)

An AWS CloudFormation template describes the resources that you want to provision in your AWS stack. AWS CloudFormation templates are text files formatted in JSON or YAML.

Source: Working with AWS CloudFormation Templates in the AWS documentation

cluster

A container cluster is the foundation of Kubernetes Engine. A cluster consists of at least one cluster master and multiple worker machines called nodes. The Kubernetes objects that represent your containerized applications all run on top of a cluster.

Source: Cluster Architecture in the Google Kubernetes Engine (GKE) documentation

cluster master

A cluster master schedules, runs, scales, and upgrades the workloads on all nodes of the cluster. The cluster master also manages network and storage resources for workloads.

Source: Cluster master in the Google Kubernetes Engine (GKE) docuementation □

ConfigMap

A configuration map, called **ConfigMap** in Kubernetes manifests, binds the configuration files, command-line arguments, environment variables, port numbers, and other configuration artifacts to the assigned containers and system components at runtime. The configuration maps are useful for storing and sharing non-sensitive, unencrypted configuration information.

Source: *ConfigMap* in the Google Kubernetes Engine (GKE) documentation □

container

A container is an allocation of resources such as CPU, network I/O, bandwidth, block I/O, and memory that can be "contained" together and made available to specific processes without interference from the rest of the system. Containers decouple applications from underlying host infrastructure.

Source: Containers in the Kubernetes Concepts documentation ☑

DaemonSet

A set of daemons, called **DaemonSet** in Kubernetes manifests, manages a group of replicated pods. Usually, the daemon set follows a one-pod-per-node model. As you add nodes to a node pool, the daemon set automatically distributes the pod workload to the new nodes as needed.

Source: *DaemonSet* in the Google Cloud Platform documentation □

deployment

A Kubernetes deployment represents a set of multiple, identical pods. Deployment runs multiple replicas of your application and automatically replaces any instances that fail or become unresponsive.

Source: *Deployments* in the Kubernetes Concepts documentation □

deployment controller

A deployment controller provides declarative updates for pods and replica sets. You describe a desired state in a deployment object, and the deployment controller changes the actual state to the desired state at a controlled rate. You can define deployments to create new replica sets, or to remove existing deployments and adopt all their resources with new deployments.

Source: *Deployments* in the Google Cloud documentation □

Docker container

A Docker container is a runtime instance of a Docker image. The container is isolated from other containers and its host machine. You can control how isolated your container's network, storage, or other underlying subsystems are from other containers or from the host machine.

Source: Containers section in the Docker Getting Started documentation □

Docker daemon

The Docker daemon (dockerd) listens for Docker API requests and manages Docker objects such as images, containers, networks, and volumes. A Docker daemon can also communicate with other Docker daemons to manage Docker services.

Source: *Docker daemon* section in the Docker Overview documentation □

Docker Engine

The Docker Engine is a client-server application with these components:

- A server, which is a type of long-running program called a daemon process (the dockerd command)
- A REST API, which specifies interfaces that programs can use to talk to the daemon and tell it what to do
- A command-line interface (CLI) client (the docker command)

Source: *Docker Engine* section in the Docker Overview documentation

Dockerfile

A Dockerfile is a text file that contains the instructions for building a Docker image. Docker uses the Dockerfile to automate the process of building a Docker image.

Source: *Dockerfile* section in the Docker Reference documentation □

Docker Hub

Docker Hub provides a place for you and your team to build and ship **Docker images**. You can create public repositories that can be accessed by any other Docker Hub user, or you can create private repositories you can control access to.

Source: *Docker Hub Quickstart* section in the Docker Overview documentation □

Docker image

A Docker image is an application you would like to run. A container is a running instance of an image.

An image is a read-only template with instructions for creating a Docker container. Often, an image is based on another image, with some additional customization.

An image includes the application code, a runtime engine, libraries, environment variables, and configuration files that are required to run the application.

Source: *Docker objects* section in the Docker Overview documentation □

Docker namespace

Docker namespaces provide a layer of isolation. When you run a container, Docker creates a set of namespaces for that container. Each aspect of a container runs in a separate namespace and its access is limited to that namespace.

The **PID** namespace is the mechanism for remapping process IDs inside the container. Other namespaces such as net, mnt, ipc, and uts provide the isolated environments we know as containers. The user namespace is the mechanism for remapping user IDs inside a container.

Source: *Namespaces* section in the Docker Overview documentation □

Docker registry

A Docker registry stores **Docker images**. Docker Hub and Docker Cloud are public registries that anyone can use, and Docker is configured to look for images on **Docker Hub** by default. You can also run your own private registry.

Source: *Docker registries* section in the Docker Overview documentation

Docker repository

A Docker repository is a public, certified repository from vendors and contributors to Docker. It contains **Docker images** that you can use as the foundation to build your applications and services.

Source: *Repositories* in the Docker Overview documentation □

dynamic volume provisioning

The process of creating storage volumes on demand is called dynamic volume provisioning. Dynamic volume provisioning lets you create storage volumes on demand. It automatically provisions storage when it is requested by users.

Source: Dynamic Volume Provisioning in the Kubernetes Concepts documentation

egress

An egress controls access to destinations outside the network from within a Kubernetes network. For an external destination to be accessed from a Kubernetes environment, the destination should be listed as an allowed destination in the whitelist configuration.

Source: *Network Policies* in the Kubernetes Concepts documentation □

firewall rule

A firewall rule lets you allow or deny traffic to and from your virtual machine instances based on a configuration you specify. Each Kubernetes network has a set of firewall rules controlling access to and from instances in its subnets. Each firewall rule is defined to apply to either incoming (ingress) or outgoing (egress) traffic, not both.

Source: VPC firewall rules overview in the Google Cloud documentation □

garbage collection

Garbage collection is the process of deleting unused objects. **Kubelets** perform garbage collection for containers every minute, and garbage collection for images every five minutes. You can adjust the high and low threshold flags and garbage collection policy to tune image garbage collection.

Source: Garbage Collection in the Kubernetes Concepts documentation \square

Google Kubernetes Engine (GKE)

The Google Kubernetes Engine (GKE) is an environment for deploying, managing, and scaling your containerized applications using Google infrastructure. The GKE environment consists of multiple machine instances grouped together to form a container cluster.

Source: *GKE* overview in the Google Cloud documentation □

horizontal pod autoscaler

The horizontal pod autoscaler lets a Kubernetes cluster to automatically scale the number of pods in a replication controller, deployment, replica set, or stateful set based on observed CPU utilization. Users can specify the CPU utilization target to enable the controller to adjust athe number of replicas.

Source: *Horizontal Pod Autoscaler* [□] in the Kubernetes documentation.

ingress

An ingress is a collection of rules that allow inbound connections to reach the cluster services.

Source: Ingress in the Kubernetes Concepts documentation □

instance group

An instance group is a collection of instances of virtual machines. The instance groups lets you easily monitor and control the group of virtual machines together.

Source: Instance groups in the Google Cloud documentation □

An instance template is a global API resource to create VM instances and managed instance groups. Instance templates define the machine type, image, zone, labels, and other instance properties. They are very helpful in replicating the environments.

Source: Instance templates in the Google Cloud documentation □

kubectl

The kubectl command-line tool supports several different ways to create and manage Kubernetes objects.

Source: *Kubernetes Object Management* in the Kubernetes Concepts documentation

kube-controller-manager

The Kubernetes controller manager is a process that embeds core controllers shipped with Kubernetes. Each controller is a separate process. To reduce complexity, the controllers are compiled into a single binary and run in a single process.

Source: *kube-controller-manager* in the Kubernetes Reference documentation □

kubelet

A kubelet is an agent that runs on each node in the cluster. It ensures that containers are running in a pod.

Source: *kubelets* in the Kubernetes Concepts documentation

kube-scheduler

The **kube-scheduler** component is on the master node. It watches for newly created pods that do not have a node assigned to them, and selects a node for them to run on.

Source: *Kubernetes components* in the Kubernetes Concepts documentation □

Kubernetes

Kubernetes is an open source platform designed to automate deploying, scaling, and operating application containers.

Source: What is Kubernetes? in the Kubernetes documentation □

Kubernetes DNS

A Kubernetes DNS pod is a pod used by the kubelets and the individual containers to resolve DNS names in the cluster.

Source: DNS for Services and Pods in the Kubernetes Concepts documentation ☑

Kubernetes namespace

Kubernetes supports multiple virtual clusters backed by the same physical cluster. A Kubernetes namespace is a virtual cluster that provides a way to divide cluster resources between multiple users. Kubernetes starts with three initial namespaces:

- · default : The default namespace for user created objects which don't have a namespace
- kube-system : The namespace for objects created by the Kubernetes system

• kube-public : The automatically created namespace that is readable by all users

Source: *Namespaces* in the Kubernetes Concepts documentation □

Let's Encrypt

Let's Encrypt is a free, automated, and open certificate authority.

Source: *Let's Encrypt* web site □

Microsoft Azure

Microsoft Azure is the Microsoft cloud platform, including infrastructure as a service (IaaS) and platform as a service (PaaS) offerings.

Source: Cloud computing terms in the Microsoft Azure documentation □

network policy

A Kubernetes network policy specifies how groups of pods are allowed to communicate with each other and with other network endpoints.

Source: *Network policies* in the Kubernetes Concepts documentation □

node (Kubernetes)

A Kubernetes node is a virtual or physical machine in the cluster. Each node is managed by the master components and includes the services needed to run the pods.

Source: *Nodes* in the Kubernetes documentation □

node controller (Kubernetes)

A Kubernetes node controller is a Kubernetes master component that manages various aspects of the nodes, such as: lifecycle operations, operational status, and maintaining an internal list of nodes.

Source: Node Controller in the Kubernetes Concepts documentation □

node pool (Kubernetes)

A Kubernetes node pool is a collection of nodes with the same configuration. At the time of creating a cluster, all the nodes created in the **default** node pool. You can create your custom node pools for configuring specific nodes that have a different resource requirements such as memory, CPU, and disk types.

Source: *Node pools* in the Google Kubernetes Engine (GKE) documentation □

persistent volume

A persistent volume (PV) is a piece of storage in the cluster that has been provisioned by an administrator. It is a resource in the cluster just like a node is a cluster resource. PVs are volume plugins that have a lifecycle independent of any individual pod that uses the PV.

Source: Persistent Volumes in the Kubernetes Concepts documentation \square

persistent volume claim

A persistent volume claim (PVC) is a request for storage by a user. A PVC specifies size, and access modes such as:

- Mounted once for read and write access
- · Mounted many times for read-only access

Source: Persistent Volumes in the Kubernetes Concepts documentation \square

pod anti-affinity (Kubernetes)

Kubernetes pod anti-affinity constrains which nodes can run your pod, based on labels on the pods that are already running on the node, rather than based on labels on nodes. Pod anti-affinity lets you control the spread of workload across nodes and also isolate failures to nodes.

Source: Assigning Pods to Nodes in the Kubernetes Concepts documentation □

pod (Kubernetes)

A Kubernetes pod is the smallest, most basic deployable object in Kubernetes. A pod represents a single instance of a running process in a cluster. Containers within a pod share an IP address and port space.

Source: *Pods* in the Kubernetes Concepts documentation □

region (Azure)

An Azure region, also known as a location, is an area within a geography, containing one or more data centers.

Source: *region* in the Microsoft Azure glossary^[]

replication controller (Kubernetes)

A replication controller ensures that a specified number of Kubernetes pod replicas are running at any one time. The replication controller ensures that a pod or a homogeneous set of pods is always up and available.

Source: *ReplicationController* in the Kubernetes Concepts documentation

resource group (Azure)

A resource group is a container that holds related resources for an application. The resource group can include all of the resources for an application, or only those resources that are logically grouped together.

Source: *resource group* in the Microsoft Azure glossary^[]

secret (Kubernetes)

A Kubernetes secret is a secure object that stores sensitive data, such as passwords, OAuth 2.0 tokens, and SSH keys in your clusters.

Source: Secrets in the Kubernetes Concepts documentation □

security group (AWS)

A security group acts as a virtual firewall that controls the traffic for one or more compute instances.

Source: Amazon EC2 security groups for Linux instances in the AWS documentation \square

service (Kubernetes)

A Kubernetes service is an abstraction which defines a logical set of pods and a policy by which to access them. This is sometimes called a microservice.

Source: *Service* in the Kubernetes Concepts documentation □

service principal (Azure)

An Azure service principal is an identity created for use with applications, hosted services, and automated tools to access Azure resources. Service principals let applications access resources with the restrictions imposed by the assigned roles instead of accessing resources as a fully privileged user.

Source: Create an Azure service principal with Azure PowerShell in the Microsoft Azure PowerShell documentation

shard

Sharding is a way of partitioning directory data so that the load can be shared by multiple directory servers. Each data partition, also known as a shard, exposes the same set of naming contexts, but only a subset of the data. For example, a distribution might have two shards. The first shard contains all users whose names begins with A-M, and the second contains all users whose names begins with N-Z. Both have the same naming context.

Source: *Class Partition* in the DS Javadoc ^[2]

stack (AWS)

A stack is a collection of AWS resources that you can manage as a single unit. You can create, update, or delete a collection of resources by using stacks. All the resources in a stack are defined by the AWS template.

Source: Working with stacks in the AWS documentation □

stack set (AWS)

A stack set is a container for stacks. You can provision stacks across AWS accounts and regions by using a single AWS template. All the resources included in each stack of a stack set are defined by the same template.

Source: *StackSets concepts* in the AWS documentation □

subscription (Azure)

An Azure subscription is used for pricing, billing, and payments for Azure cloud services. Organizations can have multiple Azure subscriptions, and subscriptions can span multiple regions.

Source: *subscription* in the Microsoft Azure glossary^[2]

volume (Kubernetes)

A Kubernetes volume is a storage volume that has the same lifetime as the pod that encloses it. Consequently, a volume outlives any containers that run within the pod, and data is preserved across container restarts. When a pod ceases to exist, the Kubernetes volume also ceases to exist.

Source: *Volumes* in the Kubernetes Concepts documentation □

volume snapshot (Kubernetes)

In Kubernetes, you can copy the content of a persistent volume at a point in time, without having to create a new volume. You can efficiently backup your data using volume snapshots.

Source: Volume Snapshots in the Kubernetes Concepts documentation

VPC (AWS)

A virtual private cloud (VPC) is a virtual network dedicated to your AWS account. It is logically isolated from other virtual networks in the AWS Cloud.

Source: What Is Amazon VPC? in the AWS documentation □

worker node (AWS)

An Amazon Elastic Container Service for Kubernetes (Amazon EKS) worker node is a standard compute instance provisioned in Amazon EKS.

Source: *Self-managed nodes* in the AWS documentation □

workload (Kubernetes)

A Kubernetes workload is the collection of applications and batch jobs packaged into a container. Before you deploy a workload on a cluster, you must first package the workload into a **container**.

Source: *Workloads* in the Kubernetes Concepts documentation □

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The ForgeRock® Identity Platform serves as the basis for our simple and comprehensive identity and access management solution. We help our customers deepen their relationships with their customers, and improve the productivity and connectivity of their employees and partners. For more information about ForgeRock and about the platform, see https://www.forgerock.com

The platform includes the following components:

- ForgeRock® Access Management (AM)
- ForgeRock® Identity Management (IDM)
- ForgeRock® Directory Services (DS)
- ForgeRock® Identity Gateway (IG)

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